

CT06-006

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SOUTH DAKOTA PUBLIC
UTILITIES COMMISSION

December 7, 2006

Ms. Kara Van Bockern
Staff Attorney
S.D. Public Utilities Commission
500 East Capitol Avenue
Pierre, SD 57501-5070

Re: Complaint against DishNetwork
Response to Defendant's letter of November 27, 2006 to PUC

Dear Ms. Van Bockern:

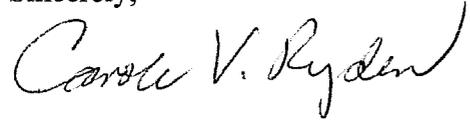
I find it very interesting that Dish Network purports not to have placed any call to my son's home phone number. When my disabled son was in the hospital, I answered his home phone [(605) 332-1398] and the caller claimed to be Dish Network. Also, I find it disingenuous for DISH to claim that the phone number is invalid. The phone has worked at this number for over 20 years. I used it as recently as yesterday. Midco keeps sending us bills, the phone keeps working and we keep using it. How is this invalid?

I believe Mr. Bappe of DISH is confused. The telephone customer is J. Tanner Ensenbach. The phone is his phone. Both he and I requested that his name be placed on the "Do Not Call" list. In spite of this, DISH continued to call Tanner's number and bother both him and me.

I wish Mr. Bappe well in finding out, through internal investigation, which of its employees violated the law. This does not absolve DISH of liability in this matter. Any employee's act was DISH's act and DISH should be punished accordingly. Lack of training nor lack of proper supervision is a defense. Mr. Bappe is right on point that DISH's public image is damaged by such blatant violations of law.

I hope that you will prosecute DISH to the full extent of the law. Thank you.

Sincerely,



Carole V. Ryden O/B/O J. Tanner Ensenbach
125 South Menlo Avenue
Sioux Falls, South Dakota 57104

cc: Dish Network