

NOV Z 7 2006

SOUTH DARCTH PLELIC UTILITIES COMMISSION

November 3, 2006

South Dakota Public Utilities Commission 500 East Capitol Avenue Pierre, SD 57501

Re:

Ms. Pam Lutter

269363

To Whom It May Concern:

On October 27, 2006, we received your correspondence, dated October 269, 2006, regarding Ms. Pam Lutter. My attempt to reach Ms. Lutter by phone was unsuccessful; however, I did leave a voice message.

DISH Network subscribes to a database that allows us to track all of our outbound phone calls. This database also contains National, State and individual company Do Not Call list information. After researching this database, we have determined that DISH Network has not placed a solicitation call to Ms. Lutter's home.

Unfortunately, in spite of our research efforts, we were unable to determine the origin of the solicitation call Ms. Lutter received.

Ms. Lutter's name will be added to our DISH Network Do Not Call list no later than December 3, 2006 (thirty days from her initial request). After this date, she will not receive any solicitation calls from DISH Network.

Ms. Lutter's request to receiver free service for life has been denied.

DISH Network does not share our company Do Not Call list with retailers, sales partners or any other affiliates. Therefore, it is possible that any of these parties may have placed the call in question on its own behalf, without DISH Network's knowledge or approval.

Please be aware that we share Ms. Lutter's and your concern regarding these unwanted calls, and we understand what a nuisance they can be. DISH Network does not condone the practice of making solicitation phone calls to those who have indicated that they do not wish to receive them. As you can imagine, when these solicitors represent themselves as DISH Network, it has a negative impact on our public image, as well.

Our policy is to actively seek the identity of solicitors who violate the Telephone Consumer Protection Act (TCPA). If a DISH Network retailer is not in compliance with the TCPA, we will implement a process which includes written documentation and internal sanctions.



We remain eager to work together with Ms. Lutter and you to identify the source of these calls so that we can take action to prevent any further occurrences. Additionally, if Ms. Lutter continues to receive solicitation calls, we encourage her to add her name to the State Do Not Call lists.

Please advise me if I can be of any further assistance to you by contacting me at (720) 514-7312.

Sincerely,

K. Scott Diaz
Dispute Resolution Specialist
DISH Network
E-Mail; Kenneth.diaz@echostar.com

Enclosure

Cc:

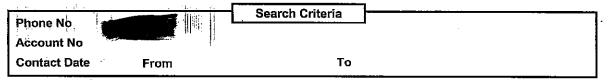
Ms. Pam Lutter

Elizabeth Holcomb

DO NOT CONTACT/DISTRIBUTE RECORD

Do Not Contact record is found!

DO NOT CONTACT/DISTRIBUTE RECORD							
CSG ACCOUNT:			☐ Do Not Distribute				
PHONE NUMBER : PHONE NUMBER :			☑ Do Not Solicit ☑ NATIONAL DNC LIST				
FIRST NAME : LAST NAME : ADDRESS LINE1 : ADDRESS LINE2 :			□ Do Not Solicit				
CITY, STATE, ZIP : SEND DO NOT CALL !	POLICY LITERA	· · · · · · · · · · · · · · · · · · ·					
EMAIL ADDRESS:			☐ Do Not Solicit				



Member Info

Phone Number	Csg Account No	First Name	Last Name	Created Date	Created By	Dnc Member Id	
	Not a Customer				CSCWEB; Laura.Rios	130,624,35	55
							_

No Call List

Do Not Solicit	Dnc List Name	Us State Code	Dnc List Us State Code	Effective Date	Expiration Date	Created By
	INTERNAL DO NOT TELEMARKET LIST			02/08/06 06:15 PM		CSCWEB; Laura.Rios
	US NATIONAL DO NOT CALL REGISTRY			01/01/06 12:00 AM	12/31/06 12:00 AM	DNC_NATIONAL_LIST_UPC

Contact Log

Contact Date	Contact System	Contact Type	Media Type	Phone/Email No	Acct No	Contact Reason Code	Contact Result Code
08/18/04 09:01 AM	PDIALER	PHONE	INTERNAL TELEMARKETING				SV.
09/21/04 04:20 PM	PDIALER	PHONE	INTERNAL TELEMARKETING	The will start the filtra and the fi		THE REPORT OF THE PROPERTY OF	DPV
10/01/04 11:43 AM	PDIALER	PHONE	INTERNAL TELEMARKETING		Bor		DPV
10/19/04 11:19 AM	PDIALER	PHONE	INTERNAL TELEMARKETING	Company of the Compan		A CONTRACTOR OF THE PROPERTY O	DPV
07/27/05 12:02 PM	PDIALER	PHONE	INTERNAL TELEMARKETING		AL AVIOLOGY	i i i i i i i i i i i i i i i i i i i	DC
12/15/05 10:49 AM	PDIALER	PHONE .	INTERNAL TELEMARKETING	and the street of the street o		(Carlottes) 2's the estimate and the all that draws the management persons	WN
02/14/06 02:59 PM	PDIALER	PHONE	INTERNAL TELEMARKETING	Section of the state of the section	di tomo de porte danou	The entered have the first out and take the date date of the filters.	SP