



**STANDARD CUSTOMER BILL FORM (Continued)**

Section No. 8  
 5th Revised Sheet No. 2.1  
 Canceling 4th Revised Sheet No. 2.1



SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 57103-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 57103-0000  
 NEXT READ DATE: MM/DD/YY

**ELECTRICITY SERVICE DETAILS**

PREMISES NUMBER: 1234567890  
 INVOICE NUMBER: 123456789

METER READING INFORMATION		
METER 0000000000	Read Dates: MM/DD/YY - MM/DD/YY (00 Days)	
DESCRIPTION	USAGE TYPE	USAGE
Total Energy	Actual	000 kWh

**ELECTRICITY CHARGES** **RATE: Residential Service**

DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Basic Service Chg				\$00.00
Energy Charge Winter	0000	kWh	\$0.000000	\$00.00
Energy Charge Summer	0000	kWh	\$0.000000	\$00.00
Fuel Cost Charge	0000	kWh	\$0.000000	\$00.00
TransnCostRecovery	0000	kWh	\$0.000000	\$00.00
EnviroCostRecovery	0000	kWh	\$0.000000	\$00.00
DSM Factor	0000	kWh	\$0.000000	\$00.00
Infrastructure Rider	0000	kWh	\$0.000000	\$00.00
Interim Rate Adj				\$00.00
<b>Subtotal</b>				<b>\$00.00</b>
City Tax			00.00%	\$00.00
State Tax			00.00%	\$00.00
<b>Total</b>				<b>\$00.00</b>

CUSTOMER  
MESSAGING

CUSTOMER  
MESSAGING

(Continued on Sheet No. 8-2.2)

Date Filed: 06-30-22 By: Christopher B. Clark Effective Date: 07-01-23  
 President, Northern States Power Company, a Minnesota corporation  
 Docket No. EL22-017 Order Date: 06-08-23

**STANDARD CUSTOMER BILL FORM (Continued)**

Section No. 8  
 3rd Revised Sheet No. 2.2  
 Canceling 2nd Revised Sheet No. 2.2

PAGE 2 of 4



SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 00000-0000  
 NEXT READ DATE: MM/DD/YY

**ELECTRICITY SERVICE DETAILS**

PREMISES NUMBER: 1234567890  
 INVOICE NUMBER: 1235689

METER READING INFORMATION		
METER 0000000000	Read Dates: MM/DD/YY - MM/DD/YY (00 Days)	
DESCRIPTION	USAGE TYPE	USAGE
Total Energy	Actual	000 kWh

**ELECTRICITY CHARGES**

**RATE: Residential Service**

DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Basic Service Chg				\$00.00
Energy Charge Winter	0000	kWh	\$0.000000	\$00.00
Energy Charge Summer	0000	kWh	\$0.000000	\$00.00
Fuel Cost Charge	0000	kWh	\$0.000000	\$00.00
TrmissnCostRecovery	0000	kWh	\$0.000000	\$00.00
EnviroCostRecovery	0000	kWh	\$0.000000	\$00.00
DSM Factor	0000	kWh	\$0.000000	\$00.00
Infrastructure Rider	0000	kWh	\$0.000000	\$00.00
Interim Rate Adj				\$00.00
<b>Subtotal</b>				<b>\$00.00</b>
City Tax			00.00%	\$00.00
State Tax			00.00%	\$00.00
<b>Total</b>				<b>\$00.00</b>

CUSTOMER  
MESSAGING

CUSTOMER  
MESSAGING

**STANDARD CUSTOMER BILL FORM BACK**

Section No. 8  
 6th Revised Sheet No. 2.3  
 Canceling 5th Revised Sheet No. 2.3

IMPORTANT PHONE NUMBERS			IMPORTANT ADDRESSES	
Electric Emergencies:	800.895.1999	24 hours, 7 days a week	<b>General Inquiries*</b>	<b>Payments</b>
Residential Customer Service*:	800.895.4999	7 a.m.– 7 p.m., Mon.–Fri. 9 a.m.– 5 p.m., Sat.	Xcel Energy	Xcel Energy
Business Solutions Center*:	800.481.4700	8 a.m. – 5 p.m., Mon. – Fri.	PO Box 8	PO Box 9477
TTD/TTY	800.895.4949	24 hours, 7 days a week	Eau Claire, WI 54702-0008	Minneapolis, MN 55484-9477
Call Before You Dig	811	24 hours, 7 days a week	xcelenergy.com	Please include stub for faster processing.

\*Register any inquiry or complaint at the above.

**ABOUT YOUR ELECTRIC RATES**

<b>Basic Service Charge</b> Fixed monthly charge for certain fixed costs (metering, billing, maintenance, etc.)	<b>Fuel Cost Charge</b> Charge per kWh to recover the costs of fuel needed to run Xcel Energy's generating plants, as well as the cost of purchasing energy from other suppliers.
<b>Demand Charge</b> Charge to commercial and industrial customers for the fixed costs of the electric capacity required to meet the peak electric loads on Xcel Energy's system. The charge, which is adjusted seasonally, applies to the highest 15 minute kW demand during the billing period.	<b>kWh</b> One kilowatt-hour (kWh) is a unit of electrical usage. One kWh equals 1,000 watts of electricity used for one hour. This is enough electricity to light a 100-watt light bulb for 10 hours.
<b>Demand Side Management</b> South Dakota Public Utilities Commission-approved tariffs allow Xcel Energy to recover costs of energy efficiency and load management programs.	<b>Infrastructure Rider</b> South Dakota Public Utilities Commission-approved tariffs allow Xcel Energy to recover costs of eligible capital projects and property taxes not otherwise recovered in rates.
<b>Energy Charge</b> Charge per kWh of electric usage to recover the variable costs of producing energy.	<b>Transmission Cost Recovery</b> South Dakota law allows Xcel Energy to recover costs associated with new investments in the electric transmission system necessary to deliver electric energy to customers.
<b>Environmental Cost Recovery</b> South Dakota law allows Xcel Energy to recover the costs of significant environmental improvements at three of Xcel Energy's fossil fuel power plants.	

**GENERAL INFORMATION**

<b>Estimated Bills</b> Xcel Energy attempts to read meters each month. If no reading is taken, we estimate your month's bill based on your past use.	<b>Governing Regulatory Agencies</b> The South Dakota Public Utilities Commission regulates this utility and are available for mediation. SDPUC: 500 E. Capitol Ave., Pierre, SD 57501-5070 – 800.332.1782 <a href="http://puc.sd.gov/">http://puc.sd.gov/</a>
<b>City Fees</b> A fee some cities impose that Xcel Energy collects from customers and pays directly to the city.	<b>Late Payment Charge</b> Xcel Energy will assess a late payment charge on unpaid amounts two working days after the due date. The late payment fee is 1% of the unpaid balance.
<b>Electronic Check Conversion</b> When you pay your bill by check, in most cases Xcel Energy will use your check information to make a one-time electronic debit from your checking account on the day we receive your check. There are no fees for this electronic conversion. In all other cases we will process your check.	<b>Payment Responsibility</b> If the name on the front of your bill is not that of a person or business who has payment responsibility, call Xcel Energy at 800.895.4999.

**Further information is available to customers upon request at the \*address above.**

**PAYMENT OPTIONS** *Learn more at [xcelenergy.com/payment](http://xcelenergy.com/payment)*

<b>Standard Payment Options:</b> (No fees apply) <ul style="list-style-type: none"> <li><b>My Account/eBill/Mobile App</b> — View/pay your bill, view energy usage and access account information.</li> <li><b>Auto Pay</b> — Automatically pay your bill directly from your bank account. Please note the actual bank debit date may be one or more days following such date based on the bank's practice.</li> <li><b>Bank View and Pay</b> — View and pay your bills online through a third-party vendor.</li> <li><b>Pay By Phone</b> — Make your payment by phone from your checking or savings account by calling 800.895.4999.</li> <li><b>Pay By Mail</b> — Return the enclosed envelope and attached bill stub with your payment. Apply proper postage.</li> </ul>	<b>Other Payment Options</b> (Third-Party Fees will apply. Xcel Energy does not collect nor benefit from these fees.) <ul style="list-style-type: none"> <li><b>Credit/Debit Card Payment</b> — Pay with your credit or debit card electronically in My Account/eBill/Mobile App, or by calling 833.660.1365. A processing fee is charged for each credit/debit card payment.</li> <li><b>Pay Stations</b> — Pay your bill in-person at a location near you. A processing fee is charged for payments made at a pay station.</li> </ul>
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*Learn more at [xcelenergy.com](http://xcelenergy.com) > My Account*

Date Filed: 12-14-20 By: Christopher B. Clark Effective Date: 02-21-21  
 President, Northern States Power Company, a Minnesota corporation  
 Docket No. EL20-035 Order Date: 02-09-21



**REMINDER NOTICE BILL FORM (Continued)**

Section No. 8  
 3rd Revised Sheet No. 3.1  
 Canceling 2nd Revised Sheet No. 3.1



PAGE 2 of 4

SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 00000-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 00000-0000  
 NEXT READ DATE: MM/DD/YY

**ELECTRICITY SERVICE DETAILS**

PREMISES NUMBER: 1234567890  
 INVOICE NUMBER: 123456789

METER READING INFORMATION		
METER 0000000000	Read Dates: MM/DD/YY- MM/DD/YY (00 Days)	
DESCRIPTION	USAGE TYPE	USAGE
Total Energy	Actual	000 kWh

**ELECTRICITY CHARGES**

**RATE: Residential Service**

DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Basic Service Chg				\$00.00
Energy Charge Winter	0000	kWh	\$0.000000	\$00.00
Energy Charge Summer	0000	kWh	\$0.000000	\$00.00
Fuel Cost Charge	0000	kWh	\$0.000000	\$00.00
TransmCostRecovery	0000	kWh	\$0.000000	\$00.00
EnviroCostRecovery	0000	kWh	\$0.000000	\$00.00
DSM Factor	0000	kWh	\$0.000000	\$00.00
Infrastructure Rider	0000	kWh	\$0.000000	\$00.00
Interim Rate Adj				\$00.00
<b>Subtotal</b>				<b>\$00.00</b>
City Tax			00.00%	\$00.00
State Tax			00.00%	\$00.00
<b>Total</b>				<b>\$00.00</b>

CUSTOMER  
 MESSAGING

CUSTOMER  
 MESSAGING

(Continued on Sheet No. 8-3.2)

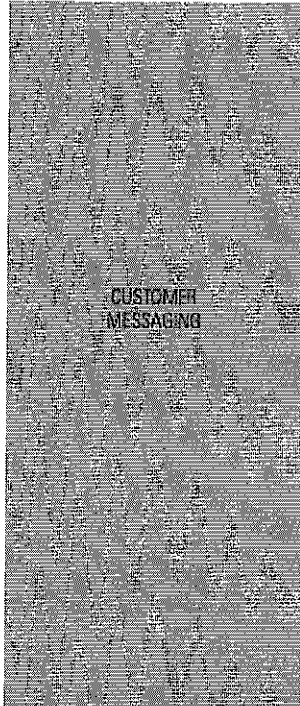
REMINDER NOTICE BILL FORM (Continued)

Section No. 8  
 2nd Revised Sheet No. 3.2  
 Canceling 1st Revised Sheet No. 3.2



PAGE 1 of 4

SERVICE ADDRESS	ACCOUNT NUMBER	DUPLICATE	
JERIN E. CUSTOMER MARTHA W. MUSTONGER 1234 S. DAKOTA AVE SIOUX FALLS, SD 57105-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00



NON-RECURRING CHARGES / CREDITS DETAILS

DESCRIPTION	CHARGE
Late Charge Assessed	\$00.00
<b>Total</b>	<b>\$00.00</b>

INFORMATION ABOUT YOUR BILL

April is the first month you start seeing signs of spring. Days grow longer, cherry blossoms bloom, the grass turns greener and Earth Day is upon us. Follow earthlings, get inspired, take care of our planet and your bank account with our value-driven, energy-saving programs and safety tips.



Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19  
 President, Northern States Power Company, a Minnesota corporation  
 Docket No. EL18-052 Order Date: 01-22-19

**AUTOMATIC PAYMENT PLAN CUSTOMER BILL FORM**

Section No. 8  
 4th Revised Sheet No. 4  
 Canceling 3rd Revised Sheet No. 4



SERVICE ADDRESS		ACCOUNT NUMBER	DUPLICATE
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1724 SIOUX FALLS AVENUE SIOUX FALLS, SD 57103-1000		51-1234567890-1	MM/DD/YYYY
STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE	
0123456789	MM/DD/YYYY	\$00.00	

**YOUR MONTHLY ELECTRICITY USAGE**



**QUESTIONS ABOUT YOUR BILL?**

See our website: [xcelenergy.com](http://xcelenergy.com)  
 Email us at: [customerservice@xcelenergy.com](mailto:customerservice@xcelenergy.com)

Call Mon-Fri 7 a.m.-7 p.m. or Sat 9 a.m.-5 p.m.  
 TOLL FREE: 1-800-835-4999  
 Hearing Impaired: 1-800-895-6349  
 Español: 1-800-837-8778

Or write us at: XCEL ENERGY  
 PO BOX 8  
 EAU CLAIRE, WISCONSIN 54601-0008



**SUMMARY OF CURRENT CHARGES** (detailed charges begin on page 2)

Electricity Service	MM/DD - MM/DD	000 kWh	\$00.00
Current Charges			\$00.00

**ACCOUNT BALANCE**

Previous Balance	As of MM/DD	\$00.00
Payment Received	Auto Pay MM/DD	- \$00.00 CR
Balance Forward		\$00.00
Current Charges		\$00.00
Amount Due		\$00.00

**INFORMATION ABOUT YOUR BILL**

Thank you for your payment.



ACCOUNT NUMBER	DUPLICATE	AMOUNT DUE	AMOUNT RECEIVED
51-1234567890-1	MM/DD/YYYY	\$00.00	Automated Bank Payment

Your bill is paid through an automated bank payment plan.

NOVEMBER						
S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

00011811A 0000100011500001  
 JOHN E. CUSTOMER, MARTHA W. CUSTOMER  
 ADDRESS LINE 2  
 ADDRESS LINE 3  
 ADDRESS LINE 4  
 1724 SIOUX FALLS AVENUE  
 SIOUX FALLS, SD 57103-1000

XCEL ENERGY  
 P.O. BOX 9477  
 MINNAPOLIS, MN 55469-9477

003077310 0097701910003077310324

(Continued on Sheet No. 8-4.1)

Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19  
 President, Northern States Power Company, a Minnesota corporation  
 Docket No. EL18-052 Order Date: 01-22-19



**AUTOMATIC PAYMENT PLAN CUSTOMER BILL**  
 (Continued)

Section No. 8  
 3rd Revised Sheet No. 4.1  
 Canceling 2nd Revised Sheet No. 4.1



PAGE 2 of 4

SERVICE ADDRESS	ACCOUNT NUMBER	DUE DATE	
JOHN E. CUSTOMER MARTHA W. CUSTOMER 1234 SIOUX FALLS AVENUE SIOUX FALLS, SD 57000-0000	51-1234567890-1	MM/DD/YYYY	
	STATEMENT NUMBER	STATEMENT DATE	AMOUNT DUE
	0123456789	MM/DD/YYYY	\$00.00

SERVICE ADDRESS: 1234 SIOUX FALLS AVENUE, SIOUX FALLS, SD 57000-0000  
 NEXT READ DATE: MM/DD/YY

**ELECTRICITY SERVICE DETAILS**

PREMISES NUMBER: 1234567890  
 INVOICE NUMBER: 123456789

METER READING INFORMATION		
METER 0000000000	Read Dates: MM/DD/YY - MM/DD/YY (00 Days)	
DESCRIPTION	USAGE TYPE	USAGE
Total Energy	Actual	000 kWh

**ELECTRICITY CHARGES**      **RATE: Residential Service**

DESCRIPTION	USAGE	UNIT	RATE	CHARGE
Basic Service Chg				\$00.00
Energy Charge Winter	0000	kWh	\$0.000000	\$00.00
Energy Charge Summer	0000	kWh	\$0.000000	\$00.00
Fuel Cost Charge	0000	kWh	\$0.000000	\$00.00
TrmissnCostRecovery	0000	kWh	\$0.000000	\$00.00
EnviroCostRecovery	0000	kWh	\$0.000000	\$00.00
DSM Factor	0000	kWh	\$0.000000	\$00.00
Infrastructure Rider	0000	kWh	\$0.000000	\$00.00
Interim Rate Adj				\$00.00
<b>Subtotal</b>				<b>\$00.00</b>
City Tax			00.00%	\$00.00
State Tax			00.00%	\$00.00
<b>Total</b>				<b>\$00.00</b>

CUSTOMER MESSAGING

CUSTOMER MESSAGING

(Continued on Sheet No. 8-4.2)

**AUTOMATIC PAYMENT PLAN CUSTOMER BILL**  
 (Continued)

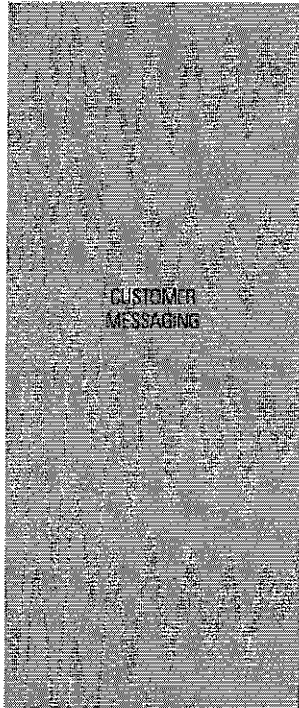
Section No. 8  
 2nd Revised Sheet No. 4.2  
 Canceling 1st Sheet No. 4.2



SERVICE ADDRESS	ACCOUNT NUMBER	DUPLICATE
JOHN L. CUSTOMER MARSHA W. CUSTOMER 12345 6TH ST. FALLS, SD 57501	51-1234567890-1	MM/DD/YYYY
	STATEMENT NUMBER	STATEMENT DATE
	0123456789	MM/DD/YYYY
		\$0.00

**INFORMATION ABOUT YOUR BILL**

April is the first month you start seeing signs of spring. Days grow longer, cherry blossoms bloom, the grass turns greener and Earth Day is upon us. Follow us on Facebook, get inspired, take care of our planet and your bank account with our value-driven, energy-saving programs and safety tips.



Date Filed: 11-29-18 By: Christopher B. Clark Effective Date: 01-22-19  
 President, Northern States Power Company, a Minnesota corporation  
 Docket No. EL18-052 Order Date: 01-22-19



**DISCONNECTION NOTICE BILL FORM (Continued)**

Section No. 8  
 6th Revised Sheet No. 6  
 Canceling 5th Revised Sheet No. 6

IMPORTANT PHONE NUMBERS			IMPORTANT ADDRESSES	
Electric Emergencies:	800.895.1999	24 hours, 7 days a week	<b>General Inquiries*</b>	<b>Payments</b>
Natural Gas Emergencies:	800.895.2999	24 hours, 7 days a week	Xcel Energy	Xcel Energy
Residential Customer Service:*	800.895.4999	7 a.m.– 7 p.m., Mon.–Fri. 9 a.m.– 5 p.m., Sat.	PO Box 8	PO Box 9477
Business Solutions Center:*	800.481.4700	8 a.m.– 5 p.m., Mon.–Fri.	Eau Claire, WI 54702-0008	Minneapolis, MN 55484-9477
TTD/TTY	800.895.4949	24 hours, 7 days a week	xcelenergy.com	Please include stub for faster processing.
Call Before You Dig	811	24 hours, 7 days a week		

\*Register any inquiry or complaint at the above.

**GOVERNING REGULATORY AGENCIES**

**Minnesota** — The Minnesota Public Utilities Commission regulates this utility and is available for mediation. MPUC: 121 7th Place E., Suite 350, St. Paul, MN 55101—800.657.3782  
[http:// mn.gov/puc/](http://mn.gov/puc/)

**South Dakota** — The South Dakota Public Utilities Commission regulates this utility and is available for mediation. SDPUC: 500 E. Capitol Ave., Pierre, SD 57501-5070—800.332.1782  
<http:// puc.sd.gov/>

**North Dakota** — The North Dakota Public Service Commission regulates this utility and is available for mediation. NDPSC: 600 E. Blvd, Dept. 408, Bismarck, ND 58505—877.245.6685  
<http:// psc.nd.gov/>

**PAYMENT OPTIONS** *Learn more at [xcelenergy.com/payment](http://xcelenergy.com/payment)*

**Standard Payment Options:** (No fees apply)

- **My Account/eBill/Mobile App** — View/pay your bill electronically, view energy usage and access account information.
- **Auto Pay** — Automatically pay your bill directly from your bank account.
- **Bank View and Pay** — View and pay your bills online through a third-party vendor.
- **Pay By Phone** — Make your payment by phone from your checking or savings account by calling 800.895.4999.
- **Pay By Mail** — Return the enclosed envelope and attached bill stub with your payment. Apply proper postage.

**Other Payment Options** (Third-party fees will apply. Xcel Energy does not collect nor benefit from these fees.)

- **Credit/Debit Card Payment** — Pay with your credit or debit card electronically in My Account/eBill/Mobile App, or by calling 833.660.1365. A processing fee is charged for each credit/debit card payment.
- **Pay Stations** — Pay your bill in-person at a location near you. A processing fee is charged for payments made at a pay station.
- **Electronic Check Conversion** — When you pay your bill by check, in most cases Xcel Energy will use your check information to make a one-time electronic debit from your checking account on the day we receive your check. There are no fees for this electronic conversion. In all other cases we will process your check.

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Date Filed: 12-14-20 By: Christopher B. Clark Effective Date: 02-21-21  
 President, Northern States Power Company, a Minnesota corporation  
 Docket No. EL20-035 Order Date: 02-09-21