

## COMPETITIVE LOCAL EXCHANGE COMPANIES

Updated 08/18/17

Company	Complaints To
321 Communications, Inc. 4600 Touchton Rd Suite 1150 Jacksonville, FL 32246 (404) 345-5133 <a href="http://www.321communications.com">www.321communications.com</a>	
365 Wireless, LLC 2859 Paces Ferry Road, Ste 1850 Atlanta, GA 30339 (888) 871-4575 <a href="http://www.365wireless.com">www.365wireless.com</a>	
Access Point, Inc. 1100 Crescent Green, Suite 109 Cary, North Carolina 27518 Telephone: (919) 851 - 4838 Fax: (919) 851 - 5422 Web site: <a href="http://www.accesspointinc.com">www.accesspointinc.com</a>	Ted Bohner, Customer Service Telephone: (919) 851-4838 E-mail: <a href="mailto:ted.bohner@accesspointinc.com">ted.bohner@accesspointinc.com</a>
ACN Communication Services, LLC fka ACN Communication Services, Inc. Jeremy Smuckler, General Counsel, North America 1000 Progress Place Concord, NC 28025 Telephone: (704) 260-3000 Fax: (704) 260-3625 <a href="http://www.acninc.com">www.acninc.com</a>	877-226-1010 Delores Fafinski, Manager Customer Service
Airespring, Inc. Avi Lonstein, President 6060 Sepulveda Blvd., Suite 220 Van Nuys CA 91411-2512 (818) 786-8990; (818) 786-9225 fax	
Airus, Inc. fka IntelePeer, Inc. 222 South Riverside, Suite 2730 Chicago, IL 6066 (312) 878-4160 (Tel) <a href="http://www.airustel.com">www.airustel.com</a>	

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<p>ANPI Business, LLC 2300 Berkshire Lane, Suite 4 Plymouth, MN 55441 (866) 629-8200 www.voyant.com.</p>	
<p>ANPI , LLC fka Associated Network Partners, Inc. 2300 Berkshire Lane, Suite 4 Plymouth, MN 55441 (763) 230-2036 www.inteliquent.com.</p>	
<p>AT&amp;T Corp. fka AT&amp;T Communications of the Midwest, Inc. Room 3 B111H, One AT&amp;T Way Bedminster, NJ 07921 (908) 234-6495 www.att.com</p>	
<p>ATV Holdings, LLC dba Mitchell Telcom 1801 N. Main St. Suite 25. Mitchell, SD 57301 (605) 990-1000 - voice</p>	
<p>Avera Communication, L.L.C. Jason Wulf, Financial Analyst 3900 W. Avera Drive, Suite 300 Sioux Falls SD 57108 Telephone: (605) 322-4721 Fax: (605) 322-4799</p>	
<p>Bandwidth.com CLEC, LLC Lisa Jill Freeman, Vice President &amp; Regulatory Compliance Officer Legal Department 900 Main Campus Drive, Suite 500 Raleigh, NC 27606 Telephone: (919) 439-3571 Fax: (919) 238-9903</p>	<p>800-808-5150</p>

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BCN Telecom, Inc. Richard M. Boudria, President 1200 Mt. Kemble Ave., 3 <sup>rd</sup> Floor Morristown, NJ 07960 (908) 367-5600 www.bcntele.com	Kelly McKinlay, Director of Customer Service BCN TELECOM, INC. 1200 Mt. Kemble Ave., 3 <sup>rd</sup> Floor Morristown, NJ 07960 Toll Free: (800) 768-2852 Email: kmckinlay@bcntele.com
BEK Communications Cooperative 200 East Broadway PO Box 230 Steele, ND 58482-0230 Telephone: 701-475-2361 Fax: 701-475-2100	701-475-2361 (tel)
Blackfoot Communications, Inc. 1221 North Russell Street Missoula, MT 59808 Telephone: 406-541-5000 Fax: 406-532-1999 www.blackfoot .com	Laura Maedche, Customer Operations Manager Blackfoot Communications, Inc. 1221 North Russell Street Missoula, MT 59808 Telephone: 406-541-5070 Fax:406-532-5068 lmaedche@blackfoot.com
Broadsmart Global, Inc. 222 Lakeview A venue, Suite 1600 West Palm Beach, FL 33401 Telephone: 954-449-8000 Toll free: 800-816-0898 www.broadsmart.com	
Broadview Networks, Inc. 1018 West 9th Ave. King Of Prussia, PA 19406 (610) 755-4446 www.broadviewnet.com	
Broadvox-CLEC, LLC 75 Erieview Plaza, Suite 400 Cleveland, OH 44114 Telephone:(216) 373-4600 Website www. inteliquent.com	

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Company	Complaints To
BullsEye Telecom, Inc. 25925 Telegraph Road, Suite 210 Southfield, MI 48033 Telephone: 248-784-2500; Facsimile: 248-784-2501 website:www.bullseyetelecom.com	Rosemary Albanese Vice President – Client Services 25925 Telegraph Road, Suite 210 Southfield, MI 48033 Toll-Free 877-638-2855; Telephone: 248-784-2500 Facsimile: 248-784-2501 Email: customerservice@bullseyetelecom.com
CenturyLink Communications, LLC 100 CenturyLink Drive Monroe, LA 71203 (318) 388-9416 www.centurylink.com	800-860-1020 Res. 800-860-2255 Bus.
Cincinnati Bell Any Distance Inc. 221 E. Fourth St., Room 103-1070 Cincinnati, OH 45202 (513) 565-4032 www.cincinnati-bell.com	
Clarity Telecom LLC dba Vast Broadband fka Knology Community Telephone, Inc. dba WOW! 912 S. Main Street, Suite 106 Sikeston, MO 63801 (573) 481-2765 www.vastbroadband.com	
Clarity Telecom ILC dba Vast Broadband fka Knology of the Plains, Inc dba WOW! Internet, Cable and Phone 5100 S. Broadband Lane Sioux Falls SD 57108	
Common Point LLC 3243 Meadowbrook Springfield, IL 62711 Phone: (217) 698-2860 Facsimile: (217) 698-0100 Toll Free: (877) 366-2674 regualtoryaffairs@anpolutions.com http://www.commonpointtandem.com/	Heidi May Young, Customer Service Manager 3243 Meadowbrook Springfield, IL 62711 Toll Free: (877) 366-2674 Phone: (217) 698-2862 Facsimile: (217) 698-0100 customerservice@anpolutions.com

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<b>Company</b>	<b>Complaints To</b>
<p>COMTECH 21, LLC                      One Barnes Park South                      Wallingford CT 06492                      Telephone: (877) 580-6564                      Fax: (877) 312-5544</p>	<p>877-580-6564</p>
<p>Consolidated Communications Enterprise Services, Inc.                      Scott Kitchen                      Director, Compliance                      350 S. Loop 336 W.                      Conroe, TX 77304                      Phone: 936-521-7736                      Fax: 936.788.1229                      Scott.kitchen@consolidated.com</p>	<p>Consolidated Communications Enterprise Services, Inc.                      Scott Kitchen                      Director, Compliance                      350 S. Loop 336 W.                      Conroe, TX 77304                      Phone: 936-521-7736                      Fax: 936.788.1229                      Scott.kitchen@consolidated.com</p>
<p>Crexendo Business Solutions, Inc.                      1615 S. 52<sup>nd</sup> St.                      Tempe, AZ 85281                      Telephone: (801) 227-0004                      Fax: (801) 426-6712                      Toll Free: (866) 621-6111                      Web site: www.crexendo.com</p>	<p>Jeff Korn – Chief Legal Officer                      Ph. (801) 227-0004                      Fax: (801) 426-6712                      Toll Free: (866) 621-6111                      jkorn@storesonline.com</p>
<p>Crown Castle NG Central LLC                      2000 Corporate Dr.                      Canonsburg, PA 15317                      Telephone - (724) 416-2000                      Fax - (724) 274 - 7583                      http://www.crowncastle.com</p>	<p>Robert Millar                      Associate General Counsel                      ATTN: Michelle Salisbury, Legal                      Crown Castle NG Central LLC                      2000 Corporate Drive                      Canonsburg, PA 15317                      Phone: (510) 290-3086                      Fax: (724) 416-4239</p>

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**Complaints To**

<p>dishNet Wireline LLC fka Liberty-Bell Telecom, LLC dba Dish Network Phone &amp; Internet          1595 Peachtree Parkway, 204-337          Cumming GA 30041          (678) 257-7764          Web site: <a href="http://www.bundles.dish.com">http://www.bundles.dish.com</a></p>	
<p>EarthLink Business          2851 Charlevoix Dr. SE Ste 209          Grand Rapids, MI 49546          Telephone: (616) 988-7333          Website: <a href="http://www.earthlinkbusiness.com">www.earthlinkbusiness.com</a></p>	
<p>eNetworks, LLC          One Mallard Pointe          11020 David Taylor Drive Suite 103          Charlotte, NC 28262          704-658-3787</p>	<p>Christina Hoff          eNetworks, LLC          One Mallard Pointe          11020 David Taylor Drive Suite 103          Charlotte, NC 28262          704-230-1148</p>
<p>EnTelegent Solutions, Inc.          2520 Whitehall Park Dr., Suite 200          Charlotte, NC 28273          Telephone: (704) 909-6410          Web site: <a href="http://www.entelegent.com">www.entelegent.com</a></p>	
<p>ExteNet Systems, Inc.          3030 Warrenville Road, Ste. 340,          Lisle, IL 60532          Telephone: (630) 505-3800          Toll free: (866) 892-5327          Facsimile: (630) 577-1332  <a href="http://www.extenetsystems.com/">http://www.extenetsystems.com/</a></p>	

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<b>Company</b>	<b>Complaints To</b>
FiberComm, L.C. Michael J. Massey, General Manager 1605 9th Street Sioux City IA 51101-2019 Telephone: (712) 224-2020 Fax: (712) 258-8810 www.fibercomm.net	800-836-2472
France Telecom Corporate Solutions, L.L.C. 13775 McLearen Road, Mail Stop 1100 Oak Hill VA 20171-3212 Telephone: (866) 280-3726	
GC Pivotal, LLC dba Global Capacity 265 Winter Street Waltham, MA 02451 Toll-Free Customer Service: (866) 226-4244 Web Page: www.globalcapacity.com	
Granite Telecommunications, LLC Robert T. Hale, Jr., President 100 Newport Avenue Ext. Quincy MA 02171 Telephone: (617) 933-5500 Fax: (866) 847-5550 www.granitenet.com	866-847-5500 Alexa Buccieri 100 NewPort Ave. Extension Quincy MA 02171
Greenfly Networks Inc., dba Clearfly Communications 222 N. 32 <sup>nd</sup> St. Ste. 904 Billings MT 5901-1974 http://www.clearfly.net/ (866) 652-7520	
IDT America, Corp. Carl Wolf Billek, Associate General Counsel 520 Broad Street Newark NJ 07102-3111 Telephone: (973) 438-1000 Fax: (973) 438-1455	800-889-9126 Anthony Acevedo, Customer Service Specialist

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<b>Company</b>	<b>Complaints To</b>
InContact, Inc. d/b/a UCN, Inc. f/k/a Buyers United, Inc. d/b/a BuyersOnline and d/b/a United Carrier Networks Kimm Partridge 75 West Town Ridge Parkway, Tower 1 Sandy, UT 84070 (866) 541-0000; (866) 800-0007 fax www.incontact.com	800-669-3319 Kimm Partridge
iNetworks Group, Inc. 125 S. Wacker Dr. Suite 2510 Chicago, IL 60606 312.212.0822 Fax:312.422.9201 Toll-Free: 1-866-363-6387 E-mail: info@inetworksgroup.com	Raymond Crowley Senior Vice President and Treasurer iNetworks Group, Inc. 125 S. Wacker Dr. Suite 251 Chicago IL 60606 Phone: (312)212-0822 Fax: (312)422-9201 Toll Free: 1(866) 363-6387 info@inetworksgroup.com
Interstate Telecommunications Cooperative, Inc.(fka SStelecom, Inc.) Bryan Roth, General Manager PO Box 920 Clear Lake SD 57226 (605) 874-2181, (605) 874-2014 fax	
Ionex Communications North, Inc. d/b/a Birch Communications fka Covista 2323 Grand Blvd, Ste 925 Kansas City, MO 64108 (816) 300-1049 http://www.birch.com/	Karen Mahurin 214-646-2377 214-646-2314 fax or Von Dale Harville 214-646-2370
Level 3 Communications, LLC 1025 Eldorado Blvd Broomfield CO 80021 (720) 888-1000 www.level3.com	
Level 3 Telecom Data Services, LLC fka Tw telecom data services llc 1025 Eldorado Blvd Broomfield CO 80021 (720) 888-1000 www.level3.com	



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Company	Complaints To
Long Lines Metro f/k/a CommChoice, LLC Jill Thornton PO Box 67 Sergeant Bluff IA 51054-0067 Telephone: (605) 422-1200 Fax: (605) 966-5340 Web site: www.commchoice.com	
MAGICJACK SMB, INC. P.O. Box 6785 West Palm Beach, FL 33404-6785 Toll Free/Regulatory 888-656-3055 Telephone: 561-290-8585 Facsimile: 561-514-9441 Toll Free: 888-657-6282 Website: <a href="https://www.magicjackforbusiness.com/">https://www.magicjackforbusiness.com/</a>	
Matrix Telecom LLC Matrix Telecom, LLC fka Matrix Telecom, Inc. dba Matrix Business Technologies, Trinsic Communications, VarTec Telecom, Excel Telecommunications, Impact Telecom, Americatel 433 E. Las Colinas Blvd., Suite 500 Irving, TX 75039 Tel 972-910-1720 Fax 972-910-1490 <a href="http://www.impacttelecom.com">www.impacttelecom.com</a>	888-411-0111
MCC Telephony of the Midwest, Inc. dba Mediacom One Mediacom Way Mediacom Park NY 10918 Telephone: (845) 443.2600	customerservice@matrixbt.com Tel. 888-411-0111 Fax 240-238-9166
MCImetro Access Transmission Services, Corp. d/b/a Verizon Access Transmission Services 5055 North Point Parkway Alpharetta GA 30022	
McLeodUSA Telecommunications Services, LLC d/b/a PAETEC 4001 N. Rodney Parham Rd. Little Rock AR 72212 (501) 748-6316 <a href="http://windstream.com">windstream.com</a>	

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<p>Metropolitan Telecommunications of South Dakota, Inc.          David Aronow, President          55 Water Street, 31<sup>st</sup> Floor          New York, NY 10041          Telephone: (212) 607-2000          Fax: (866) 667-3900          www.mettel.net</p>	<p>Liliana Sanchez          877-638-8351</p>
<p>Midcontinent Communications          W. Tom Simmons          3901 North Louise Avenue          Sioux Falls SD 57107          Telephone: (605) 334-1200          Fax: (605) 330-4083</p>	<p>800-888-1300          Mary Lohnes</p>
<p>Midstate Communications, Inc. fka Midstate Telecom, Inc.          Mark D. Benton          120 East 1st Street          PO Box 48          Kimball SD 57355          Telephone: (605) 778-6221          Fax: (605) 778-8080</p>	<p>800-214-1431          Fay Jandreau</p>
<p>Mitel Cloud Services, Inc. fka Mitel NetSolutions, Inc.          1146 N. Alma School Rd.          Mesa, AZ 85201-3000          Telephone: (480) 961-9000          www.mitel.com</p>	
<p>Mobilitie, LLC          2220 University Drive          Newport Beach, CA 92660          (949) 515 - 1500          (949) 274 - 7583          http://www.mobilitie.com</p>	

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Mobilitie Management, LLC 2220 University Drive, Newport Beach, CA 92660 Phone: (877) 999-7070 Fax: (949) 274-7556 Email: <a href="mailto:solutions@mobilitie.com">solutions@mobilitie.com</a>	Chester Bragado, Accounting Manager Mobilitie, LLC 2220 University Drive Newport Beach, CA 92660 Phone: (949) 999-5790 Fax: (949) 887-2932 Email: <a href="mailto:chester@mobilitie.com">chester@mobilitie.com</a>
Momentum Telecom, Inc. 880 Montclair Road Suite 400 Birmingham, AL 35213 (205) 978-4431 <a href="http://www.momentumtelecom.com">www.momentumtelecom.com</a>	
Native American Telecom LLC PO Box 2316 Sioux Falls, SD 57101 Telephone: (203) 583-0256 <a href="http://www.nativeamericantelecom.com">www.nativeamericantelecom.com</a>	
Nebraska Technology & Telecommunications, Inc. (NT&T) 2308 S. 156th Circle Omaha, NE 68130 (402) 397-7555 <a href="http://nttservices.com/">http://nttservices.com/</a>	Michael G. Orcutt, CEO NT&T 2308 S. 156th Circle Omaha, NE 68130 Telephone: 402-397-7770, ext. 210 Facsimile: 402-397-6341
NetFortris Acquisition Co., Inc. 5601 6th Ave S., Suite 200 Seattle, WA 98108 (415) 287-1132 <a href="http://www.netfortris.com/">http://www.netfortris.com/</a>	
Neutral Tandem-South Dakota, LLC 550 West Adams Street, Suite 900 Chicago, IL 60661 Telephone: (312) 384-8000 Fax: (312) 346-3276 Web site: <a href="http://www.neutraltandem.com">www.neutraltandem.com</a>	

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Company	Complaints To
New Horizons Communications Corp. 420 Bedford Street, Ste. 250 Lexington, Massachusetts 02420 Telephone: (781) 290-4600 Facsimile: (781) 290-4660 Toll-Free Customer Service: (800) 520-5812 and (866) 241-9423 (for repair) Web Page: www.nhcgrp.com	Julie Fadil, Customer Service Manager 420 Bedford Street, Ste. 250 Lexington, Massachusetts 02420 Toll-Free Telephone: (781) 290-4600; (800) 520-5812 and (866) 241-9423 (for repair) (toll-free) Facsimile: (781) 290-4660 E-Mail: info@nhcgrp.com
NextGen Communications, Inc. 275 West St., Suite 400 Annapolis MD 21401 (302) 932-9697 www.comtechtelcom	
Northern Valley Communications, LLC James Groft PO Box 320 Groton SD 57445 (605) 397-2323, (605) 397-2350 fax	
NOS Communications, Inc. d/b/a International Plus, d/b/a 011 Communications, d/b/a Internet Business Association, d/b/a Ivantage Network Solutions, and d/b/a Blueridge Telecom Systems 250 Pilot Rd. Ste 300 Las Vegas NV 89119 (702) 547-8692	800-772-4667
Onvoy, LLC fka Onvoy, Inc. dba Onvoy Voice Services 103000 6 <sup>th</sup> Ave. N. Plymouth, MN 55441 (952) 230-4183	(800) 933-1224 <a href="mailto:customerservice@onvoy.com">customerservice@onvoy.com</a>
Quantumshift Communications d/b/a Vcom Solutions Jenna Brown 12657 Alcosta Blvd., Suite 418 San Ramon CA 94583 (415) 209-7044, (877) 712-6792 fax	Jeffrey Richards 888-685-8486

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<p>RC Technologies fka Roberts Co. Telephone Coop. Assn. dba RC Communications                  Inc, DBA RC Services                  PO Box 197                  New Effington, SD 57255                  www.tnics.com</p>	
<p>Sage Telecom Communications, LLC dba TruConnect                  149 South Hill Street, Suite H-400                  Los Angeles, CA 90015                  Phone: 214.495.4700</p>	
<p>Sancom Inc. dba Mitchell Telecom                  1801 N. Main, Ste. 25                  Mitchell, SD 57301-1056                  www.mitchelltelecom.com</p>	
<p>South Dakota Network, LLC                  d/b/a SDN Communications                  2900 West 10<sup>th</sup> Street                  Sioux Falls, SD 57104-2543                  (800)247-1442, (605)334-4782 fax                  www.sdncommunications.com</p>	
<p>Spectrotel, Inc. dba OneTouch Communications, Touch Base Communications                  Ross Artale                  Chief Operating Office                  3535 State Highway 66, Ste. 7                  Neptune, NJ 07753                  (732) 345-7000</p>	
<p>Sprint Communications Company L P                  6200 Sprint Parkway                  Overland Park, KS 66251                  (800) 829-0965                  www.sprint.com</p>	
<p>Talk America Services, LLC                  10802 Executive Center Drive                  Benton Building, Suite 300                  Little Rock, AR 72211                  (501) 850-0820                  www.talkamericaservices.com</p>	<p>James "Jim" Severance                  10802 Executive Center Drive                  Benton Building, Suite 300                  Little Rock, AR 72211                  Toll Free Number: 855-546-5000                  Email: customercare@talkamericaservices.com</p>

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Company	Complaints To
Teleport Communications America Room 3 B111H, One AT&T Way Bedminster, NJ 07921 (908) 234-6495 www.att.com	Yvonne Harrison One AT&T Way Bedminster, NJ 07921-2693 <a href="mailto:RM-EXECappeals@att.com">RM-EXECappeals@att.com</a> Customer Contact Number: 866-288-7629
Velocity The Greatest Phone Company Ever, Inc. 7130 Spring Meadows West Drive Holland, Ohio 43528 Telephone: (419) 868-9983 Fax: (419) 868-9986 Toll-Free Customer Service: (866) 983-5624 Web site: www.velocity.org E-mail Address: admin@velocity.org	
West Safety Communications fka Intrado Communications Inc. 1601 Dry Creek Drive Longmont CO 80503 (720) 494-5800	
West Telecom Services, LLC 3200 West Pleasant Run Road Suite 300 Lancaster, TX 75146 Telephone: (469) 727- 1510 Fax: (469) 727-1511	469-727-1640 866-432-3936 fax
Windstream KDL, Inc. f/k/a Kentucky Data Link, Inc. 4001 N. Rodney Parham Road Little Rock, AR 72212 (501) 748-7000 WWW.WINDSTREAM.COM	
Wide Voice, LLC 410 South Rampart, Suite 390 Las Vegas, NV 89145 Telephone: 702-553-3007 www.widevoice.com	Erla Erlingsdottir, Senior Manager of Telephony Services Wide Voice, LLC 410 South Rampart, Suite 390 Las Vegas, NV 89145 702-913-1084 702-825-2582

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<p>Windstream NTI, Inc. f/k/a Norlight Telecommunications, Inc.          4001 N. Rodney Parham Road          Little Rock, AR 72212          (501) 748-6313          www.windstream.com</p>	
<p>XO Communications Services, LLC f/k/a          XO Network Services, Inc. d/b/a XO LDS          Kelly Faul          13865 Sunrise Valley Drive          Herndon VA 20171          (703) 547-2000</p>	<p>888-575-6398          regulatory contact: David LaFrance</p>
<p>YMax Communications Corp.          Mark Pavol          Regulatory Manager          222 Lakeview Avenue, Suite 1600          West Palm Beach FL 33401          (908) 806-4479</p>	<p>(908) 806-4479          Mark Pavol</p>
<p>Zayo fka 360networks (USA) inc.          1621 18th Street, Suite 100          Denver, CO 80202          Telephone: (303) 381-4683          Website www.zayo.com</p>	