



1/14/2022

Ms. Cindi Dissett
TEOCO

Dear Ms. Dissett:

On 12/16/2021, you created and submitted a claim to Venture Communications which is numbered CCATM091101. This claim is similar to others you have previously presented and in response to Venture's most recent billing. The claim states that Venture is "over-billing for chan term charges." It has been Venture's position that we are billing \$98.50 monthly for 24 trunks (totaling the \$2364 being disputed) rather than a single chan term.

In an effort to limit ongoing damages to Venture due to your "Non-Pay" approach to these trunks, Venture requests that AT&T Mobility conduct a traffic study and (presumably via TEOCO) submit an order (ASR) to reduce the number of trunks from 24 to an amount more inline with AT&T Mobility's usage level. Venture cannot make this reduction of trunking capacity without an order being submitted by our customer (AT&T Mobility /TEOCO).

This request is not an effort to settle this claim or series of claims, but only an effort to limit the ever-mounting damages Venture is incurring due to your ongoing "Non-Pay" procedure and the inefficient trunking deployed by AT&T Mobility.

Sincerely,

A handwritten signature in black ink, appearing to read "Fay Jandreau". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Fay Jandreau
Assistant General Manager
Venture Communications
218 Commercial Ave S.E.
PO Box 157
Highmore, SD 57345

Attachment A