

204 West Dakota Avenue Pierre, SD 57501

On September 8, 2008 we attempted to cancel service as we did not authorize the long distance for which we were charged.

To date, we have paid \$384.89 to NationWide Long Distance.

We have not been reimbursed for the money paid to this company.

We continue to get billed for services we did not order.

We would like:

- 1) services canceled
- 2) reimbursement for all money paid to them
- 2) the statutory slamming fee.

Keller Electric
Andy and Craig Keller
Owners