



Fergus Falls, Minnesota

CURTAILMENT OR INTERRUPTION OF SERVICE

Section 3.01 DISCONNECTION OF SERVICE

The Company may disconnect service if the Customer is delinquent in payment for service, and fails to pay for service or enter into a satisfactory installment agreement with the Company for payment within fourteen (14) days of the Company giving the Customer written notice of the Company’s intention to discontinue service on account of payment delinquency. Pursuant to South Dakota Administrative Rules 20:10:20:10, Residential Customers shall receive an additional 30 days notice of proposed disconnection during the period of November 1 through March 31.

The Company may discontinue service if the Customer fails to comply with the Company’s regulations pertaining to installation and operation of utilization equipment, or for use of equipment which interferes with, or adversely affects, the service of other Customers, and fails to change or disconnect such equipment within ten (10) days of the Company giving the Customer written notice of such non-compliance.

The Company may discontinue service without notice if a Meter or other equipment installed by the Company has been tampered with, if there has been a diversion of service, or if the Customer is utilizing service before the electric service has passed through a Meter installed by the Company. The Company shall additionally be entitled to pursue such other remedies against the Customer for Meter tampering as are available under applicable laws and regulations.

The foregoing reasons for disconnection are not exclusive. The Company may disconnect service for any reason authorized by the Commission.

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In instances involving tampering with, bypass of load control capabilities, or rate compliance violations as determined by the Company, the Company shall have the right to immediately discontinue the Customer’s participation in the program and bill for all expenses involved in the removal of the load management equipment, plus applicable investigative charges.

In case of Meter tampering or Energy diversion, the Customer will be subject to discontinuance of service and prosecution under existing applicable laws. Pursuant to South Dakota Codified Law 49-34-19, the Company will be entitled to collect from the Customer three times the amount of the actual damages plus all reasonable expense and costs incurred on account of the bypassing, tampering or unauthorized metering, including but not limited to, costs and expenses for investigation, disconnection, reconnection, service calls, employees and equipment, expert witness fees, costs of trial and reasonable attorney's fees as allowed by the court.



(Continued)

When a Customer who has tenants is including the cost of the Company's service in the rent charged and the Company's bill for service to the Customer becomes delinquent, the Company will before disconnecting service notify the tenants in writing at least ten (10) days prior to the proposed disconnection date. The Company will allow each tenant to apply to become the Customer of the Company in the tenant's own name, to have the service to the rental facility continued or resumed, and to pay the pro-rata share of future bills for service. Such tenant-Customer shall be considered the Customer of the Company for that service.

Any disconnection, suspension, delay or discontinuance of service will not relieve the Customer of the Customer's obligations to the Company.

A Customer shall give the Company not less than two business days prior notice to disconnect service.