

**Docket No. EL12-050  
Compliance Filing  
Attachment A**

# **Tariff Sheets**

**SOUTH DAKOTA ELECTRIC RATE BOOK - SDPUC NO. 2**

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**CUSTOMER SERVICE FORMS**

Section No. 8  
4th Revised Sheet No. 1  
Cancelling 3rd Revised Sheet No. 1

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The Company's standard customer service forms are listed below. Copies of the forms are shown on the following sheets in the order listed.

<u>Item</u>	<u>Sheet No.</u>	
1. Standard Customer Bill Form .....	8-2	
2. Standard Customer Bill Back.....	8-2.3	T
3. Reminder Notice Bill Form.....	8-3	
4. Automatic Payment Plan Customer Bill .....	8-4	N
5. Disconnect Notice Bill Form.....	8-5	T
6. Electric Service Agreement .....	8-7	T
7. Electric Service Agreement for Peak Controlled Service .....	8-9	T
8. Electric Service Agreement for Energy Controlled Service.....	8-12	T

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Date Filed:	08-09-12	By: David M. Sparby	Effective Date:	08-28-13
		President and CEO of Northern States Power Company, a Minnesota corporation		
Docket No.	EL12-050		Order Date:	09-17-12

**STANDARD CUSTOMER BILL FORM**

Section No. 8  
 4th Revised Sheet No. 2  
 Cancelling 3rd Revised Sheet No. 2

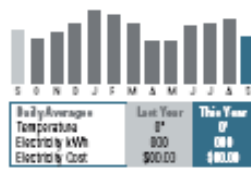


NORTHERN STATES POWER COMPANY

Page 1 of 8

MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 57000-0000	51-1234567890-1	MM/DD/YYYY	
	S STATEMENT NUMBER	S STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

**YOUR MONTHLY ELECTRICITY USAGE**



**SUMMARY OF CURRENT CHARGES** (detailed charges begin on page 2)

Electricity Service	MM/DD - MM/DD	000 kWh	\$00.00
<b>Current Charges</b>			<b>\$00.00</b>

**ACCOUNT BALANCE**

Previous Balance	As of MM/DD	\$00.00
Payment Received	Check MM/DD	- \$00.00 CR
Balance Forward		\$00.00
Current Charges		\$00.00
<b>Amount Due</b>		<b>\$00.00</b>

**QUESTIONS ABOUT YOUR BILL?**

See our website: [xcelenergy.com](http://xcelenergy.com)  
 Email us at: [customerservice@xcelenergy.com](mailto:customerservice@xcelenergy.com)  
 Call 24 hours a day, 7 days a week  
 Please Call: 1-800-885-4899  
 Hearing Impaired: 1-800-885-4849  
 Español: 1-800-887-8778  
 Or write us at: XCEL ENERGY  
 P.O. BOX 8  
 EAU CLAIRE WI 54702-0008

**INFORMATION ABOUT YOUR BILL**

Thank you for your recent payment.



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
51-1234567890-1	MM/DD/YYYY	\$00.00	

To avoid a late payment charge of 1% of the unpaid balance, payment of total amount must be received by due date. Make your check payable to XCEL ENERGY.

NOVEMBER						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

90 FP 1 B 1 1 A 10061 10061 \*\*\*5-DIGT  
 JOHN E. CUSTOMER, MARTHA W. CUSTOMER  
 ADDRESS LINE 2  
 ADDRESS LINE 3  
 ADDRESS LINE 4  
 1234 SIOUX FALLS AVENUE  
 SIOUX FALLS, SD 57000-0000

XCEL ENERGY  
 P.O. BOX 9477  
 MPLS, MN 55484-9477

003077310 00977701910003077310324

(Continued on Sheet No. 8-2.1)

Date Filed: 08-09-12 By: David M. Sparby Effective Date: 08-28-13  
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 Docket No. EL12-050 Order Date: 09-17-12

**STANDARD CUSTOMER BILL FORM (Continued)**

Section No. 8  
 2nd Revised Sheet No. 2.1  
 Cancelling 1st Revised Sheet No. 2.1



MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIDLX FALLS AVENUE SIDLX FALLS, SD 57008-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

SERVICE ADDRESS: 1234 SIDLX FALLS AVENUE, SIDLX FALLS, SD 57008-0000  
 NEXT READ DATE: MM/DD/YY

**ELECTRICITY SERVICE DETAILS**

PREMISES NUMBER: 1234567890  
 INVOICE NUMBER: 123456

METER READING INFORMATION			
METER NUMBER : 00000000		Read Dates: MM/DD/YY - MM/DD/YY (00 Days)	
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	00000 Estimate	00000 Actual	000 kWh

**ELECTRICITY CHARGES** RATE: Residential Service

DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Basic Service Chg				\$00.00
Energy Charge Winter	0000	kWh	\$0.000000	\$00.00
Energy Charge Summer	0000	kWh	\$0.000000	\$00.00
Fuel Cost Charge	0000	kWh	\$0.000000	\$00.00
TmizsnCostRecovery	0000	kWh	\$0.000000	\$00.00
EnviroCostRecovery	0000	kWh	\$0.000000	\$00.00
DSM Factor	0000	kWh	\$0.000000	\$00.00
Infrastructure Rider	0000	kWh	\$0.000000	\$00.00
Interim Rate Adj				\$00.00
<b>Subtotal</b>				<b>\$00.00</b>
City Tax			00.00%	\$00.00
State Tax			00.00%	\$00.00
<b>Total</b>				<b>\$00.00</b>

CUSTOMER  
 MESSAGING

CUSTOMER  
 MESSAGING

(Continued on Sheet No. 8-2.2)

Date Filed: 08-09-12 By: David M. Sparby Effective Date: 08-28-13  
 President and CEO of Northern States Power Company, a Minnesota corporation  
 Docket No. EL12-050 Order Date: 09-17-12



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MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 57103-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

CUSTOMER  
MESSAGING

**INFORMATION ABOUT YOUR BILL**

April is the first month you start seeing signs of spring. Days grow longer, cherry blossoms bloom, the grass turns greener and Earth Day is upon us. Fellow earthlings, get inspired: take care of our planet and your bank account with our value-driven, energy-saving programs and safety tips.

CUSTOMER  
MESSAGING

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**STANDARD CUSTOMER BILL FORM BACK**

Section No. 8  
 Original Sheet No. 2.3

IMPORTANT PHONE NUMBERS			IMPORTANT ADDRESSES	
Electric Emergencies:	800-895-1999	24 hours, 7 days a week	<b>General Inquiries*</b>	<b>Payments</b>
Residential Customer Service:*	800-895-4999	24 hours, 7 days a week	Xcel Energy	Xcel Energy
Business Solutions Center:*	800-481-4700	8am – 5pm, Mon – Fri	PO Box 8	PO Box 9477
TTD/TTY	800-895-4949	24 hours, 7 days a week	Eau Claire, WI 54702-0008	Minneapolis, MN 55484-9477
Call Before You Dig	811	8am – 5pm, Mon – Fri	xcelenergy.com	Please include stub for faster processing.

\*Register any inquiry or complaint at the above.

**ABOUT YOUR ELECTRIC RATES**

<b>Basic Service Charge</b> Fixed monthly charge for certain fixed costs (metering, billing, maintenance, etc.)	<b>Fuel Clause Charge</b> Charge per kWh to recover the costs of fuel needed to run Xcel Energy's generating plants, as well as the cost of purchasing energy from other suppliers.
<b>Demand Charge</b> Charge to commercial and industrial customers for the fixed costs of the electric capacity required to meet the peak electric loads on Xcel Energy's system. The charge, which is adjusted seasonally, applies to the highest 15 minute kW demand during the billing period.	<b>kWh</b> One kilowatt-hour (kWh) is a unit of electrical usage. One kWh equals 1,000 watts of electricity used for one hour. This is enough electricity to light a 100-watt light bulb for 10 hours.
<b>Demand Side Management</b> South Dakota Public Utilities Commission-approved tariffs allow Xcel Energy to recover costs of energy efficiency and load management programs.	<b>Infrastructure Rider</b> South Dakota Public Utilities Commission-approved tariffs allow Xcel Energy to recover costs of eligible capital projects and property taxes not otherwise recovered in rates.
<b>Energy Charge</b> Charge per kWh of electric usage to recover the variable costs of producing energy.	<b>Transmission Cost Recovery</b> South Dakota law allows Xcel Energy to recover costs associated with new investments in the electric transmission system necessary to deliver electric energy to customers.
<b>Environmental Cost Recovery</b> South Dakota law allows Xcel Energy to recover the costs of significant environmental improvements at three of Xcel Energy's fossil fuel power plants.	

**GENERAL INFORMATION**

<b>Estimated Bills</b> Xcel Energy attempts to read meters each month. If no reading is taken, we estimate your month's bill based on your past use.	<b>Governing Regulatory Agencies</b> The South Dakota Public Utilities Commission regulates this utility and are available for mediation. SDPUC: 500 E. Capitol Ave., Pierre, SD 57501-5070 – 1-605-773-3201 www.puc.sd.gov
<b>City Fees</b> A fee some cities impose that Xcel Energy collects from customers and pays directly to the city.	<b>Late Payment Charge</b> Xcel Energy will assess a late payment charge on unpaid amounts two working days after the due date. The late payment fee is 1% of the unpaid balance. No late payment fee will be assessed if the unpaid amount is less than \$10.
<b>Electronic Check Conversion</b> When you pay your bill by check, in most cases Xcel Energy will use your check information to make a one-time electronic debit from your checking account on the day we receive your check. There are no fees for this electronic conversion. In all other cases we will process your check.	<b>Payment Responsibility</b> If the name on the front of your bill is not that of a person or business who has payment responsibility, call Xcel Energy at 800-895-4999.
	<b>Further information is available to customers upon request at the *address above.</b>

**PAYMENT OPTIONS**

<b>Standard Payment Options:</b> (No fees apply) <ul style="list-style-type: none"> <li>• <b>My Account/eBill™</b> – View/pay your bill, view energy usage and access account information.</li> <li>• <b>Auto Pay</b> – Automatically pay your bill directly from your bank account. Please note the actual bank debit date may be one or more days following such date based on the bank's practice.</li> <li>• <b>Online View and Pay</b> – View and pay your bills online.</li> <li>• <b>Pay By Phone</b> – Make your payment by phone from your checking or savings account by calling 800-895-4999.</li> <li>• <b>Pay By Mail</b> – Return the enclosed envelope and attached bill stub with your payment.</li> </ul>	Apply proper postage. <b>Other Payment Options</b> (Third-Party Fees will apply. Xcel Energy does not collect nor benefit from these fees.) <ul style="list-style-type: none"> <li>• <b>Credit/Debit Card Payment</b> – Use your credit or debit card either online or by calling 800-856-8439.</li> <li>• <b>Pay Stations</b> – Pay your bill in-person at a location near you.</li> </ul>
	<i>Learn more at <a href="http://xcelenergy.com">xcelenergy.com</a> &gt; My Account</i>

Date Filed: 08-09-12 By: David M. Sparby Effective Date: 08-28-13  
 President and CEO of Northern States Power Company, a Minnesota corporation  
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**REMINDER NOTICE BILL FORM**

Section No. 8  
 3rd Revised Sheet No. 3  
 Cancelling 2nd Revised Sheet No. 3



**YOUR MONTHLY ELECTRICITY USAGE**



Monthly Average	Last Year	This Year
Temperature	8°	0°
Electricity kWh	800	000
Electricity Cost	\$00.00	\$00.00

**QUESTIONS ABOUT YOUR BILL?**

See our website: [xcelenergy.com](http://xcelenergy.com)  
 Email us at: [customerservice@xcelenergy.com](mailto:customerservice@xcelenergy.com)  
 Call 24 hours a day, 7 days a week  
 Please Call: 1-800-895-4999  
 Hearing Impaired: 1-800-895-4949  
 Español: 1-800-887-8778  
 Or write us at: XCEL ENERGY  
 PO BOX 8  
 EAU CLAIRE WI 54702-0008



NORTHERN STATES POWER COMPANY

PAGE 1 of 8

MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1124 SIOUX FALLS AVENUE SIOUX FALLS, SD 57200-0000	51-1234567890-1	MM/DD/YYYY
	STATEMENT NUMBER	STATEMENT DATE
	0123456789	MM/DD/YYYY
		<b>AMOUNT DUE</b>
		<b>\$00.00</b>

**Your Account is Overdue - Please Pay Immediately**

**SUMMARY OF CURRENT CHARGES** (detailed charges begin on page 2)

Electricity Service	MM/DD - MM/DD	000 kWh	\$00.00
Non-Recurring Charges/Credits			\$00.00
<b>Current Charges</b>			<b>\$00.00</b>

**ACCOUNT BALANCE**

Previous Balance	As of MM/DD	\$00.00
No Payment Received		\$00.00
Balance Forward		\$00.00
Current Charges		\$00.00
<b>Amount Due</b>		<b>\$00.00</b>

**INFORMATION ABOUT YOUR BILL**

Just a reminder about the past due balance on your account. If you have already sent a payment, thank you. Otherwise, please call 1-800-895-4999 to confirm the status of your account.



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
51-1234567890-1	MM/DD/YYYY	\$00.00	

To avoid a late pay charge of 1% of the unpaid balance, payment of total amount must be received by due date. Make your check payable to XCEL ENERGY.

PAYMENT DUE DATE						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

90 FP 1 B 1 A 10061 10061 \*\*\*5 DGT  
 JOHN E. CUSTOMER, MARTHA W. CUSTOMER  
 ADDRESS LINE 2  
 ADDRESS LINE 3  
 ADDRESS LINE 4  
 1124 SIOUX FALLS AVENUE  
 SIOUX FALLS, SD 57200-0000

XCEL ENERGY  
 P.O. BOX 9477  
 MPLS, MN 55484-9477

003077310 0097701910003077310324

(Continued on Sheet No. 8-3.1)

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 President and CEO of Northern States Power Company, a Minnesota corporation  
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**REMINDER NOTICE BILL FORM (Continued)**

Section No. 8  
 Original Sheet No. 3.1



PAGE 2 of 4

MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 57000-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 57000-0000  
 NEXT READ DATE: MM/DD/YY

**ELECTRICITY SERVICE DETAILS**

PREMISES NUMBER: 1234567890  
 INVOICE NUMBER: 1235688

METER READING INFORMATION			
METER NUMBER: 0000000000	Read Dates: MM/DD/YY - MM/DD/YY (00 Days)		
DESCRIPTION	CURRENT READING	PREVIOUS READING	USAGE
Total Energy	0000 Estimate	0000 Actual	000 kWh

**ELECTRICITY CHARGES** **RATE: Residential Service**

DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Basic Service Chg				\$00.00
Energy Charge Winter	0000	kWh	\$0.000000	\$00.00
Energy Charge Summer	0000	kWh	\$0.000000	\$00.00
Fuel Cost Charge	0000	kWh	\$0.000000	\$00.00
TrnsmnCostRecovery	0000	kWh	\$0.000000	\$00.00
EnviroCostRecovery	0000	kWh	\$0.000000	\$00.00
DSM Factor	0000	kWh	\$0.000000	\$00.00
Infrastructure Rider	0000	kWh	\$0.000000	\$00.00
Interim Rate Adj				\$00.00
<b>Subtotal</b>				<b>\$00.00</b>
City Tax			00.00%	\$00.00
State Tax			00.00%	\$00.00
<b>Total</b>				<b>\$00.00</b>

CUSTOMER  
 MESSAGING

CUSTOMER  
 MESSAGING

(Continued on Sheet No. 8-3.2)

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 President and CEO of Northern States Power Company, a Minnesota corporation  
 Docket No. EL12-050 Order Date: 09-17-12



**REMINDER NOTICE BILL FORM (Continued)**

Section No. 8  
 Original Sheet No. 3.2

PAGE 3 of 4



MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

CUSTOMER MESSAGING

**NON-RECURRING CHARGES / CREDITS DETAILS**

DESCRIPTION	CHARGE
Late Charge Assessed	\$00.00
<b>Total</b>	<b>\$00.00</b>

**INFORMATION ABOUT YOUR BILL**

April is the first month you start seeing signs of spring. Days grow longer, cherry blossoms bloom, the grass turns greener and Earth Day is upon us. Fellow earthlings, get inspired: take care of our planet and your bank account with our value-driven, energy-saving programs and safety tips.

CUSTOMER MESSAGING

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N  
 N

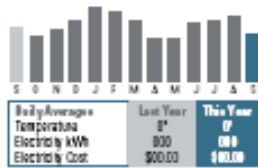
**AUTOMATIC PAYMENT PLAN CUSTOMER BILL**

Section No. 8  
 2nd Revised Sheet No. 4  
 Cancelling 1st Revised Sheet No. 4



MAILING ADDRESS		ACCOUNT NUMBER	DUE DATE
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1124 SIOUX FALLS AVENUE SIOUX FALLS, SD 57103-0000		51-1234567890-1	MM/DD/YYYY
STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE	
0123456789	MM/DD/YYYY	<b>\$00.00</b>	

**YOUR MONTHLY ELECTRICITY USAGE**



**SUMMARY OF CURRENT CHARGES** (detailed charges begin on page 2)

Electricity Service	MM/DD - MM/DD	000 kWh	\$00.00
Current Charges			<b>\$00.00</b>

**ACCOUNT BALANCE**

Previous Balance	As of MM/DD	\$00.00
Payment Received	eBill MM/DD	- \$00.00 CR
Balance Forward		<b>\$00.00</b>
Current Charges		\$00.00
<b>Amount Due</b>		<b>\$00.00</b>

**QUESTIONS ABOUT YOUR BILL?**

See our website: [xcelenergy.com](http://xcelenergy.com)  
 Email us at: [customerservice@xcelenergy.com](mailto:customerservice@xcelenergy.com)  
 Call 24 hours a day 7 days a week  
 Please Call: 1-800-895-4999  
 Hearing Impaired: 1-800-895-4949  
 Español: 1-800-687-8778  
 Or write us at: XCEL ENERGY  
 PO BOX 8  
 EAU CLAIRE WI 54702-0008

**INFORMATION ABOUT YOUR BILL**

Thank you for your recent payment.



ACCOUNT NUMBER	DUE DATE	AMOUNT DUE	AMOUNT ENCLOSED
51-1234567890-1	MM/DD/YYYY	<b>\$00.00</b>	Automated Bank Payment

Your bill is paid through an automated bank payment plan.

PAYMENT						
DATE	AMOUNT	DATE	AMOUNT	DATE	AMOUNT	DATE
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

80 FP 1 B 1 1 A 10061 10061 \*5 DGT  
 JOHN E. CUSTOMER, MARTHA W. CUSTOMER  
 ADDRESS LINE 2  
 ADDRESS LINE 3  
 ADDRESS LINE 4  
 1124 SIOUX FALLS AVENUE  
 SIOUX FALLS, SD 57103-0000

XCEL ENERGY  
 P.O. BOX 9477  
 MPLS, MN 55484-9477

003077310 00977701910003077310324

(Continued on Sheet No. 8-4.1)

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**AUTOMATIC PAYMENT PLAN CUSTOMER BILL**  
 (Continued)

Section No. 8  
 Original Sheet No. 4.1



PAGE 2 of 4

MAILING ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	01 23456789	MM/DD/YYYY	\$00.00

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 00000-0000  
 NEXT READ DATE: MM/DD/YY

**ELECTRICITY SERVICE DETAILS**

PREMISES NUMBER: 1234567890  
 INVOICE NUMBER: 1235689

METER READING INFORMATION			
METER NUMBER	CURRENT READING	PREVIOUS READING	USAGE
0000000000	0000 Estimate	0000 Actual	000 kWh

ELECTRICITY CHARGES					RATE: Residential Service				
DESCRIPTION	USAGE	UNIT	RATE	CHARGE					
Basic Service Chg				\$00.00					
Energy Charge Winter	0000	kWh	\$0.000000	\$00.00					
Energy Charge Summer	0000	kWh	\$0.000000	\$00.00					
Fuel Cost Charge	0000	kWh	\$0.000000	\$00.00					
TransmCostRecovery	0000	kWh	\$0.000000	\$00.00					
EnviroCostRecovery	0000	kWh	\$0.000000	\$00.00					
DSM Factor	0000	kWh	\$0.000000	\$00.00					
Infrastructure Rider	0000	kWh	\$0.000000	\$00.00					
Interim Rate Adj				\$00.00					
<b>Subtotal</b>				<b>\$00.00</b>					
City Tax			00.00%	\$00.00					
State Tax			00.00%	\$00.00					
<b>Total</b>				<b>\$00.00</b>					

CUSTOMER  
 MESSAGING

CUSTOMER  
 MESSAGING

(Continued on Sheet No. 8-4.2)

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**AUTOMATIC PAYMENT PLAN CUSTOMER BILL**  
 (Continued)

Section No. 8  
 Original Sheet No. 4.2

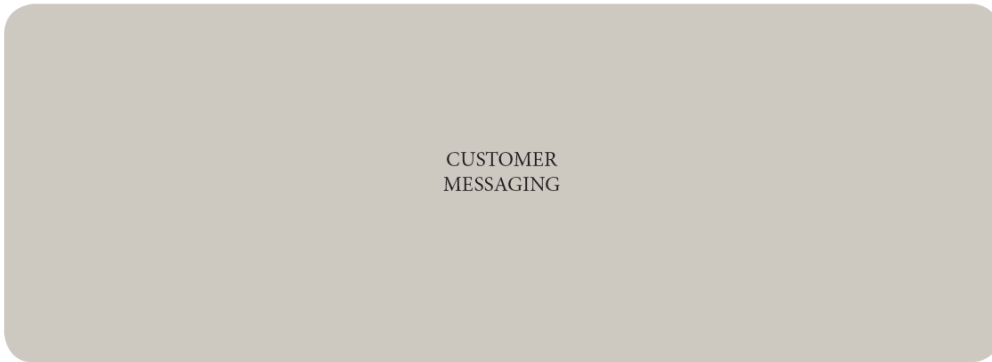
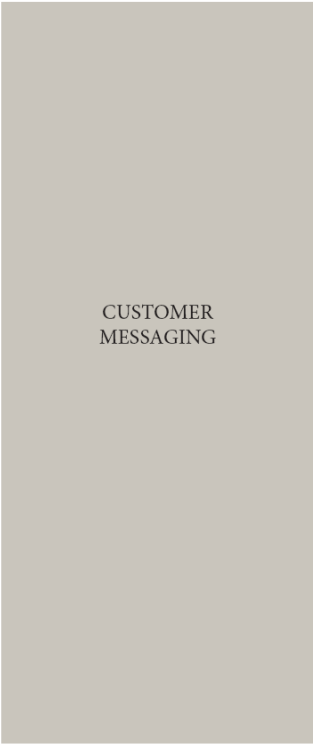


PAGE 3 of 4

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JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

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 N