
From: PUC

Sent: Tuesday, September 7, 2021 11:05 AM

To: Joel@interlakeswireless.com

Subject: TC21-001

Joel Brick, Interlakes Wireless
524 N Kansas Ave
Madison SD 57042
605-480-0299
Joel@interlakeswireless.com

Mr. Brick,

This is in response to your emails to Public Utilities Commission Chairman Chris Nelson. Your emails reference the LTD Broadband LLC filed docket, [TC21-001](#). It is improper to communicate with a commissioner regarding an open or imminent docket before the commission.

Please reference the [guidelines](#) posted on the commission's website under "Contacting the PUC." See excerpt below.

Communicate on record. Verbal communication between a commissioner and a person with an interest in a matter before the commission that does not occur in a public forum or as part of the official record should be avoided. Those who communicate in writing with a commissioner about an open or imminent docket matter should understand that their comments will become part of the official record and subject to review by all parties and the public. Likewise, comments made at a PUC public proceeding or submitted to the commission relative to a docket matter become part of the record, open to review by all parties and the public. Because commissioners have a decision-making role in docket matters, any discussion with a commissioner about an open or imminent docket must take place in an open forum, such as a public meeting, with notice given to all parties.

Any future comments or questions you have regarding PUC dockets or business should be sent to PUC@state.sd.us. Thank you for your compliance.

South Dakota Public Utilities Commission Staff
PUC.sd.gov

-----Original Message-----

From: Nelson, Chris

Sent: Monday, September 6, 2021 8:31 PM

To: Joel Brick <joel@interlakeswireless.com>

Cc: Van Gerpen, Patty

Subject: RE: [EXT] PS

Joel,

As the LTD ETC proceeding is an active docket in front of the commission I am going to refer your question to PUC staff for a response.

Chris

-----Original Message-----

From: Joel Brick <joel@interlakeswireless.com>

Sent: Sunday, September 5, 2021 9:03 PM

To: Nelson, Chris

Subject: RE: [EXT] PS

Update I got a call from the lady most concerned, her service from LTD came back on today....

Thanks for the docket info, would it be ok for me to question LTD's 477 Info, as the equipment they have installed out here is certainly not capable of their 477 reported speeds of 250/250...

Thanks again Chris...

On Sun, 5 Sep 2021 12:03:52 +0000, Nelson, Chris wrote:

> Joel,

>

> Thank you for your email. Because the LTD ETC docket is open before
> the commission, your comments will need to go into the public comment
> section of the docket record. You can follow the progress of that
> docket at <https://puc.sd.gov/Dockets/Telecom/2021/TC21-001.aspx> .

>

> You are correct that SD has made tremendous progress in expanding
> broadband availability. In the last five years, census blocks with at
> least 25mbps broadband have gone from 55% to nearly 90% in the state.
> We - and you - continue to work hard to get service to the remaining

> 10%.

>

> Chris

>

> -----Original Message-----

> From: Joel Brick <joel@interlakeswireless.com>

> Sent: Saturday, September 4, 2021 1:49 PM

> To: Nelson, Chris

> Subject: RE: [EXT] PS

>

>

> Greetings Chris.....just want to let you know I've been getting calls
> from LTD customers who've been off the air for several days, looking
> for a new provider.....

>

> The last person to call me said now LTD won't even answer the support
> phone any more.....listed on their web site. [REDACTED]

>

> Just an FYI for you as I know they are asking for ETC status here...

>

> Things are going good for me, business is excellent. I'd just like to
> have Gov Noem or Sen Thune aware that there are companies like mine
> that are getting things done to solve rural broadband and things are
> not as dire out here in rural SD as most folks are led to believe.

>

> Have a good Labor Day weekend.

>

> Joel Brick>