

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

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Consumer Hotline 1-800-332-1782

July 7, 2009

Jack and Cindy Brunson 11122 Fort Igloo Road Edgemont, SD 57735

RE:

Complaint filed by Jack and Cindy Brunson against Golden West

Telecommunications Cooperative

CT07-006

Dear Mr. and Mrs. Brunson,

As you know the above referenced complaint has been open for quite some time and I would like to get this matter taken care of in the near future. I have attempted to call you on several occasions over the last few months but have been unsuccessful. Please call me at 1-800-332-1782 at your earliest convenience so that we can discuss this matter.

Sincerely,

Karen E. Cremer Staff Attorney

Cc:

Deb Gregg, Public Utilities Commission

Margo Northrup, Attorney for Golden West