



**Montana-Dakota Utilities Co.**  
A Subsidiary of MDU Resources Group, Inc.  
400 N 4<sup>th</sup> Street  
Bismarck, ND 58501

**State of South Dakota  
Electric Rate Schedule – SDPUC Volume No. 2**

Section No. 6  
1<sup>st</sup> Revised Sheet No. 2  
Canceling Original Sheet No. 2

**CONSUMER BILL**

Page 1 of 2



SERVICE FOR  
ANY CUSTOMER  
SECOND CUSTOMER  
123 N MAIN ST  
ANY TOWN, SD 58501-6769

ACCOUNT NUMBER 123 456 7890 3  
DATE DUE Aug 28, 2019  
BILL DATE Aug 6, 2019  
AMOUNT DUE \$337.04

PAGE 1 of 2

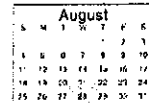
www.montana-dakota.com

**ACCOUNT SUMMARY**

Previous Balance	\$183.08
Payment Received 7/19/2019 Thank you	-183.08
Current Gas Charges	17.50
Current Electric Charges	319.54
<b>Amount Due on 8/28/19</b>	<b>\$337.04</b>

**CUSTOMER SERVICE & EMERGENCY SERVICE**  
**1-800-638-3278**

Emergencies: 24 hours a day  
Non-emergencies: Mon-Fri, 7 a.m. - 7 p.m.  
Email: customerservice@mdu.com  
1501 Montana-Dakota Utilities Co.  
Attn: Customer Service, PO Box 7668, Boise, ID  
83707-1808. Please include your account number  
CALL BEFORE YOU DIAL 911



Payment Due ▲  
See "Steps to Pay Your Bill" on the back of this page.

**Gas Charges**

BILLING PERIOD	DAYS	METER NUMBER	METER READ DATE	RATE	USAGE HISTORY (Dk)	Aug '18	Aug '19
7/2/19 - 8/1/19	31	112233443	8/1/19	60 - Residential Gas			
					Average Daily Dk	0.04	0.04
					Average regional temp	0	0
					Days in billing period	31	31
CURRENT READING	PREVIOUS READING	DIFFERENCE		THERM FACTOR	Dk USED		
37.3	36.1	= 1.2		x 1.044516	= 1.3		
Basic Service Charge 31 Days x \$0.30					9.30		
Distribution Delivery 1.3 Dk x \$1.836					2.39		
Cost of Gas 1.3 Dk x \$3.62					4.71		
GTA 1.3 Dk x \$0.022					0.03		
State Tax 4.5% x \$16.43					0.74		
City Tax 2% x \$16.43					0.33		
<b>Total Charges</b>					<b>\$17.50</b>		

**Electric Charges**

BILLING PERIOD	DAYS	METER NUMBER	METER READ DATE	RATE	USAGE HISTORY (Kwh)	Aug '18	Aug '19
7/2/19 - 8/1/19	31	998877685	8/1/19	10 - Residential Electric			
					Average Daily Kwh	18.32	18.32
					Average regional temp	0	0
					Days in billing period	31	31
CURRENT READING	PREVIOUS READING	DIFFERENCE		TOTAL USED			
40018	37497	= 2,521		Kwh			
Basic Service Charge 31 Days x \$0.247					7.66		
Energy 2,521 Kwh x \$0.07502					190.20		
Fuel & Purchased Power 2,521 Kwh x \$0.02458					62.08		
Fuel & Purchased Power 61 Kwh x \$0.02114					1.29		
Transmission Cost Rider 2,521 Kwh x \$0.00515					12.98		
Infrastructure Rider 2,521 Kwh x \$0.00774					19.51		
State Tax 4.5% x \$300.04					13.50		
City Tax 2% x \$300.04					6.00		
<b>Total Charges</b>					<b>\$319.54</b>		

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. MARKING THE RETURN ADDRESS SHOWS A THE SERVICE WILL STOP.



ACCOUNT NUMBER  
123 456 7890 3

DATE DUE  
Aug 28, 2019

UTC 319.54  
UTC 17.50

Has your mailing address  
or phone number changed?  
Check here and provide details on back.

AMOUNT DUE  
\$337.04

ANY CUSTOMER  
PO BOX 999  
ANY TOWN SD 58501-0001

PO BOX 5800  
BISMARCK ND 58506-5600

Please enter amount enclosed  
if different than amount due.

\$

Write account number on check and  
make payable to MDU

00123456789030000033704000000000

Date Filed: July 29, 2019  
Issued By: Tamie A. Aberle  
Director - Regulatory Affairs  
Docket No.: GE19-004

Effective Date: Service rendered on and  
after October 1, 2019



**Montana-Dakota Utilities Co.**  
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400 N 4<sup>th</sup> Street  
Bismarck, ND 58501

## State of South Dakota Electric Rate Schedule – SDPUC Volume No. 2

Section No. 6  
1<sup>st</sup> Revised Sheet No. 2.1  
Canceling Original Sheet No. 2.1

### CONSUMER BILL

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Customer Service: 1-800-638-3278 • 7 a.m.-7 p.m. Monday-Friday  
Call volume is generally higher on Mondays, for faster service please call Tuesday-Friday.  
[www.montana-dakota.com](http://www.montana-dakota.com)

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#### Ways to Pay Your Bill

**Online:** Go to [www.montana-dakota.com](http://www.montana-dakota.com) for our free online payment service. Once you have registered, simply log in each month to make your payment using any active U.S. checking account. It's an easy and secure way to view and/or pay your bill online 24/7.

**Easy-Pay:** Automatically pay your bill each month by having Montana-Dakota Utilities withdraw your preauthorized payment from your financial institution 10 business days following your bill date, which is shown on your bill stub. Enroll electronically by logging into your account online and completing the online form.

**By Phone:** Our toll-free automated telephone system allows you to pay your bill or deposit anytime it's convenient - 24/7. To make a debit, credit card or check-by-phone payment, simply call our Customer Service number and follow the prompts to be connected with our independent service provider. A convenience fee for each transaction will apply.

**Payment Locations:** Pay by cash, check or money order at one of our payment locations; there is no charge for this service. Call Customer Service or visit our website for the nearest payment location. Payments made at a payment location are not credited to your account until they are received by Montana-Dakota Utilities.

**By Mail:** Mail your payment along with your bill stub to MDU, P.O. Box 5600, Bismarck, ND 58506-5600. Be sure to allow time for mailing so your payment is received by the due date.

**Balanced Billing:** This billing plan levels out your monthly bill so you can reduce fluctuations brought on by changes in the weather and the cost of energy. If interested, sign up through your account using Online Account Services at [www.montana-dakota.com](http://www.montana-dakota.com) or contact Customer Service at 1-800-638-3278.

**Payment Due Date:** Your bill is paid due if not paid by the due date shown on the front of this billing statement. If you are paying with a credit card or paying at one of our payment locations in response to a disconnection of Service Notice, please contact Montana-Dakota at 1-800-638-3278 and let us know that payment has been made.

#### Billing Terms and Definitions

The rates listed on your bill have been approved by the Public Service Commission or Public Utilities Commission in the state where services are provided. Copies of the commodity schedule tariffs are available at [www.montana-dakota.com](http://www.montana-dakota.com).

**Basic Service Charge:** A monthly fee charged designed to recover a portion of the fixed costs associated with providing service regardless of amount of electricity used.

**Constant:** A fixed value used in conversion calculations to adjust energy use when certain equipment is used in the metering process such as control and potential transformers.

**Cost of Gas:** This charge covers the cost of gas used as well as other related costs. Montana-Dakota incurs the cost of gas from its pipeline suppliers in providing natural gas service. The cost is strictly a pass-through to customers and does not provide Montana-Dakota with a profit.

**CTA - Conservation Tracking Adjustment:** A charge that provides funding for conservation-approved conservation programs.

**Demand Charge:** A charge designed to recover the demand of peak-related costs associated with the delivery of electric service from the generation source to your meter.

**Distribution Delivery Charge or Energy Charge:** A volumetric charge to recover the costs of delivering energy to your meter. This amount varies with the amount of energy used.

**DDSM - Distribution Delivery Stabilization Mechanism:** A charge designed to adjust for the over- or under-recovery of costs on delivery revenues due to actual buying and selling of power from the utility. This adjustment is applicable during the billing period (Nov. 1-May 1).

**Dk - Debit:** The debit is reflective of the total amount of natural gas used, in the billing period. The amount of natural gas used as measured by the gas meter is converted to Dk by applying a Dk factor to the measured use in order to reflect the heating value of natural gas delivered.

**Fuel and Purchased Power:** This charge recovers the fuel and purchased power costs the company incurs in supplying its customers with electricity. This cost is a pass-through to customers and is subject to change on a monthly basis.

**Tax Tracking Adj:** A charge to reflect changes in Montana-Dakota's Montana state and local taxes, such as property taxes, including a true-up of taxes recovered to actual taxes paid.

**Generation Rider:** A charge per kWh or kW that can result in electricity power generation necessary to meet the requirements of Montana-Dakota's electric service customers.

**Kw - Kilowatt:** The kilowatt is a unit of demand (or maximum 15-minute measured demand) for electricity during the billing period of the metering interval as stated in the company's tariffs.

**Kwh - Kilowatt-hour:** The kilowatt-hour is the total amount of electricity used in the billing period.

**Kvar Penalty:** A penalty applicable to a customer operating its load for outside the power factor range stated on the company's tariffs.

**Power Supply Cost Adj:** Adjustment per kWh to reflect changes in the cost of fuel and purchased power the company incurs in supplying its customers with electricity. This adjustment is a pass-through to customers and is subject to change on an annual basis.

**Renewable Resource Adj/Infrastructure Rider:** A charge per kWh for certain investments in renewable generation.

**TCA - Transmission Cost Adjustment:** A charge per kWh applicable to electric service for recovery of transmission-related expenditures and investments set of rates recovered from others. The TCA is subject to change on an annual basis.

**Therm Factor:** The therm factor adjusts the amount of natural gas measured by the meter for the local ambient and atmospheric pressure of the gas delivered to a customer's premises. This conversion ensures that all customers are billed based on the heat value of the gas during the applicable billing period.

**USBC - Universal System Benefits Charge:** A charge that provides funding for conservation and low-income programs.

#### Important Customer Information

If you have questions regarding your bill or service, please call Montana-Dakota Customer Service FIRST at 1-800-638-3278. If you cannot pay your bill at this time, we are willing to make satisfactory payment arrangements. If your questions are not resolved after you've called Customer Service, you may contact the regulatory agency governing in the state where service is provided:

- MTPSC: 1-800-646-6150 or write to: P.O. Box 202601, Helena, MT 59620-2601
- ND PSC: Write to: 6001, Boulevard, Bismarck, ND 58505-0180
- SD PSC: 1-605-733-3201
- WY PSC: Write to: 2515 Warren Ave., Suite 300, Cheyenne, WY 82001

Payments made by check or electronically that are dishonored by the bank will be assessed a returned payment fee.

When you provide a check as payment, you authorize us to use information from your check either to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer (EFT), funds may be withdrawn from your account as soon as the same day we receive your payment. The transaction will appear on your bank statement as EFT and you will not receive a copy or an image of your check from your financial institution.

Payments marked with a restrictive legend (Pay in full, for example) will not act as an accord and satisfaction without our express prior written approval.

Save a Stamp! Receive, view and pay your bill online at [www.montana-dakota.com](http://www.montana-dakota.com).

Moving? To avoid being billed for service you have not used, please contact us at least two business days before you want service disconnected.

Has your mailing/email address  
or phone number changed?

Please provide details here and check the box on the front of this stub.

Account No.: \_\_\_\_\_

Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Home Phone: ( ) \_\_\_\_\_ Cell Phone: ( ) \_\_\_\_\_

Email: \_\_\_\_\_

Date Filed: July 29, 2019

Effective Date:

Service rendered on and  
after October 1, 2019

Issued By: Tamie A. Aberle  
Director - Regulatory Affairs

Docket No.: GE19-004

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