
From: Elizabeth Campbell [REDACTED]
Sent: Monday, January 26, 2015 4:58:31 PM
To: PUC
Subject: Fwd: BHP request for rate raise
Auto forwarded by a Rule

I do want my comments considered - just heard about this today - will keep trying until I get this in. Elizabeth Campbell (a SD citizen)

----- Forwarded message -----

From: Elizabeth Campbell [REDACTED]
Date: Mon, Jan 26, 2015 at 4:46 PM
Subject: BHP request for rate raise
To: puc@state.sd.usa

To the Utilities Commission:

I am very, very, unhappy about this request for Black Hills power to raise rates again. More salary for bonuses for BHP executives and board members and investors? - while energy rates should be going down!

I am also very unhappy about the Commission letting utilities like internet expand with companies like WOW (whoever they are now) - while raising rates and then dropping the TV Guide directory - making us pay another fee just to find out what program schedules are - and the internet is so feeble that if someone else in my part of town decides to watch a movie on their computer I often have to wait 25 seconds just to get to delete a letter or two - or 2 minutes just to get in or out of a program. I have given up calling your office to complain - the person I talked to sounded like he was marketing for WOW, telling me how expensive it is for them to provide service and what wonderful people they are!

Please get this to the Commissioners and tell them to exhibit a little back-bone with BHP - 6 raises in 9 years? Please! And now they want to raise our bills again between 10-13%? Maybe your salaries go up that much every year, but I can tell you that my retirement does not!

There is very little "public" left in the Public Utilities Commission - for all I know, you all probably have stock in the company! Is that the answer? Buy stock in the company?

Please take note that those of us out here depend on you to do what is rational and right!

Elizabeth Campbell

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