

CT 06-002



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SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION

November 27, 2006

Ms. Kara Van Bockern  
Staff Attorney  
South Dakota  
Public Utilities Commission  
500 East Capital Avenue  
Pierre, SD 57501-5070

Re: Mr. F. Ross Shuff  
272363

Dear Ms. Van Bockern:

On November 27, 2006, we received your correspondence, dated October 11, 2006, regarding Mr. F. Ross Shuff.

Because Mr. Shuff did not provide a phone number, we are unable to do the necessary research to determine if DISH Network is making solicitation phone calls to his residence. Please have Mr. Shuff contact me with this phone number so I can further assist him.

We sincerely apologize for any inconvenience Mr. Shuff may have experienced, as the satisfaction of our customers is of great importance to us. If there are further questions or concerns about this issue, please feel free to contact me at (720)514-8817.

Sincerely,

T.B

Tim Bappe  
Dispute Resolution Specialist  
DISH Network  
Tim.Bappe@echostar.com

Cc: F. Ross Shuff  
801 Hoco St.  
Yankton, SD 57078

Elizabeth Holcomb