
From: jay wilkins [REDACTED]

Sent: Sunday, March 23, 2014 7:03 PM

To: Hanson, Gary (PUC)

Subject: black hills power

I would like some stuff cleared up

1. can bhp make us or are they making us help pay for cleanup from oct blizzard?
2. why are south Dakotas paying for energy plants for bhp in Gillette and Cheyenne? seems like the bank should loan that money or they save up to build these, not raise rates so we can finance them and the rates never go down.
3. I built a energy efficient all electric home so I could save money but my monthly bill has doubled in the last 4 years, can you explain?
4. why can bhp disclose what the RATE of "Cost Adjustment Summary" on the bill, seems like a good way to print whatever number they want for a rate of whatever they want. they cant even explain it to me when I call and ask.
5. tired of rate increases when my paycheck doesn't see the same increase...they need a rate DECREASE and help out customers.
I would switch electric companies like cable tv if I could
6. I could get a better water heater if I had butte electric and they would help find part of it. bhp has junky incentives to upgrade.

thanks
jay wilkins

