

Safety in the Community

Safety is a core value at TransCanada. We make safety — for ourselves, each other, our contractors and for members of our communities — an integral part of the way we work.

TransCanada's operations extend across North America with established offices in various communities. Each region is fully staffed with qualified employees trained in pipeline safety and emergency response to ensure the safe and efficient operation of the facilities in the area.

We view the communities we operate in as emergency response partners. We will work collaboratively with emergency responders, extending invitations to participate in exercises and training.

In the event of an emergency, we work with emergency response officials in a Unified Command to ensure everyone is familiar with local operations and is ready to respond in the event of an incident. TransCanada does not expect volunteer or dedicated local emergency services to have the equipment or specific experience needed to respond to a leak or rupture with the exception of protecting the public by conducting evacuations if necessary and keeping them out of the impacted area.



KEYSTONE 1533

Actions for Emergency Services

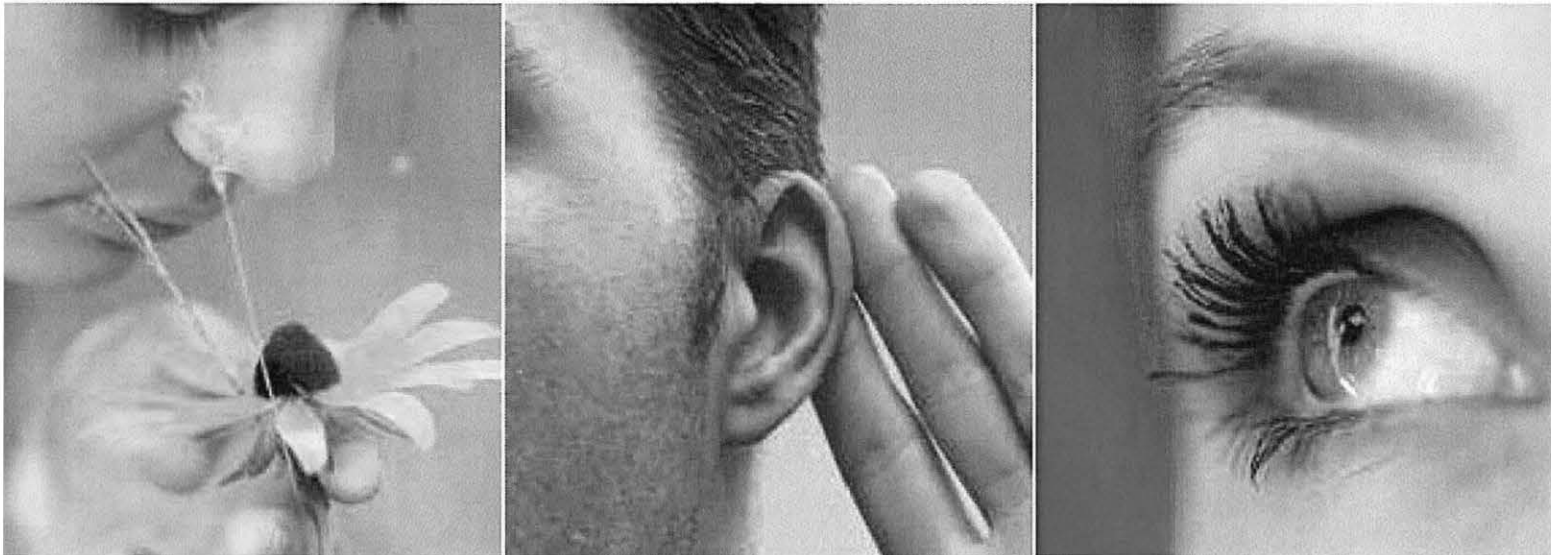
Do

- Protect yourselves and the public.
- Contain and extinguish any secondary fires if safe to do so.
- Refer to 128 in the 2012 ERG for guidance on initial response including potential evacuation distances.
- Provide traffic and crowd control.
- Secure the site and establish a safe zone to ensure public safety. Keep a safe distance away. ● Evacuate unnecessary personnel.

- Monitor for I-EL, H S and benzene if possible.
- Eliminate all ignition sources if safe to do so. ● Provide first aid as needed.
- Allow TransCanada employees clear and quick access to the emergency site.

Do Not

- Attempt to operate any valves.
- Go near the spill until a hazard assessment has been conducted by TransCanada.
- Attempt to contain the oil or try to identify the oil.



Leak Detection

Although a pipeline leak is rare, it is important to know how to recognize the signs. Use your senses of smelling, seeing and hearing to detect a potential pipeline leak.

What you may smell

- Many petroleum products have a distinct smell. Crude oil can possess a rotten egg, gasoline, tar or "skunk-like" odor.

What you may hear

- A hissing or roaring sound.

What you may see

- Amber to black liquid.
- Rainbow sheen or black liquid on top of water.
- Discolored vegetation on or near a pipeline in an area that is usually green.
- Stained or melted snow/ice over pipeline areas.

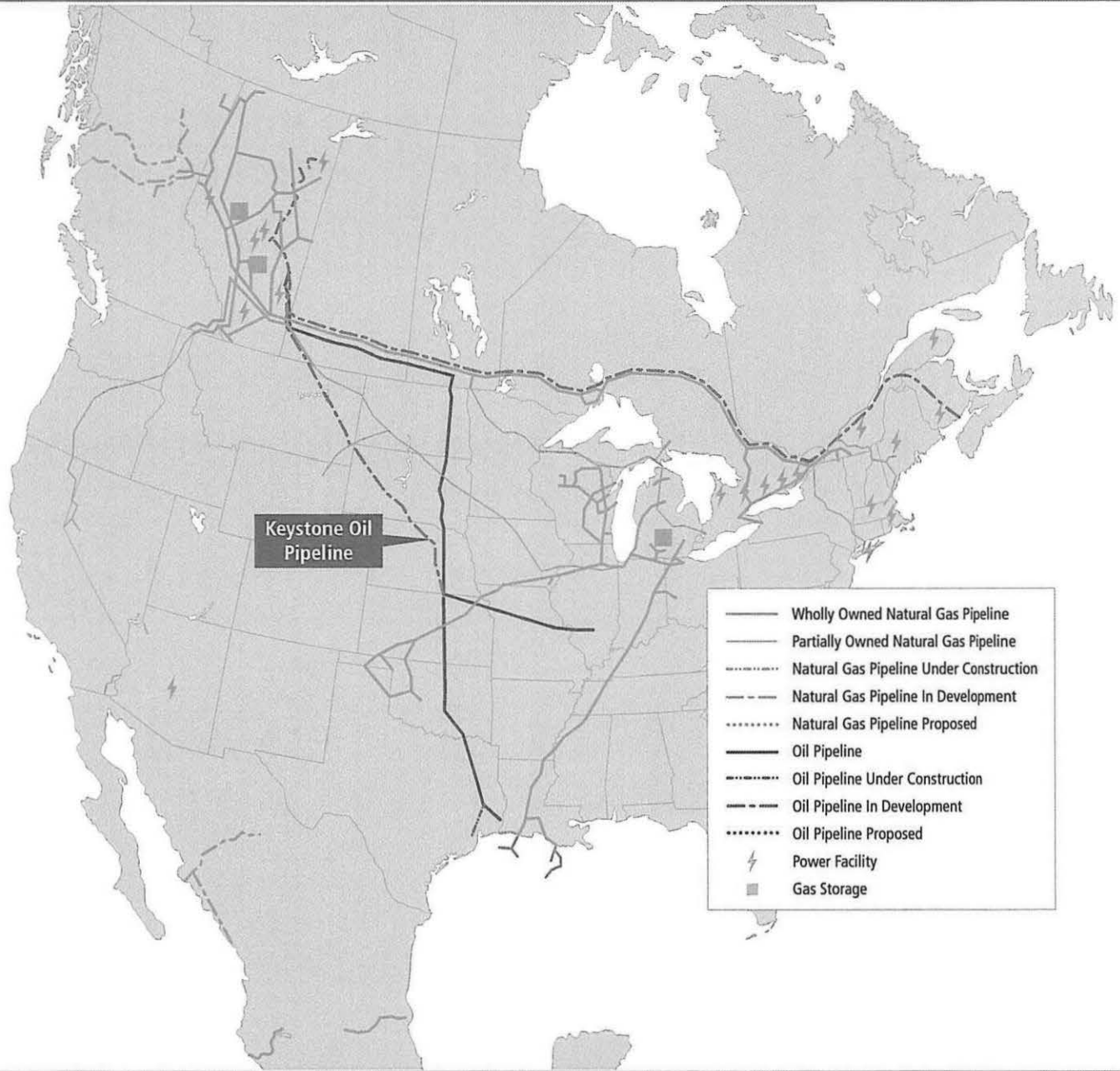


If You Suspect a Leak

If you witness any of the typical signs listed, or any other unusual sights, sounds or smells near a pipeline location, it is important that you follow these steps:

1. Leave the area immediately.
2. Move to a safe location, call '911'.
3. Call TransCanada's emergency number: 1.800.447.8066. This number can be found on all pipeline marker signs and facility gates.
4. Warn others to stay away.

North American Assets



KEYSTONE 1536

Important Contact Information

Call Before You Dig - It's Free

United States.....811

Emergencies 1.800.447.8066

General Inquiries..... 1 .866.717.7473

For Crossing or Encroachment Agreements..... us_crossings@transcanada.com

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TransCanada Emergency Number:

1-8001447-8066

10towhat'sbelow.
Call beforeyou dig.

TransCanada
In business to deliver

KEYSTONE 1538

