

Bob Sahr, Chair Gary Hanson, Vice-Chair Jim Burg, Commissioner

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION

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Consumer Hotline 1-800-332-1782

July 10, 2003

TO:

S&S Communications/Alterna-Cell

FROM:

South Dakota Public Utilities Commission

RE:

NOTICE OF COMPLAINT; DEADLINE FOR ANSWER

In the Matter of the Complaint filed by Lavonne Oswald, Mitchell, South Dakota, against S&S Communications/Alterna-Cell Regarding Loss of

Long Distance Services

Docket CT03-109

You are hereby notified that the enclosed complaint as referenced above has been filed with the South Dakota Public Utilities Commission against your company. Under the Administrative Rules of South Dakota, Section 20:10:01:09, you have twenty days in which to satisfy the complaint or file an answer in writing, unless the Commission grants an extension of this time limit.

If a settlement is not reached, your answer must be filed with the Commission by the date listed below. The filing of an answer does not foreclose the settlement of the complaint if you choose to compromise or otherwise settle this matter.

Please contact the following assigned Staff to keep them apprised of your progress.

Deadline to File Answer:

July 30, 2003

Staff Analyst:

Jim Mehlhaff

Staff Attorney:

Kelly Frazier

Enclosure

CC:

Ms. Lavonne Oswald