

700 5th St SE Highmore, SD 57345

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Work History

Venture Communications, Highmore, SD - January 2017 to present

Assistant General Manager 2018 – Present

Operation Manger 2017

- Play key role in the leadership and management of all aspects of Venture: Customer Relations, Accounting,
 Outside Plant and Inside Plant
- Primary focus is on internal operations with specific efforts in planning, budgeting, project execution & oversight, performance evaluation, and corrective action implementation
- Extensive work with employees and employee management, product development and marketing, customer relations, COOP board relations, Cap Ex and Op Ex budgeting, Contract management, annual cost study development, PUC and FCC reporting, Inter-Carrier Compensation and Universal Service Fund management, and numerous other telco management duties.

Midstate Communications, Kimball, SD - May 2000 to December 2016

 Assistant GM
 2012 – 2016

 Plant Manager
 2000 - 2012

- Played a key role in the leadership and management of all aspects of Midstate Communications: Customer relations, Accounting, Outside Plant and Inside Plant
- Lead and managed a Plant Department which is responsible for all inside and outside plant activities delivering phone, video, and data utilizing twisted pair, Fiber-To-The-Home, Hybrid-Fiber-Coax, and wireless technologies.
- Lead and manage an IT Services Department which supports our customer's IT needs including equipment sales.

Mitchell Technical Institute, Mitchell, SD - August 1996 to May 2000

Telecommunications Instructor/Department Head

- Educated post-secondary students in Basic Electronics and Telecommunications.
- Program Management including fiscal and personnel responsibilities.
- Curriculum development and delivery including State Guidelines and Standards.
- Student and prospective employer recruitment.

Swiftel, Brookings, SD – May 1995 to August 1996

Telecommunications Technician Forman

- Led and managed unregulated technical staff (Customer Premise Equipment sales and installation)
- Led and managed Internet deployment and support.
- Developed and sustained customer relations.
- Managed large projects.

Work History Continued

TCI Communications, Sioux Falls, SD – August 1990 to May 1995

Telecommunications Technician

- Installed and supported Customer Premise Equipment.
- Installed and maintained toll network including multiple Points-of-Presents and a switching network.
- Installed and maintained several internet deployments into many South Dakota communities.

Additional Roles and Accomplishments

- South Dakota One-Call Board Member and Chair (Governor Appointed).
- South Dakota Network Management Committee Member.
- NTCA tribal Affair Committee Member
- Knights of Columbus Member
- Local School District Board Member and Chair.
- Tri-State Operations Conference Steering Committee Member.
- South Dakota Telecommunications Association Safety and Training Committee Member.
- RUS Certified to approve small contracts (\$250,000 or less).

Education

Associate of Applied Science Degree in Telecommunications - Mitchell Technical Institute, Mitchell, SD - 1990 Graduate