

**In the Matter of the Complaint filed by Jon D. and Barbara J. Wilson,
Hill City, South Dakota, against CenturyLink Regarding a Telephone Service Dispute
Docket No. CT14-002**

CenturyLink Outage Report

| Date Reported | Description of Outage | Resolution | Party Impacted |
|----------------------|---|---|-----------------------|
| 8/17/16 - via email | Customer reported that the phone cut out four different times during conversations. | No other complaints were received from other customers on the system. No trouble was found. | Wilson |