

*Jenny*

GARY L LOUDNER,

(unlisted)

Midcontinent Comms.

(westside BOYDS) NO e mail address!

re: requesting a hearing (3) three OUTAGES involving my telephone service(??)with  
Mid--continent Communications of South Dakota: May 27 & May 20, 2008  
(late May 27, 2008) February , 2008.

(the United States of America Gov't)  
the FEDERAL COMMUNICATIONS COMMISSION,  
Attention: Consumer/ Governmental affairs Bureau,  
445 Twelve Street, Southwest,  
Washington, District of Columbia 20554--  
\*\*(Fax # 866 418--0232)\*\*

(State of South Dakota) Public Utilities  
Commission, near  
500 East Capitol Avenue, North doo  
Pjer(re), South Dakota 57501--5070.  
\*\*\*sent via Fax #866 757--6031\*\*

Dear Gentleperson(s) of both Commission(s):

I, Gary L Loudner, is listed and is the Telephone service consumer for [redacted]  
[redacted] and because, I and my wife experienced three different OUTAGES on the above  
captioned/listed dates. Both my wife, Joanne and I are chronically ill and <sup>under</sup> constant  
(medical) doctor care, we <sup>require</sup> need 24/7/365 telephone constant services. (I am a type II diabete!!)  
Therefore, I am requesting for suspension of Mid--continent Communications of South  
Dakota authority to serve as a public trustee(Licensee), telephone communication service  
provider, due to the following events and my facts *are*:

Midcontient Communications of South Dakota had have the following OUTAGES:

(.a) Tuesday <sup>(on/about)</sup> *May 27* (this afternoon), 1440 hours <sup>failure</sup> Mountain time to 2000hours Mountain <sup>(local</sup> time)  
due to a statewide computer switch, involving 50 per--centage of their  
South Dakota telephone exchanges, <sup>including</sup> \*\*\*including my residential head In\*\*\*

*LOCATION - 4800 Black of Sturgis Road*  
(.b) Tuesday morning, into the Evening hours, (on/about *May 20*, 2008) involving Black  
Hills Corporation(a/k/a Black Hills Power and Light Company), 629 Ninth Stree  
Rapid City South Dakota, lack of A/c wattage to Midcontinent"head in and  
residential telephone module, from 10.04am to 2:02pm Mountain time.

*this* (c) February (day UNKNOWN TO CONSUMER), 2008, (on/about *16:58pm* through *21:57pm*  
Mountain time, involving Qwest Communications of South Dakota, explanation fo  
outage, Qwest Communications E-911 network interconnect went down during this  
time with the Pennington County/City of(Rapid)City, South Dakota E-911 dispat  
communication center.

\*\*\*\* A Note to FCC: South Dakota pUC staff believes this issue/OUTAGE occurred in  
November, 2007. and two(2) weeks ago, requested a hearing abou  
this Matter.\*\*\*

I, Gary L Loudner certify that the above listed information is true and correct  
GLL/jenny:

file copy: