



ZONE TELECOM, INC.

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RECEIVED

JUN 26 2009

**SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION**

South Dakota
Public Utilities Commission
500 E. Capitol Ave
Pierre, South Dakota
57501-5070

Attn: Kara Semmler, Staff Attorney

24 June, 2009

Dear Ms. Semmler:

Re: In the Matter of the Complaint filed by Brian Hankel, Hartford, South Dakota,
against Sprint Communications Company L.P., Zone Telecom, Inc. and Express
Communications, Inc. Regarding Unauthorized Switching of Services
Docket CT09-001

We confirm receipt of the Notice of Complaint; Deadline for Answer related to the
captioned matter dated June 4, 2009.

We direct your attention to our earlier responses faxed to you on March 19, 2009 and
March 20, 2009 addressing the circumstances which gave rise to the captioned formal
complaint. Zone denies all liability for the unauthorized switching of Complainant's
services. In the interests of settling this matter however Zone has agreed to participate in
a negotiated settlement to the satisfaction of the Complainant.

Thank you for your attention to this matter. Should you have any questions in connection
with the foregoing please not hesitate to contact the writer directly.

Submitted on behalf of
Zone Telecom, Inc.

Eamon P.M. Egan
Chief Financial Officer