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EL 95-019

DOCKET NO. EL 95-019

IN THE MATTER OF THE
COMPLAINT FILED BY NEW ELM
SPRING COLONY OF ETHAN, SD.
AGAINST NORTHWESTERN PUBLIC
SERVICE TO PROVIDE REMOTE
CONTROL GENERATOR POWER

Public Utilities Commission of the State of South Dakota

DATE

MEMORANDUM

7/30/95 Filed and docketed
8/21/96 Order regarding incident and taking credit,
8/21/96 Exhibit 10000

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NORTHWESTERN PUBLIC SERVICE COMPANY

33 THIRD ST SE PO BOX 1318
HURON, SOUTH DAKOTA 57350-1318

TELEPHONE (605) 352-8411
FAX (605) 353-8286

October 25, 1995

RECEIVED

Mr. Joseph Tschetter, Secretary-Treasurer
New Elm Spring Colony
RR 1, Box 143
Ethan, SD 57334

Dear Mr. Tschetter,

Thank you for letting us have an opportunity to sit down with you and your group to discuss issues regarding electric service at the New Elm Spring Colony. I believe some good information was shared by all parties at the meeting.

Please find enclosed information you requested at the meeting regarding usage plots for the Elm Spring Colony. These plots were taken from the primary metering location. NWPS personnel are always ready to give you a better understanding of how your internal patterns of usage affect your total demand. If you desire future plots to analyze your electric load profile, please let us know.

I have passed on your concern about your power factor capacitor investment in 1982 to Larry Mettler, our Manager of Engineering Services. You stated that the Colony paid over \$8,100 for ten capacitors to correct your power factor based upon the advice of an engineering firm you consulted, however, only five were necessary.

NWPS has been exploring ways in which we can provide value-added services to our customers. We are willing to have further discussions with the Colony to review your energy services requirements. As a way of being customer responsive, NWPS is willing to market the excess capacitors for you or purchase them at your cost. Please let Larry or me know if you want us to help you in this way.

I hope that our meeting was informative for you and addressed all of the Colony's concerns. We view the Colony as a valued customer and want to be

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responsive to your energy needs. If you have any further questions, please give me a call at (605) 353-8235.

Sincerely,

Tom Hitchcock

Tom Hitchcock
Manager-Regulatory & Pricing Services

Enclosures

cc: Senator Frank Kloucek
Rod Leyendaeker
Warren Lotsberg
Larry Mettler
Ray Korthour
Martin Bettman, SD PUC

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PLEASE TYPE OR PRINT

DOCKET NUMBER EL 95-019 -

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF SOUTH DAKOTA RECEIVED

COMPLAINT

Complainant(s): (The party filing the complaint)		Respondent(s): (The person or Company complained against)	
Name		Company	
Address	New Elm Spring Col	Address	
City, State, Zip	Ethan S.D. 57334	City, State, Zip	
Work Phone	605 928 3254	Contact Person	
Home Phone	605-928-3254	Phone	

The facts giving rise to my complaint are: about our demand charges, which is aprox 1600⁰⁰ per month,

New Elm Spring Colony is equiped with an automatic power generator. New Elm Spring Col. is asking Northwest Public Service out of Mitchell to control our generator when ever they have a demand or peak. So that we don't have a demand charge.

electric We are doing this with Turner Huttchison Public ^{Coop} Service out of Maricou, on our other farm, and it works real good, that is what we are asking for from Northwest Public Ser. Mitchell, and they dont do anything about it, that is our complaint.

(NOTE: Please attach additional pages, if necessary, to explain your situation. Also enclose copies of any bills or other documents which may pertain to your complaint. If you know them, please make reference to any laws, rules, or orders of which a violation is claimed.)

WHEREFORE, I ask that the Commission enter an Order granting the following relief: (What do you think the Commission should do to solve your problem?) we feel that we should stop our automatic standby by having the way making dead and not should any demand payment

(NOTE: Attach any additional pages, if necessary.)

Dated at Freeman, South Dakota, this 17 day of July, 1972

Neil Eliaff
Joseph J. J. J.
Signature of the Complainant

Name, address and telephone number of your attorney, if any. If Complainant is not represented by an attorney, leave blank.

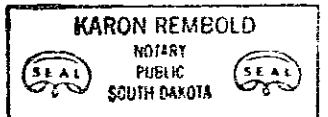
(Complaint must be notarized before a notary public prior to sending it to the Commission.)

VERIFICATION

State of South Dakota)
)SS
County of Freeman)

On this 17th day of July, 1972, before me personally came and appeared Joseph J. J. J. known, and known to me, to be the individual described herein and who executed the foregoing instrument, and who duly acknowledged to me that he/she executed same for the purpose therein contained.

IN WITNESS WHEREOF, I hereunto set my hand and official seal.



Karon Rembold
NOTARY PUBLIC

(SEAL)
My commission expires July 1973

NAME				ACCOUNT NUMBER		BILLING DATE		BALANCE FORWARD	
14 ELM SPRING COLONY				064-9095701-011		06/20/95			
SERVICE ADDRESS DIMOCK						LATE PAYMENT CHARGE			
DATE OR CODE	READ CODE	METER NUMBER	READ DATE MO DAY	DAYS	METER READINGS CURRENT	PREVIOUS	MULTIPLIER	USAGE ELEC. KWH/GAS. CCF	
E34		1035326	06 15	30	01107	00967	600.000	84,000 KWH	2,603.16
		1035326	06 15	30	.364		600.000	218.40 DEM	1,467.76
		1033305	06 15	30	00849	00726	600.000	73,800 QHR	
		POWER FACTOR ADJ.			.9163			8.03 KH	57.01
								BALANCE FORWARD	

NAME				ACCOUNT NUMBER		BILLING DATE		BALANCE FORWARD	
14 ELM SPRING COLONY				064-9095701-011		5-23-95			
SERVICE ADDRESS DIMOCK						LATE PAYMENT CHARGE			
								2,633.71	

NAME				ACCOUNT NUMBER		BILLING DATE		BALANCE FORWARD	
14 ELM SPRING COLONY				064-9095701-011		04/20/95			
SERVICE ADDRESS DIMOCK						LATE PAYMENT CHARGE			
DATE OR CODE	READ CODE	METER NUMBER	READ DATE MO DAY	DAYS	METER READINGS CURRENT	PREVIOUS	MULTIPLIER	USAGE ELEC. KWH/GAS. CCF	
E34		1035326	04 17	32	00830	00672	600.000	94,800 KWH	2,883.05
		1035326	04 17	32	.378		600.000	226.80 DEM	1,521.52
		1033305	04 17	32	00613	00488	600.000	75,000 QHR	
		POWER FACTOR ADJ.			.9479			0.50 WU	
								BALANCE FORWARD	

NAME				ACCOUNT NUMBER		BILLING DATE		BALANCE FORWARD	
14 ELM SPRING COLONY				064-9095701-011		03/20/95			
SERVICE ADDRESS DIMOCK						LATE PAYMENT CHARGE			
DATE OR CODE	READ CODE	METER NUMBER	READ DATE MO DAY	DAYS	METER READINGS CURRENT	PREVIOUS	MULTIPLIER	USAGE ELEC. KWH/GAS. CCF	
E34		1035326	03 16	29	00672	00514	600.000	94,800 KWH	3,098.53
		1035326	03 16	29	.441		600.000	264.60 DEM	1,763.44
		1033305	03 16	29	00488	00369	600.000	71,400 QHR	
								BALANCE FORWARD	

NAME				ACCOUNT NUMBER		BILLING DATE		BALANCE FORWARD	
14 ELM SPRING COLONY				064-9095701-011		02/20/95			
SERVICE ADDRESS DIMOCK						LATE PAYMENT CHARGE			
DATE OR CODE	READ CODE	METER NUMBER	READ DATE MO DAY	DAYS	METER READINGS CURRENT	PREVIOUS	MULTIPLIER	USAGE ELEC. KWH/GAS. CCF	
E34		1035326	02 15	29	00514	00348	600.000	99,600 KWH	3,105.92
		1035326	02 15	29	.408		600.000	244.80 DEM	1,636.72
		1033305	02 15	29	00369	00242	600.000	76,200 QHR	
								BALANCE FORWARD	

NAME				ACCOUNT NUMBER		BILLING DATE		BALANCE FORWARD	
13 ELM SPRING COLONY				064-9095701-011		01/19/95			
SERVICE ADDRESS DIMOCK						LATE PAYMENT CHARGE			
DATE OR CODE	READ CODE	METER NUMBER	READ DATE MO DAY	DAYS	METER READINGS CURRENT	PREVIOUS	MULTIPLIER	USAGE ELEC. KWH/GAS. CCF	
E34		1035326	01 17	33	00348	00157	600.000	117,600 KWH	3,608.09
		1035326	01 17	33	.423		600.000	253.80 DEM	1,694.32
								BALANCE FORWARD	

NAME				ACCOUNT NUMBER		BILLING DATE		BALANCE FORWARD	
13 ELM SPRING COLONY				064-9095701-011		12/19/94			
SERVICE ADDRESS DIMOCK						LATE PAYMENT CHARGE			
DATE OR CODE	READ CODE	METER NUMBER	READ DATE MO DAY	DAYS	METER READINGS CURRENT	PREVIOUS	MULTIPLIER	USAGE ELEC. KWH/GAS. CCF	
E34	MC	1051737	11 17	1	01837	01832	600.000	3,000 KWH	
		1035326	12 15	29	00157	00000	600.000	94,200 KWH	
	MC	1051737	11 17	1	.317		600.000	190.20 DEM	
		1035326	12 15	28	.424		600.000	254.40 DEM	
	MC	1048303	11 17	1	01448	01445	600.000	1,900 QHR	
		1033305	12 15	29	00115	00000	600.000	69,000 QHR	
								TOTAL KWH UNITS	97,200 KWH
								TOTAL DEM UNITS	254.40 DEM
								POWER FACTOR ADJ.	.9669
								3,222.12	
								1,698.16	
								BALANCE FORWARD	

ELECTRIC COST INCLUDES EFFPA		TAXES		LOCAL TAXES		OTHER	
417.96CR		176.81					
PREVIOUS BALANCE		FINANCE CHARGE		CURRENT CHARGES		NEW BALANCE AS OF THIS BILL	
						196.81	

TOSHIBA CHART NO.61

AUGUST 1992

During the last twenty years there have been a number of research projects in different countries which have been making efforts to understand the future of man's life on earth.

These futurology projects have often used different methods, have involved different disciplines and have been organized for different purposes. Yet the conclusions they have reached show remarkably similar pictures of what the distant future is going to be like.

There are a variety of scenarios describing possible futures. These scenarios agree on basic aspects of the future like population size, the urbanization of life and the scarcity of resources. But these scenarios vary on what the quality of life is going to be in the future.

Life will be urbanized. But will it be chaotic, polluted urbanization with dangerous industrial ghettos and sprawling slums? Or will it be a clean and peaceful urbanization where green belts, agricultural areas, liveable cities and industrial centers are carefully interlaced?

Futurologists point out that the actualization of one or another of these future scenarios depends on decisions man makes now.

Futurologists warn that unless we all try to place ourselves in the future by trying to understand what it will be like, we will not be able to acquire the information we need to guide the decisions we make today in the direction we want.

What direction do we want?

What kind of world do we want to live in? Or our children or our grandchildren to live in?

On the basis of future projections already made, each of us can decide what kind of possible future we want. Then, we can tailor our short range targets to achieve those distant goals.

We can, ineffect, try to be good ancestors.

A company must also try to be a good ancestor.

That is why, at TOSHIBA, we maintain that it is no longer feasible to simply rely on traditional business foresight-short term projections for the coming quarter, the coming year, even the coming decade.

DATE	
MODEL	
SERIAL NO.	
EXPOSURE	

TOSHIBA CORPORATION

'92-8

My commission expires: 11/15
(SEAL)