

## COMPETITIVE LOCAL EXCHANGE COMPANIES

Updated 03/09/18

**Company**

**Complaints To**

<p>321 Communications, Inc. 4600 Touchton Rd Suite 1150 Jacksonville, FL 32246 (404) 345-5133 <a href="http://www.321communications.com">www.321communications.com</a></p>	
<p>365 Wireless, LLC 2859 Paces Ferry Road, Ste 1850 Atlanta, GA 30339 (888) 871-4575 <a href="http://www.365wireless.com">www.365wireless.com</a></p>	
<p>Access Point, Inc. 1100 Crescent Green, Suite 109 Cary, North Carolina 27518 Telephone: (919) 851 - 4838 Fax: (919) 851 - 5422 Web site: <a href="http://www.accesspointinc.com">www.accesspointinc.com</a></p>	<p>Ted Bohner, Customer Service Telephone: (919) 851-4838 E-mail: <a href="mailto:ted.bohner@accesspointinc.com">ted.bohner@accesspointinc.com</a></p>
<p>ACN Communication Services, LLC fka ACN Communication Services, Inc. Jeremy Smuckler, General Counsel, North America 1000 Progress Place Concord, NC 28025 Telephone: (704) 260-3000 Fax: (704) 260-3625 <a href="http://www.acninc.com">www.acninc.com</a></p>	<p>877-226-1010 Delores Fafinski, Manager Customer Service</p>
<p>Airespring, Inc. Avi Lonstein, President 6060 Sepulveda Blvd., Suite 220 Van Nuys CA 91411-2512 (818) 786-8990; (818) 786-9225 fax</p>	
<p>Airus, Inc. fka IntelePeer, Inc. 222 South Riverside, Suite 2730 Chicago, IL 6066 (312) 878-4160 (Tel) <a href="http://www.airustel.com">www.airustel.com</a></p>	

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<p>ANPI Business, LLC 2300 Berkshire Lane, Suite 4 Plymouth, MN 55441 (866) 629-8200 www.voyant.com.</p>	
<p>ANPI , LLC fka Associated Network Partners, Inc. 2300 Berkshire Lane, Suite 4 Plymouth, MN 55441 (763) 230-2036 www.inteliquent.com.</p>	
<p>AT&amp;T Corp. fka AT&amp;T Communications of the Midwest, Inc. Room 3 B111H, One AT&amp;T Way Bedminster, NJ 07921 (908) 234-6495 www.att.com</p>	
<p>ATV Holdings, LLC dba Mitchell Telcom 1801 N. Main St. Suite 25. Mitchell, SD 57301 (605) 990-1000 - voice</p>	
<p>Bandwidth.com CLEC, LLC Lisa Jill Freeman, Vice President &amp; Regulatory Compliance Officer Legal Department 900 Main Campus Drive, Suite 500 Raleigh, NC 27606 Telephone: (919) 439-3571 Fax: (919) 238-9903</p>	<p>800-808-5150</p>
<p>BCN Telecom, Inc. Richard M. Boudria, President 1200 Mt. Kemble Ave., 3<sup>rd</sup> Floor Morristown, NJ 07960 (908) 367-5600 www.bcntele.com</p>	<p>Kelly McKinlay, Director of Customer Service BCN TELECOM, INC. 1200 Mt. Kemble Ave., 3<sup>rd</sup> Floor Morristown, NJ 07960 Toll Free: (800) 768-2852 Email: kmckinlay@bcntele.com</p>

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**Complaints To**

<p>BEK Communications Cooperative 200 East Broadway PO Box 230 Steele, ND 58482-0230 Telephone: 701-475-2361 Fax: 701-475-2100</p>	<p>701-475-2361 (tel)</p>
<p>Birch Communications, Inc. 320 Interstate North Parkway SE Atlanta, GA 30339 678-424-2400 (telephone) 678-424-2501 (facsimile) 866-424-5100 (toll free) www.birch.com (website)</p>	<p>Angela Howard Paralegal, Response Specialist 2323 Grand Boulevard, Suite 925 Kansas City, MO 64108 816-300-1428 complaints@birch.com</p>
<p>Blackfoot Communications, Inc. 1221 North Russell Street Missoula, MT 59808 Telephone: 406-541-5000 Fax: 406-532-1999 www.blackfoot .com</p>	<p>Laura Maedche, Customer Operations Manager Blackfoot Communications, Inc. 1221 North Russell Street Missoula, MT 59808 Telephone: 406-541-5070 Fax:406-532-5068 lmaedche@blackfoot.com</p>
<p>BlueBird Communications SD LLC 387 Park Ave South 5th Floor New York, NY 10016 Telephone: (469)513-0000</p>	
<p>Broadsmart Global, Inc. 560 Village Blvd. Suite 120 West Palm Beach, FL 33409 www.broadsmart.com</p>	
<p>Broadview Networks, Inc. 1018 West 9th Ave. King Of Prussia, PA 19406 (610) 755-4446 www.broadviewnet.com</p>	

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**Complaints To**

<p>Broadvox-CLEC, LLC 75 Erieview Plaza, Suite 400 Cleveland, OH 44114 Telephone:(216) 373-4600 Website www.inteliquent.com</p>	
<p>BullsEye Telecom, Inc. 25925 Telegraph Road, Suite 210 Southfield, MI 48033 Telephone: 248-784-2500; Facsimile: 248-784-2501 website:www.bullseyetelecom.com</p>	<p>Rosemary Albanese Vice President – Client Services 25925 Telegraph Road, Suite 210 Southfield, MI 48033 Toll-Free 877-638-2855; Telephone: 248-784-2500 Facsimile: 248-784-2501 Email: customerservice@bullseyetelecom.com</p>
<p>CBTS Technology Solutions LLC fka Cincinnati Bell Any Distance Inc. 221 E. Fourth St., Room 103-1070 Cincinnati, OH 45202 (513) 565-4032</p>	
<p>CenturyLink Communications, LLC 100 CenturyLink Drive Monroe, LA 71203 (318) 388-9416 www.centurylink.com</p>	<p>800-860-1020 Res. 800-860-2255 Bus.</p>
<p>Clarity Telecom LLC dba Vast Broadband fka Knology Community Telephone, Inc. dba WOW! 912 S. Main Street, Suite 106 Sikeston, MO 63801 (573) 481-2765 www.vastbroadband.com</p>	
<p>Clarity Telecom ILC dba Vast Broadband fka Knology of the Plains, Inc dba WOW! Internet, Cable and Phone 5100 S. Broadband Lane Sioux Falls SD 57108</p>	

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**Complaints To**

<p>Common Point LLC          3243 Meadowbrook          Springfield, IL 62711          Phone: (217) 698-2860          Facsimile: (217) 698-0100          Toll Free: (877) 366-2674  <a href="mailto:regulatoryaffairs@anpisolutions.com">regulatoryaffairs@anpisolutions.com</a>  <a href="http://www.commonpointtandem.com/">http://www.commonpointtandem.com/</a></p>	<p>Heidi May Young, Customer Service Manager          3243 Meadowbrook          Springfield, IL 62711          Toll Free: (877) 366-2674          Phone: (217) 698-2862          Facsimile: (217) 698-0100  <a href="mailto:customerservice@anpisolutions.com">customerservice@anpisolutions.com</a></p>
<p>COMTECH 21, LLC          One Barnes Park South          Wallingford CT 06492          Telephone: (877) 580-6564          Fax: (877) 312-5544</p>	<p>877-580-6564</p>
<p>Consolidated Communications Enterprise Services, Inc.          Scott Kitchen          Director, Compliance          350 S. Loop 336 W.          Conroe, TX 77304          Phone: 936-521-7736          Fax: 936.788.1229  <a href="mailto:Scott.kitchen@consolidated.com">Scott.kitchen@consolidated.com</a></p>	<p>Consolidated Communications Enterprise Services, Inc.          Scott Kitchen          Director, Compliance          350 S. Loop 336 W.          Conroe, TX 77304          Phone: 936-521-7736          Fax: 936.788.1229  <a href="mailto:Scott.kitchen@consolidated.com">Scott.kitchen@consolidated.com</a></p>
<p>Crexendo Business Solutions, Inc.          1615 S. 52<sup>nd</sup> St.          Tempe, AZ 85281          Telephone: (801) 227-0004          Fax: (801) 426-6712          Toll Free: (866) 621-6111          Web site: <a href="http://www.crexendo.com">www.crexendo.com</a></p>	<p>Jeff Korn – Chief Legal Officer          Ph. (801) 227-0004          Fax: (801) 426-6712          Toll Free: (866) 621-6111  <a href="mailto:jkorn@storesonline.com">jkorn@storesonline.com</a></p>

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**Complaints To**

<p>Crown Castle NG Central LLC                  2000 Corporate Dr.                  Canonsburg, PA 15317                  Telephone - (724) 416-2000                  Fax - (724) 274 - 7583  <a href="http://www.crowncastle.com">http://www.crowncastle.com</a></p>	<p>Robert Millar                  Associate General Counsel                  ATTN: Michelle Salisbury, Legal                  Crown Castle NG Central LLC                  2000 Corporate Drive                  Canonsburg, PA 15317                  Phone: (510) 290-3086                  Fax: (724) 416-4239</p>
<p>dishNet Wireline LLC fka Liberty-Bell Telecom, LLC dba Dish Network Phone &amp; Internet                  1595 Peachtree Parkway, 204-337                  Cumming GA 30041                  (678) 257-7764                  Web site: <a href="http://www.bundles.dish.com">http://www.bundles.dish.com</a></p>	
<p>EarthLink Business                  2851 Charlevoix Dr. SE Ste 209                  Grand Rapids, MI 49546                  Telephone: (616) 988-7333                  Website: <a href="http://www.earthlinkbusiness.com">www.earthlinkbusiness.com</a></p>	
<p>eNetworks, LLC                  10130 Mallard Creek Rd Ste 300                  Charlotte, NC 28262                  704-658-3787  <a href="http://enetworksllc.com">enetworksllc.com</a></p>	<p>Christina Hoff                  eNetworks, LLC                  One Mallard Pointe                  11020 David Taylor Drive Suite 103                  Charlotte, NC 28262                  704-230-1148</p>
<p>EnTelegent Solutions, Inc.                  2520 Whitehall Park Dr., Suite 200                  Charlotte, NC 28273                  Telephone: (704) 909-6410                  Web site: <a href="http://www.entelegent.com">www.entelegent.com</a></p>	

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**Complaints To**

<p>ExteNet Systems, Inc.          3030 Warrenville Road, Ste. 340,          Lisle, IL 60532          Telephone: (630) 505-3800          Toll free: (866) 892-5327          Facsimile: (630) 577-1332  <a href="http://www.extenetsystems.com/">http://www.extenetsystems.com/</a></p>	
<p>FiberComm, L.C.          Michael J. Massey, General Manager          1605 9th Street          Sioux City IA 51101-2019          Telephone: (712) 224-2020          Fax: (712) 258-8810  <a href="http://www.fibercomm.net">www.fibercomm.net</a></p>	<p>800-836-2472</p>
<p>France Telecom Corporate Solutions, L.L.C.          13775 McLearen Road, Mail Stop 1100          Oak Hill VA 20171-3212          Telephone: (866) 280-3726</p>	
<p>GC Pivotal, LLC dba Global Capacity          265 Winter Street          Waltham, MA 02451          Toll-Free Customer Service: (866) 226-4244          Web Page: <a href="http://www.globalcapacity.com">www.globalcapacity.com</a></p>	
<p>Granite Telecommunications, LLC          Robert T. Hale, Jr., President          100 Newport Avenue Ext.          Quincy MA 02171          Telephone: (617) 933-5500          Fax: (866) 847-5550  <a href="http://www.granitenet.com">www.granitenet.com</a></p>	<p>866-847-5500          Alexa Buccieri          100 NewPort Ave. Extension          Quincy MA 02171</p>
<p>Greenfly Networks Inc., dba Clearfly Communications          222 N. 32<sup>nd</sup> St. Ste. 904          Billings MT 5901-1974  <a href="http://www.clearfly.net/">http://www.clearfly.net/</a>          (866) 652-7520</p>	

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<b>Company</b>	<b>Complaints To</b>
IDT America, Corp. Carl Wolf Billek, Associate General Counsel 520 Broad Street Newark NJ 07102-3111 Telephone: (973) 438-1000 Fax: (973) 438-1455	800-889-9126 Anthony Acevedo, Customer Service Specialist
InContact, Inc. d/b/a UCN, Inc. f/k/a Buyers United, Inc. d/b/a BuyersOnline and d/b/a United Carrier Networks Kimm Partridge 75 West Town Ridge Parkway, Tower 1 Sandy, UT 84070 (866) 541-0000; (866) 800-0007 fax www.incontact.com	800-669-3319 Kimm Partridge
Interstate Telecommunications Cooperative, Inc.(fka SStelecom, Inc.) Bryan Roth, General Manager PO Box 920 Clear Lake SD 57226 (605) 874-2181, (605) 874-2014 fax	
Ionex Communications North, LLC dba Birch Communications 2323 Grand Blvd, Ste 925 Kansas City, MO 64108 (816) 300-1049 http://www.birch.com/	Karen Mahurin 214-646-2377 214-646-2314 fax or Von Dale Harville 214-646-2370
Level 3 Communications, LLC 1025 Eldorado Blvd Broomfield CO 80021 (720) 888-1000 www.level3.com	
Level 3 Telecom Data Services, LLC fka Tw telecom data services llc 1025 Eldorado Blvd Broomfield CO 80021 (720) 888-1000 www.level3.com	

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<p>Long Lines Metro f/k/a CommChoice, LLC                  Jill Thornton                  PO Box 67                  Sergeant Bluff IA 51054-0067                  Telephone: (605) 422-1200                  Fax: (605) 966-5340                  Web site: www.commchoice.com</p>	
<p>MAGICJACK SMB, INC.                  P.O. Box 6785                  West Palm Beach, FL 33404-6785                  Toll Free/Regulatory 888-656-3055                  Telephone: 561-290-8585                  Facsimile: 561-514-9441                  Toll Free: 888-657-6282                  Website: <a href="https://www.magicjackforbusiness.com/">https://www.magicjackforbusiness.com/</a></p>	
<p>Matrix Telecom LLC Matrix Telecom, LLC fka Matrix Telecom, Inc. dba Matrix Business Technologies, Trinsic Communications, VarTec Telecom, Excel Telecommunications, Impact Telecom, Americatel                  433 E. Las Colinas Blvd., Suite 500                  Irving, TX 75039                  Tel 972-910-1720                  Fax 972-910-1490  <a href="http://www.impacttelecom.com">www.impacttelecom.com</a></p>	<p>888-411-0111</p>
<p>MCC Telephony of the Midwest, Inc. dba Mediacom                  One Mediacom Way                  Mediacom Park NY 10918                  Telephone: (845) 443.2600</p>	<p>customerservice@matrixbt.com                  Tel. 888-411-0111                  Fax 240-238-9166</p>
<p>MCImetro Access Transmission Services, Corp. d/b/a Verizon Access Transmission Services                  5055 North Point Parkway                  Alpharetta GA 30022</p>	
<p>McLeodUSA Telecommunications Services LLC dba PAETEC Business Services                  4001 N. Rodney Parham Rd.                  Little Rock AR 72212                  (501) 748-6316  <a href="http://windstream.com">windstream.com</a></p>	

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<p>Metropolitan Telecommunications of South Dakota, Inc.          David Aronow, President          55 Water Street, 31<sup>st</sup> Floor          New York, NY 10041          Telephone: (212) 607-2000          Fax: (866) 667-3900          www.mettel.net</p>	<p>Liliana Sanchez          877-638-8351</p>
<p>Midcontinent Communications          W. Tom Simmons          3901 North Louise Avenue          Sioux Falls SD 57107          Telephone: (605) 334-1200          Fax: (605) 330-4083</p>	<p>800-888-1300          Mary Lohnes</p>
<p>Midstate Communications, Inc. fka Midstate Telecom, Inc.          Mark D. Benton          120 East 1st Street          PO Box 48          Kimball SD 57355          Telephone: (605) 778-6221          Fax: (605) 778-8080</p>	<p>800-214-1431          Fay Jandreau</p>
<p>Mitel Cloud Services, Inc. fka Mitel NetSolutions, Inc.          1146 N. Alma School Rd.          Mesa, AZ 85201-3000          Telephone: (480) 961-9000          www.mitel.com</p>	
<p>Mobilitie, LLC          2220 University Drive          Newport Beach, CA 92660          (949) 515 - 1500          (949) 274 - 7583          http://www.mobilitie.com</p>	

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Company	Complaints To
Mobilitie Management, LLC 2220 University Drive, Newport Beach, CA 92660 Phone: (877) 999-7070 Fax: (949) 274-7556 Email: <a href="mailto:solutions@mobilitie.com">solutions@mobilitie.com</a>	Chester Bragado, Accounting Manager Mobilitie, LLC 2220 University Drive Newport Beach, CA 92660 Phone: (949) 999-5790 Fax: (949) 887-2932 Email: <a href="mailto:chester@mobilitie.com">chester@mobilitie.com</a>
Native American Telecom LLC PO Box 2316 Sioux Falls, SD 57101 Telephone: (203) 583-0256 <a href="http://www.nativeamericantelecom.com">www.nativeamericantelecom.com</a>	
Nebraska Technology & Telecommunications, Inc. (NT&T) 2308 S. 156th Circle Omaha, NE 68130 (402) 397-7555 <a href="http://nttservices.com/">http://nttservices.com/</a>	Michael G. Orcutt, CEO NT&T 2308 S. 156th Circle Omaha, NE 68130 Telephone: 402-397-7770, ext. 210 Facsimile: 402-397-6341
NetFortris Acquisition Co., Inc. 5601 6th Ave S., Suite 200 Seattle, WA 98108 (415) 287-1132 <a href="http://www.netfortris.com/">http://www.netfortris.com/</a>	
Neutral Tandem-South Dakota, LLC 550 West Adams Street, Suite 900 Chicago, IL 60661 Telephone: (312) 384-8000 Fax: (312) 346-3276 Web site: <a href="http://www.neutraltandem.com">www.neutraltandem.com</a>	

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Company	Complaints To
New Horizons Communications Corp. 420 Bedford Street, Ste. 250 Lexington, Massachusetts 02420 Telephone: (781) 290-4600 Facsimile: (781) 290-4660 Toll-Free Customer Service: (800) 520-5812 and (866) 241-9423 (for repair) Web Page: <a href="http://www.nhcgrp.com">www.nhcgrp.com</a>	Julie Fadil, Customer Service Manager 420 Bedford Street, Ste. 250 Lexington, Massachusetts 02420 Toll-Free Telephone: (781) 290-4600; (800) 520-5812 and (866) 241-9423 (for repair) (toll-free) Facsimile: (781) 290-4660 E-Mail: <a href="mailto:info@nhcgrp.com">info@nhcgrp.com</a>
NextGen Communications, Inc. 275 West St., Suite 400 Annapolis MD 21401 (302) 932-9697 <a href="http://www.comtechtel.com">www.comtechtel.com</a>	
Northern Valley Communications, LLC James Groft PO Box 320 Groton SD 57445 (605) 397-2323, (605) 397-2350 fax	
NOS Communications, Inc. d/b/a International Plus, d/b/a 011 Communications, d/b/a Internet Business Association, d/b/a Ivantage Network Solutions, and d/b/a Blueridge Telecom Systems 250 Pilot Rd. Ste 300 Las Vegas NV 89119 (702) 547-8692	800-772-4667
Onvoy, LLC fka Onvoy, Inc. dba Onvoy Voice Services 103000 6 <sup>th</sup> Ave. N. Plymouth, MN 55441 (952) 230-4183	(800) 933-1224 <a href="mailto:customerservice@onvoy.com">customerservice@onvoy.com</a>
Peerless Network, Inc. 222 S. Riverside Plaza, Ste. 2730 Chicago, IL 60606 Telephone: (312) 878-4137 <a href="http://www.peerlessnetwork.com">www.peerlessnetwork.com</a>	Patrick Phipps Peerless Network, Inc. Director, Regulatory Affairs Telephone: (312) 506-0933 Email: <a href="mailto:regulatory@peerlessnetwork.com">regulatory@peerlessnetwork.com</a>

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<p>Quantumshift Communications d/b/a Vcom Solutions                  Jenna Brown                  12657 Alcosta Blvd., Suite 418                  San Ramon CA 94583                  (415) 209-7044, (877) 712-6792 fax</p>	<p>Jeffrey Richards                  888-685-8486</p>
<p>RC Technologies fka Roberts Co. Telephone Coop. Assn. dba RC Communications Inc, DBA RC Services                  PO Box 197                  New Effington, SD 57255                  www.trics.com</p>	
<p>Sage Telecom Communications, LLC dba TruConnect                  149 South Hill Street, Suite H-400                  Los Angeles, CA 90015                  Phone: 214.495.4700</p>	
<p>Sancom Inc. dba Mitchell Telecom                  1801 N. Main, Ste. 25                  Mitchell, SD 57301-1056                  www.mitchelltelecom.com</p>	
<p>South Dakota Network, LLC                  d/b/a SDN Communications                  2900 West 10<sup>th</sup> Street                  Sioux Falls, SD 57104-2543                  (800)247-1442, (605)334-4782 fax                  www.sdncommunications.com</p>	
<p>Spectrotel, Inc. dba OneTouch Communications, Touch Base Communications                  Ross Artale                  Chief Operating Office                  3535 State Highway 66, Ste. 7                  Neptune, NJ 07753                  (732) 345-7000</p>	
<p>Sprint Communications Company L P                  6200 Sprint Parkway                  Overland Park, KS 66251                  (800) 829-0965                  www.sprint.com</p>	

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Company	Complaints To
Talk America Services, LLC 10802 Executive Center Drive Benton Building, Suite 300 Little Rock, AR 72211 (501) 850-0820 www.talkamericaservices.com	James "Jim" Severance 10802 Executive Center Drive Benton Building, Suite 300 Little Rock, AR 72211 Toll Free Number: 855-546-5000 Email: <a href="mailto:customercare@talkamericaservices.com">customercare@talkamericaservices.com</a>
Teleport Communications America Room 3 B111H, One AT&T Way Bedminster, NJ 07921 (908) 234-6495 www.att.com	Yvonne Harrison One AT&T Way Bedminster, NJ 07921-2693 <a href="mailto:RM-EXECappeals@att.com">RM-EXECappeals@att.com</a> Customer Contact Number: 866-288-7629
Velocity The Greatest Phone Company Ever, Inc. 7130 Spring Meadows West Drive Holland, Ohio 43528 Telephone: (419) 868-9983 Fax: (419) 868-9986 Toll-Free Customer Service: (866) 983-5624 Web site: <a href="http://www.velocity.org">www.velocity.org</a> E-mail Address: <a href="mailto:admin@velocity.org">admin@velocity.org</a>	
West Safety Communications fka Intrado Communications Inc. 1601 Dry Creek Drive Longmont CO 80503 (720) 494-5800	
West Telecom Services, LLC 3200 West Pleasant Run Road Suite 300 Lancaster, TX 75146 Telephone: (469) 727- 1510 Fax: (469) 727-1511	469-727-1640 866-432-3936 fax
Wide Voice, LLC 410 South Rampart, Suite 390 Las Vegas, NV 89145 Telephone: 702-553-3007 www.widevoice.com	Erla Erlingsdottir, Senior Manager of Telephony Services Wide Voice, LLC 410 South Rampart, Suite 390 Las Vegas, NV 89145 702-913-1084 702-825-2582

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<p>Windstream KDL, LLC          4001 N. Rodney Parham Road          Little Rock, AR 72212          (501) 748-7000          WWW.WINDSTREAM.COM</p>	
<p>Windstream NTI, LLC          4001 N. Rodney Parham Road          Little Rock, AR 72212          (501) 748-6313          www.windstream.com</p>	
<p>XO Communications Services, LLC f/k/a          XO Network Services, Inc. d/b/a XO LDS          Kelly Faul          1320 N. Courthouse Rd., 9<sup>th</sup> Floor          Arlington, VA 22201          703-351-3015  <a href="http://www.xo.com">www.xo.com</a></p>	<p>888-575-6398          regulatory contact: David LaFrance</p>
<p>YMax Communications Corp.          Mark Pavol          Regulatory Manager          560 Village Blvd. Suite 120          West Palm Beach FL 33404-6785          (908) 806-4479</p>	<p>(908) 806-4479          Mark Pavol</p>
<p>Zayo fka 360networks (USA) inc.          1621 18th Street, Suite 100          Denver, CO 80202          Telephone: (303) 381-4683          Website www.zayo.com</p>	