

**GENERAL TERMS AND CONDITIONS**

(Continued)

Meter Data and Privacy Policy

The Company will comply with federal and state legislation and regulatory statutes, regulations and decisions, as applicable, concerning the collection, use, retention, and sharing of Meter Data. N  
N  
N  
N

The Company owns the Meter Data and will use such information in the provision and development of any of its Gas services. N  
N

This tariff pertains to Meter Data and Telemetry that is maintained by the Company in the ordinary course of business, including the transporting by third parties of natural gas to customers behind the Company’s distribution system. N  
N  
N

Definitions

The Company provides a definition of “Meter Data” and utilizes the privacy guidelines and definitions of the North American Energy Standards Board (“NAESB”) in support of this tariff. NAESB is a voluntary non-profit organization comprised of members from all aspects of the natural gas and electric industries. N  
N  
N  
N  
N

1. Authorization: The result of a process by which the Customer provides informed written consent in a manner consistent with the applicable Governing Documents and any requirements of the applicable regulatory authority. N  
N  
N
2. Governing Documents: Applicable law, regulatory documents(e.g., tariffs, rules and regulations), and Customer consent forms that determine the interactions among parties. N  
N  
N
3. Meter Data: Information that is gathered and managed by the Company that enables it to provide services to Customers. This includes data that can be collected from a standard energy service meter, a digital meter with two-way communications capabilities, analysis that is created by the Company from a combination of various data types, and general Customer contact and service information. N  
N  
N  
N  
N
4. Third Party: An entity, that is permitted to receive Meter Data in accordance with applicable law, regulation, the Governing Documents and any requirements of the applicable regulatory authority, *other than*: the Company and its contracted agents, the applicable regulatory authority, or other regional entities, which seeks or is provided Meter Data, including any entity under contract with the Third Party to N  
N  
N  
N  
N

(Continued)



**GENERAL TERMS AND CONDITIONS**

(Continued)

Hold Harmless

Once the Company has disclosed Meter Data in accordance with this tariff, federal or state law, applicable Governing Documents or requirements of a regulatory authority, the Company is not responsible or liable in any way whatsoever after the disclosure of that information, including but not limited to, the security of such information, the use or misuse of such information or the subsequent disclosure by the recipient or other parties.

N  
N  
N  
N  
N  
N

Questions or Complaints

Questions or complaints about the implementation or enforcement of this tariff may be directed to:

N  
N  
N

Customer Care Department  
NorthWestern Energy  
600 Market Street West  
Huron, SD 57350  
Telephone: 1-800-245-6977  
Website: [www.northwesternenergy.com](http://www.northwesternenergy.com)

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