

Individual Report for Docket Number : CT14-002

Docket Title:

In the Matter of the Complaint filed by Jon D. and Barbara J. Wilson, Hill City, South Dakota, against CenturyLink Regarding a Telephone Service Dispute

Open Date : 10/10/2014**Close Date :** 09/07/2018**Days Open :** 1428**Reopened Date :****Filing Type :**

CT

Tax ID # :**Attorney :**

KC

Staff :

DG

Date Of Final Decision :

09/04/2018

Memo :

9/4/18 - Commission Meeting; 05/05/16 - Hearing

Primary Appeal Information

Appeal Date :**Appellant :****Decision Date :****Appeal Location :****Current Status :****Description of Above Decision :**

Secondary Appeal Information

Appeal Date :**Appellant :****Decision Date :****Appeal Location :****Current Status :****Description of Above Decision :**

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Docket Notes :

10/10/14 - Filed and Docketed - M:/puc/web/internet/commission/dockets/complaint/2014/ct14-002/file name.pdf
10/10/14 - Complaint - M:/complaint.pdf
10/10/14 - Notice of Complaint- Deadline for Answer - M:/notice.pdf
10/10/14 - Complaint - M:/complaint.pdf
10/30/14 - Qwest Corporation dba CenturyLink QC's Answer to the Complaint of Jon D. and Barbara J. Wilson - M:/answer.pdf
10/31/14 - Certificate of Service - M:/certificateofservice.pdf
11/18/14 - Qwest Corporation dba CenturyLink QC's Amended Answer to the Complaint of Jon D. and Barbara J. Wilson - M:/amendedanswer.pdf
11/19/14 - Certificate of Service - M:/certificateofservice.pdf
04/07/16 - Order For and Notice of Hearing - M:/puc/web/internet/commission/orders/complaints/2016/ct14-002.pdf
04/29/16 - Qwest Corporation dba CenturyLink QC's Application to File Second Amended Answer to the Complaint of Jon D. and Barbara J. Wilson - M:/app042916.pdf
04/29/16 - Certificate of Service - M:/appcert.pdf
04/29/16 - Qwest Corporation dba CenturyLink QC's Second Amended Answer to the Complaint of Jon D. and Barbara J. Wilson- M:/secondamendedanswer.pdf
04/29/16 - Certificate of Service - M:/secondamendedcert.pdf
04/29/16 - Exhibit 1 - M:/exhibit1.pdf
05/02/16 - Amended Application to File CenturyLink's Second Amended Answer - M:/amendedapplication.pdf
05/02/16 - Certificate of Service - M:/certificateofservice050216.pdf
05/02/16 - Qwest Corporation dba CenturyLink QC's Amended Second Amended Answer - M:/amendedanswer.pdf
05/02/16 - Certificate of Service - M:/certificateofservice050216b.pdf
05/02/16 - Amended Exhibit 1 - Description of the Facilities Used to Serve Customers in this Area, and a List of the Outages, Actions, Improvements Made by and Monies Expended by CenturyLink to Satisfy the Complaint from 2013 to the Present - M:/amendedexhibit1.pdf
06/07/16 - Exhibits - Qwest Corporation dba CenturyLink QC - Exhibit 1 - Ferebee Service - Hill City, South Dakota - M:/hearingexhibit1.pdf
06/07/16 - Exhibit 2 - Wilson Service - Hill City, South Dakota - M:/hearingexhibit2.pdf
06/08/16 - Qwest Corporation dba CenturyLink QC's Letter regarding Report of Outages through May 31, 2016 - M:/ltr060816.pdf
06/08/16 - Report of Outages through May 31, 2016- M:/outage060816.pdf
06/08/16 - Certificate of Service- M:/certificateofservice060816.pdf
06/17/16 - Qwest Corporation dba CenturyLink QC's Letter regarding Report of Outages through June 11, 2016 - M:/ltr061716.pdf
06/17/16 - Report of Outages through June 11, 2016 - M:/report.pdf
06/17/16 - Certificate of Service - M:/certificateofservice061716.pdf
07/20/16 - Qwest Corporation dba CenturyLink QC's Letter regarding Report of Outages through July 12, 2016 - M:/ltr072016.pdf
07/20/16 - Report of Outages through July 12, 2016 - M:/report071216.pdf
07/20/16 - Certificate of Service - M:/certificateofservice072016.pdf
07/29/16 - CenturyLink QC's Letter to PUC regarding Responses from May 5, 2016, Hearing - M:/puc/web/internet/commission/dockets/complaint/2014/ct14-001/ltr072916.pdf
09/19/16 - Qwest Corporation dba CenturyLink QC's Letter regarding Report of Outages through August 17, 2016 - M:/ltr091916.pdf
09/19/16 - Report of Outages through August 17, 2016 - M:/report082016.pdf

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09/19/16 - Certificate of Service - M:/certificateofservice091916.pdf
01/06/17 - Qwest Corporation dba CenturyLink QC's Letter regarding Report of Outages through December 31, 2016 - M:/ltr010617.pdf
01/06/17 - Report of Outages through December 31, 2016M:/report122016.pdf
01/06/17 - Certificate of Service m- M:/certificateofservice010617.pdf
08/09/17 - Qwest Corporation dba CenturyLink QC's Letter regarding Report of Outages through July 12, 2017 - M:/ltr080917.pdf
08/09/17 - Report of Outages through July 12, 2017 - M:/report082017.pdf
08/09/17 - Certificate of Service - m:/certificateofservice080917.pdf
08/17/18 - Qwest Corporation dba CenturyLink QC's Letter regarding Motion to Dismiss and Certificate of Service - M:/ltr081718.pdf
08/17/18 - Qwest Corporation dba CenturyLink QC's Motion to Dismiss - m:/dismiss.pdf
09/07/18 - Order Granting Motion to Dismiss - m:/puc/web/iternet/commission/orders/complaint/2018/ct14-002.pdf
09/07/18 - Docket Closed - M:/close.pdf

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Docket Synopsis :