BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA
500 East Capitol Building, Pierre SD 57501

RECEIVED
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SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

COMPLAINT

Complainant(s) (Person(s) filing the complaint)		Respondent(s) (Person(s) or Company complained against) At a minimum, the name of the company	
Name	Patrick Cassidy	Utility Company	Reduced Rate Long Distance
Address	[redacted]	Contact Person	
City, State, Zip	Lead, SD 57754-2030	Address	P.O. Box 1297
Work Phone	605-[redacted]	City, State, Zip	Burlington, NJ 08016
Home Phone	605-[redacted]	Phone	(877) 922-6699
Cellular Phone		Fax	

If the Complainant is represented by an attorney, please list the attorney's name, address, telephone number and fax number below: (If Complainant is not represented by an attorney, please leave blank:

These are the facts giving rise to my complaint:

I recieved this Bill 8-20-07. I switched from Quest to Midcontient Communications this spring. Midcontient was my new Long distance carrier. I signed a 3 year deal with Midcontient to get the best rates so I would have no reason to have a different Long distance carrier. Reduced Rate Long distance has not contacted me in any way. I have the first Bill 8-20-07.

Please complete the reverse side of this document

NOTE: Please attach additional pages, if necessary, to explain your situation. Also enclose copies of any bills or other documents which may pertain to your complaint.

RESOLUTION REQUEST

I ask that the Public Utilities Commission grant the following remedy. (What do you think the Commission should do to solve your complaint? Be specific in your request for a resolution.)

I think Reduced Rate should be fined the maximum to show them they can't rip people off. They should be sent over to Iraq and be used for target pratice.

NOTE: Please attach any additional pages, if necessary

AFFIRMATION STATEMENT

I hereby affirm that these statements are true and accurate to the best of my knowledge.

Patrick Cassidy — 11-15-07

Complainant's Signature(s) — **Date**

CERTIFICATE OF SERVICE

The undersigned hereby certifies that this document has been served today upon

Meredith Moore

Reduced Rate Long Distance, LLC

by ~~facsimile~~ electronically at meredithm@cullertowfirm.com

By: Kara Semmler

Date: 11/19/07

Time: 10:30AM

Reduced Rate Long Distance, LLC
P.O. Box 1297
Burlington, NJ 08016

Account Number: [redacted]
Invoice Number: 88129
Invoice Date: 08/20/2007
Page Number: 1

PAT'S SINCLAIR
[redacted]
LEAD SD 57754

For Your Records
Payment Date _____
Check Number _____
Amount Paid _____

ACCOUNT SUMMARY

Amount of Last Bill:	$0.00
Payments:	$0.00
Adjustments:	$0.00
Balance Forward:	$0.00
Recurring:	$0.00
Other Charges:	$8.69
Taxes and Fees	$4.12
Current Product Total	$12.81
Total Due:	**$12.81**

For Customer Service call (877) 922-6699 or email info@rrld.net

1.5% late fee applies after 30 days

Please detach here and return this portion with your payment

Would you like us to automatically bill your credit card every month? Yes ☐ No ☐

Account Number: [redacted]
Account Name: PAT'S SINCLAIR
Invoice Number: 88129

Visa ☐ Mastercard ☐ Discover ☐ AmEx ☐
Credit Card Number _____
Expiration Date _____
Billing Address (if different than this billing address)
_____
_____
3 digit security code (4 digit with AmEx) _____

Please make checks payable to:
(or pay by credit card)

Reduced Rate Long Distance, LLC
P.O. Box 1297
Burlington, NJ 08016

Amount Due: $12.81 Amount Paid: ☐
Payment is due 15 days from receipt

Account Number: [redacted]
Invoice Number: 88129
Invoice Date: 08/20/2007
Page Number: 2

Taxes and Fees Summary

Federal	
Regulatory Recovery Fee	$2.23
FCC Regulatory Fee (Wireline)	$0.03
Fed Universal Service Fund	$0.90
State	
Sales Tax	$0.48
Statutory Gross Receipts	$0.48
Totals:	**$4.12**

Other Charges

Long Distance	Line Count	MRC	NRC
PICC: Multi Line Busi	1	$2.93	
Totals:		**$2.93**	**$0.00**

Location Summary

	Recurring	Other Charges	Tax	Total
Location: Main Location				
6035841550	$0.00	$8.69	$4.12	$12.81
SubTotal:	$0.00	$8.69	$4.12	$12.81
Totals:	$0.00	$8.69	$4.12	$12.81

Account Number: [redacted]
Invoice Number: 88129
Invoice Date: 08/20/2007
Page Number: 3

Product Summary

Description	Amount	Description	Amount
Monthly Charges			
Location: Main Location			
ProductID: 6055841550			
CCRF (20070705.2)	$2.23		
PICC (20070705.3)	$2.93		
CSF (20070705.1)	$0.60		
PICC	$2.93		
FCC Regulatory Fee (Wireline)	$0.03		
Fed Universal Service Fund	$0.90		
Regulatory Recovery Fee	$2.23		
Sales Tax	$0.48		
Statutory Gross Receipts	$0.48		
	==========		
SubTotal:	$12.81		
	==========		
Total:	**$12.81**		
	==========		
Grand Total:	**$12.81**		