



# ND One-Call

Chad Olson

Director of Education & Public  
Relations



# Purpose of NDOC

- Prevent Damages to Underground Facilities
- Insure the safety of excavators and their employees
- Insure Public Safety



# Who Are We?

- One Call Notification System
- Non Profit Organization
- Governed by an Eight Member Board





# Size of Locate

- One Mile in the Rural
- Three Blocks Municipalities
- Each house number – Separate ticket



# Ways to Process Tickets

- Phone
- Fax
- ITIC & ITIC Lite



# ITIC Promotion

- ITIC - \$500
- ITIC Lite - \$250
- Grand Prize



# I MAP

- Allows you to update your mapping data base on line





# NEW FOR 2009

- Website update
- Map URL
- Fine & Penalties
- Handbooks



# Website Update

- Easy to Use
- New Menu Bar
- Events

# North Dakota One Call

1-800-795-0555 or 811

It's the Law!

Friday, April 10, 2009

**Excavators** ▶



[Enter Here](#)

**Utilities** ▶



[Enter Here](#)

**Homeowners** ▶



[Enter Here](#)

Call be



**1-800-795-0555 or 811**

Call before you dig  
and dig safely!



- › [ITIC](#)
- › [Ticket Search](#)
- › [Fax-A-Locate](#)
- › [Events](#)
- › [Ticket Format](#)
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## Welcome Excavators!

Become a partner in damage prevention.

Avoid damages by following these five steps:

- ◆ White flag excavation site
- ◆ Call before you dig
- ◆ Wait the required amount of time
- ◆ Respect the marks
- ◆ Dig with care and look for these marks

Red	Electric
Yellow	Gas-Oil-Steam
Orange	Communication-CATV
Blue	Potable Water
Purple	Reclaimed Water-Irrigation
Green	Sewer
Pink	Temporary Survey Markings
White	Proposed Excavation



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## Welcome Utilities!

Become a partner in damage prevention.

Click [here](#) to read about Map URL, an innovative tool to help facility operators research tickets.

Avoid damages to your underground facilities by following these three steps:

- ◆ If you have underground facilities you are required to be a member of North Dakota One Call.
- ◆ Remember to update your data base information regularly.
- ◆ You can update your notification area by utilizing IMAP. For more information please contact Chad Olson 701-475-2942.
- ◆ [Downloadable Fax-A-Locate forms](#)

Red	Electric
Yellow	Gas-Oil-Steam
Orange	Communication-CATV
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Pink	Temporary Survey Markings
White	Proposed Excavation



- ▶ [Internet Ticketing](#)
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Search

## Welcome Homeowners!

No matter how small the job! Call Before You Dig  
1-800-795-0555 or 811

### Homeowners - Planning a Do-it-Yourself Project?

Planting a tree? Digging a hole for a mailbox? Installing a fence? Remember to contact North Dakota One-Call! There are a number of utility lines buried on your property – electric, telephone, gas or propane, water, sewer, cable TV... The first step to any project is safety! Damaging an underground facility can cause injury or even death. Contact North Dakota One-Call and we will contact the utility line owners to locate their lines. These locates do not include any lines you may have installed to your private facilities (i.e. gas grills, detached garages, wells, yard lights, etc.) It's free, it's simple, and it's the law.

- ◆ To do your locate request by phone, [complete this form](#) then call us at **800-795-0555** or **811**.
- ◆ To do your locate on-line, [click here](#).

### What do the marks and colors in my yard mean?

Red	<b>Electric</b>
Yellow	<b>Gas-Oil-Steam</b>
Orange	<b>Communication-CATV</b>
Blue	<b>Potable Water</b>
Purple	<b>Reclaimed Water-Irrigation</b>
Green	<b>Sewer</b>
Pink	<b>Temporary Survey Markings</b>



# Map URL

- Allows you to view any ticket
- You see same map
- Under Utilities Section



# Fines & Penalties

- Always in the ND One Call Law
- Overseen by the PSC
- Up to \$5,000 fine





# Handbooks

- 2009-2010 Edition
- ITIC Lite Brochures



# Ticket Cost

- New Contract
- \$1.30



# Advertising for 2009

- TV
- Radio
- Billboards



# **NDOC Activity Incoming Tickets**

- 2007 – 100,167
- 2008 – 111,564
- Up 10%



# **NDOC Activity Outgoing Tickets**

- 2007 – 513,411
- 2008 – 575,041
- Up 11%



# Who are the calls coming from?

- 69 Percent are excavators
- 10 Percent are operators
- 21 Percent are homeowners



# Type of Tickets

- 86 Percent are Routine
- 9 Percent are Respot
- 2 Percent are Modify
- 3 Percent are Emergencies



# Ticket Method

- 62% Called In
- 31% ITIC
- 7% By Fax





# Legislative Update

- North Dakota One Call



# PROGRESS

Hopefully a point has been reached that most Excavators feel that contacting the One Call Center is a part of doing business.











# Questions

- Thank you for the opportunity
- Have a safe & prosperous 2009