

OPERATOR SERVICE PROVIDERS

Operator Service Providers
as of 09/09/2011

Date Certified

Service Provided

Global Tel*Link Corporation Lynda Gaston 2609 Cameron Street Mobile, AL 36607 (800) 489-4500 ext 2215 (251) 473-4588 fax	5/26/2005	800-489-4500
Inmate Calling Solutions, LLC d/b/a ICSolutions Ken Dawson, Vice President Contracts & Regulatory 2200 Danbury Street San Antonio, TX 78217 (210) 581-8104, (210) 832-8915 fax	7/2/2008	correctional facilities
Intellicall Operator Services, Inc. d/ba ILD Marsha Pokorny, Regulatory Compliance 1270 Stone Street Oviedo FL 32765 (407) 971-6801	7/25/91	
Lattice Incorporated 7150 N. Park Drive, Suite 500 Pennsauken, New Jersey 08109 Telephone: (856) 910-1166 Facsimile: (856) 910-1811 Web URL: www.latticeincorporated.com Email: info@latticeincorporated.com	11/3/09	
Network Operator Services, Inc. Susan P. Faber, Director Billing &Collection P.O. Box 3529 Longview TX 75606 (903) 758-9350 - voice; (903) 758-9372 - fax	4/24/92	
Pay Tel Communications, Inc. 4230 Beachwood Drive Greensboro, NC 27410 (336) 346-1678 (335) 346-1127 fax vtownsend@paytel.com www.paytel.com	08/25/10 TC10-023	Regulatory Matters: Tim Smith, Director of Regulatory Affairs (336) 346-1678 (335) 346-1127 fax (866) 729-8352 ext 246 tsmith@paytel.com
Reliance Telephone Systems, Inc. Sally Hansen 118 Gateway Drive East Grand Forks MN 56721 (218) 773-7553 – voice	5/5/92	correctional facilities
Securus Technologies, Inc. f/k/a Evercom Systems, Inc. Mike Smith, Director - Regulatory Affairs 8201 Twistar Drive Irving TX 75063 (972) 988-3737; (972) 988-3774 fax	5/8/92	correctional facilities
T-NETIX, Inc. Thomas J. Huzjak, President 1544 Valwood Parkway, Suite 102	3/28/95	correctional facilities

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Carrollton TX 75006 (972) 241-1535, (972) 241-1537 fax		
T-NETIX Telecommunications Services, Inc. Nancy K. Lee, Executive V/P Regulatory 1544 Valwood Parkway, Suite 102 Carrollton TX 75066 (972) 241-1535, (972) 241-1537 fax	6/22/2001	800-559-1535 complaints to: Kelly Pawless, Customer Service Manager correctional facilities
Value-Added Communications, Inc. Le Tran, Tax Manager 3001 Summit Ave., Suite 400 Plano TX 75074 (972) 808-3381, (972) 808-3350 fax	6/19/92	correctional facilities complaints to Kathi Tarkir Complaint Analyst (703) 439-1663 Ktarkir@gtl.net