

Consumer Informal Complaint Form

Customer Name : Tom

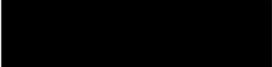
Street Address : 

City : Rapid City

State Code : SD

ZipCode: 57701

County Name :

Home Phone : 

Customer Work Phone :



Utility Account Number :

Complaint Company Name : BHP
Complaint Company Address :
Complaint Company City : Rapid City
Complaint Company State : SD
Complaint Company Zip :
Date :

Complaint Information - Please explain your complaint in detail : Before customers pay for the storm damage from Oct 2013, why doesn't the utility company explain their poor planning and cut backs of their vegetation management department? Why don't they spend customer's money on advertising something meaningful, for example residential vegetation management instead of tooting their own horn? Duh--it's a monopoly of course BHP is our power company had keeps the likes on--isn't the way the utility segments are planned across the state(s)?

Did you speak to a supervisor from your utility company? : No

If 'Yes', what was the result? :

Are you subject to disconnection? : No

What do you think the company should do to resolve your complaint? :