

Sent: Thursday, January 16, 2014 3:40 PM

To: Hanson, Gary (PUC)

Subject: Black hills power

Mr Hansen

I am writing to voice my concern about the possible rate increase the Black Hills power is going to be requesting I am very concerned as a new homeowner as Black Hills power has raised the rates 18 percent since we've bought a home I believe that in the circumstances of the winter storm that we had that it is Black Hills power is responsibility to have insurance for situations like that and the consequence not fall to the customers of Black Hills power. We do not have another option for someone else to get our electricity through they are more or less a monopoly. In regards to the plant that they need to tear down and reconstruct that plant was out of date anyways and do for reconstruction regardless that is their responsibility and something that they should have figured in before they establish their rates but I don't think it's fair for them to continue to hike up the rates every year or every other year. So my question to you is how many rate increases are we going to allow them to make and how come they don't have insurance for situations like the winter storm? I understand that it was extreme for South Dakota but snow in South Dakota is something that happens and you think that something like that would be covered through their insurance.

Jessi Hudson