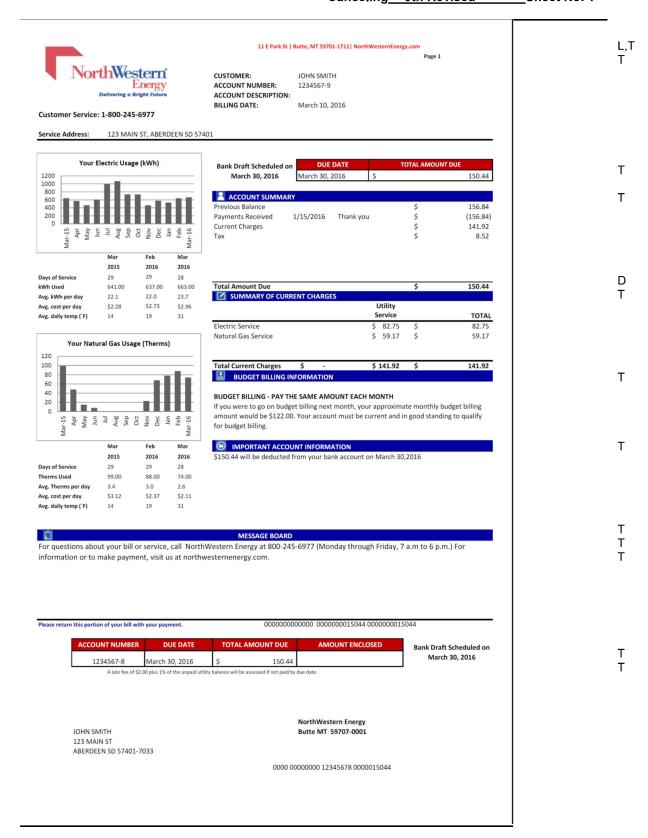
NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENERGY SIOUX FALLS

Section No. 6

10th Revised Sheet No. 1
Canceling 9th Revised Sheet No. 1



Date Filed: April 20, 2016 Effective Date: July 5, 2016

EL16-016

SOUTH DAKOTA

Issued by: Jeff Decker, Specialist Regulatory

NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENERGY SIOUX FALLS Section No. 6

SOUTH DAKOTA

9th Revised Sheet No. 1.1

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Canceling 8th Revised Sheet No. 1.1

	En	ern [°] ergy	Account Nu Customer N		123456 JOHN S							Page 2
Delivering	a Brigh	nt Future		Service Address: 123 MAIN, ABERDEEN SD 57401								
NorthWestern Energy: 1-800	-245-699	7	UTILITY S		123 1417	AIIV, ADERDE	.14 30 3740.					
Customer Service: (M-F 7 am			OTILITIE	PERTICES								
and Emergencies 24 hours a			ELECTRIC	SERVICES								
and Emergencies E i nours a	,			Dates		kWh Meter	Readings	Read	Meter		Demand	Demand
PAY BY PHONE OPTIONS:			From	То	Days	Previous	Current	Code	Mult	Billed kWH	Read	Usage
Credit/Debit or ATM Card:			02/02/16	03/01/16	28	74350.00	75013.00	Actual	1	663		8-
1-877-361-4927				ber: 1012534	1		Rate:	10-Electri	ic Residen	tial Service		
Checking, Savings, or Money 1-800-218-4959	Market	:	HOUSE MET	ER								
Customers with unresolved of	nuestions	s or concerns		Customan	Chausa					ċ		6.00
may contact the consumer at				Customer (66	3.0	\$ \$		6.00 65.45
South Dakota Public Utilities	Commiss	sion at 800-		Energy Cha Elec Fuel P		o Dours			3.0	\$		10.97
332-1782 or write the PUC at	500 East	t Capitol Ave,										
Pierre, SD 57501.				Energy Effi				66	3.0	\$ \$		0.33 82.75
Current Rates Effective 2/1/2	2016			FIECTLIC DE	iivery	iotai				ş		02./5
ELECTRIC SER			GAS SERV	ICES								
Service Charge	\$	6.00	Read	Dates		Meter R	eadings	Read	Meter	Conversion	Average	Billed
Electric Residential 200@	\$	0.0998000	From	То	Days	Previous	Current	Code	Volume	Pressure	BTU Factor	Therms
600@	\$	0.0982600	02/02/16	03/01/16	28	3253.00	3325.00	Actual	72	0.9708078	1.056032	74.00
200@	\$	0.0890100	Meter Num	ber: 2012354	ı		Rate:	81-Res	idential N	atural Gas		
200@	\$	0.0720500	HOUSE MET	ER								
999999@	\$	0.0365700										
Energy Efficiency Program	\$	0.0005000		Customer	Charge					\$		8.00
Elec Fuel Pruchase Power	\$	0.0165400		Energy Cha					.00	\$		19.25
				Purch Gas	Comm	odity SD 81		74	.00	\$		31.97
NATURAL GAS S	SERVICES	ž		Energy Effi				74	.00	\$		(0.05)
Service Charge	\$	8.00		Natural Ga						\$		59.17
Gas Residential 30@	\$	0.3849000		TOTAL DE	LIVER	Y SERVICES	i			\$		141.92
9999999@	\$	0.1761000										
Energy Efficiency Program	\$	(0.0007000)	TAXES									
	\$	0.4346700		CITY SALES	TAX -	ABERDEEN				\$		2.84
Pruch Gas Commodity SD 81												
Pruch Gas Commodity SD 81				STATE TAX	- SOU	TH DAKOTA				\$ \$		5.68

When you provide a check as a payment, you authorize us to either use the information from your check to make a one-time electronic funds transfer from your account or to process the payment as a check transaction.



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NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENERGY SIOUX FALLS SOUTH DAKOTA Sheet No. 2

Canceling 6th Revised Sheet No. 2

{var id=NOTICEDATE}

L

{varid=CUSTNAME} {var id=ACCTADDRI} {varid=ACCTADDR2} {varid=ACCTADDR3} {varid=ACCTADDR4}

DISCONNECT NOTICE 1

Account Number: {varid=ACCOUNT}-{var id=ACCTCKDGT}

Service Address: {var id=SVCADDR} Meter Number: {var id=METER}

Dear {varid=CUSTNAME},

Our records indicate your utility account is past due as follows:

Disconnect Amount \${var id=PASTDUEAMT}

Total Amount of Bill \${var id=TOTALAMT}

Please disregard this notice if payment has been made.

Unless payment of \${var id=PASTDUEAMT} is received prior to {var id=DATEI}, service will be disconnected. Once service is disconnected, payment of the utility bill and any applicable reconnection fee will be required before service is restored.

Reconnection fees:

Electric Service - \$60.00 plus tax during business hours - \$75.00 plus tax after business hours Gas Service - \$49.00 plus tax during business hours - \$69.00 plus tax after business hours

You have the right to appeal the company's decision to the South Dakota Public Utilities Commission, 500 East Capitol, Pierre, SD 57501, telephone number 800-332-1782.

Residential disconnection may be postponed for a 30-day period by presenting, prior to disconnection, a physician's certificate stating that disconnection would aggravate a resident's existing illness or handicap.

If you believe the charges on your bill are incorrect, we encourage you to contact us to discuss the disputed charges. If we cannot resolve the dispute, you should pay the undisputed portion of the bill and appeal the disputed amount to the South Dakota Public Utilities Commission.

If you have any questions, to make payment (fees may apply) or discuss possible payment arrangements, please call us at 800-245-6977 Monday-Friday, 7 a.m. - 6 p.m. (local time).

Or you can stop by one of our convenient walk-in offices. Please visit NorthWesternEnergy.com for office hours in your area.

Sincerely,

NorthWestern Energy Customer Care Department

Date Filed: March 25, 2019 Effective Date: May 2, 2019

NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENERGY SIOUX FALLS SOUTH DAKOTA 9th Revised Sheet No. 3 Canceling 8th Revised Sheet No. 3

Customer Service Guide

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The customer service guide can be found at:

N
Www.NorthWesternEnergy.com/SDServiceGuide

New Customer Handbook

The new customer handbook can be found at:

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Www.NorthWesternEnergy.com/SDCustomerHandbook

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Date Filed: March 25, 2019 Effective Date: May 2, 2019

NORTHWESTERN ENERGY PUBLIC SERVICE COF	RPORATION d/b/a NORTHWES	TERN ENERGY
SIOUX FALLS		Section No. 6
SOUTH DAKOTA	Original	_Sheet No. 3.1

Form No. 2927 09/18



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	O-maturati	Delivering a Bright Future
	100000000000000000000000000000000000000	on Application Requested
	Servic	e nequested
Commercial (new): Subdivision (new): Utility Relocation:	1 1 1	as as as
	Custom	er Information
Mailing Address: Service Address: (City or County new addr Did you have a previous s	ress assignment may be neces	Energy at another address? Yes □ No □
Email Address:		
	New Serv	ice Information
Commercial: ☐ Off Subdivision: ☐ Res Residential Load Informate Voltage: ☐ 120/240 Primary Heat Source	use	□ Garage □ Multiplex Housing (# of units) Restaurant □ Other (Describe) □ Commercial (# of Lots) □ Panel Size: (Amps) □ Natural Gas □ Other:
Commercial/Irrigation Lo Panel Size: Voltage: □ 1Φ □ □ 3Φ □	oad Information: (Amps) H.P 120/240	O (MT ONLY)
Please Note: Customer lo	oad sheets and design in	formation is typically required for commercial electric and be provided by NorthWestern Energy.
Completed By:		Date:
5 0 0		ffective Date: May 2, 2019

Issued by: <u>Jeff Decker, Specialist Regulatory</u> EL19-014

NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENERGY

SIOUX FALLS Section No. 6 **SOUTH DAKOTA** 6th Revised Sheet No. 4 Canceling 5th Revised Sheet No. 4 {var id=CUSTNAME} {var id=ACCTADDR1} {var id=ACCTADDR2} {var id=ACCTADDR3} {var id=ACCTADDR4} Dear {var id=CUSTNAME}, As a result of your conversation with NorthWestern Energy on {var id=SYSTEMDATE}, you have agreed to be the guarantor of utility services for: Account Name: {var id=COMMENT2} Account Address: {var id=COMMENT3} Account Number: {var id=COMMENT1} Guaranteed Amount: \${var id=AMOUNT1} As a guarantor, you will be responsible for any unpaid utility bills effective {var id=DATE1} on the account. This agreement is in effect for one year from the date of this letter or until you provide NorthWestern Energy with 60 days written notice that you would like to be removed as a guarantor on this account. During the next 12 months, if the account is closed or disconnected for non-payment and a balance remains unpaid by the customer, this balance will be transferred to your account, and an outside collection agency may be utilized to collect the balance. It is your responsibility to inform NorthWestern Energy of changes of address, etc. to ensure we are able to contact you regarding the status of the account you have guaranteed. If you have any questions, please call NorthWestern Energy at 800-245-6977. Customer service representatives are available Monday-Friday, 7 a.m. - 6 p.m. Date Guarantor Signature

Date Filed: March 25, 2019 Effective Date: May 2, 2019 EL19-014

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NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENERGY SIOUX FALLS Section No. 6 SOUTH DAKOTA

5th Revised Sheet No. 5

Canceling 4th Revised Sheet No. 5

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{var id=CUSTNAME} {var id=ACCTADDR 1} {var id=ACCTADDR2} {var id=ACCTADDR3} {var id=ACCTADDR4}

RE: Account Number: {var id=ACCOUNTX}-{var id=ACCTCKDGT}

Balance: {var id=AMOUNT1}

Service Address: {var id=COMMENT2} Disputed Name: {var id=COMMENT1}

Dear {var id=CUSTNAME}:

You recently contacted our office to dispute your responsibility for the account above. It is important you complete the enclosed questionnaire and return it to us for review. You must also provide reasons as to why you believe these charges are not yours, as well as any evidence that supports these claims, two (2) forms of identification, and a police report stating that the charges billed to you were without your knowledge.

Please have the form notarized. It is important that you read and complete the instructions as indicated in this packet. If you do not complete all of the requirements, we will continue to hold you responsible for this bill. Upon receipt of the requested information, we will review your situation and make a determination regarding the disputed charges. We will contact you once a decision has been reached.

Please return the completed packet and documentation to:

NorthWestern Energy Credit and Collections Department 40 E. Broadway St. Butte, MT 59701

We will not change the name on this account until proof of the new responsible party is provided.

Sincerely,

NorthWestern Energy **Customer Care Department**

Date Filed: March 25, 2019 Effective Date: May 2, 2019

NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENER SIOUX FALLS Section No.					
OUTH DAKOTA	Original	Sheet No. 5.1			
Account Number: {var id=ACCOUNTX}-{var id=ACC	TCKDGT}				
Service Address: {var id=COMMENT2}					
QUESTIONNAIRE TO BE COMPLETED BY PERSO	N DISPUTING BILL				
Name of person disputing the bill Current address					
Current phone number					
Employer phone number		_			
Social Security number					
Landlord's phone number					
If yes, during what time frame?					
Have you ever had a disputed bill with North Western I					
If yes, during what time frame?					
Doyou recognize the address on the disputed account?					
If yes, what is the name of the person it belongs to and	what is their relationship to you?				
Did you have utility service in your name during the tim	ne of the disputed account? Yes	No			
If yes, what was your address?					
What utility company was it with? What is their telephone number so we can verify service	?				
Do you know who placed this bill in your name? Yes					
lfyes, who?	-				
What is their relationship to you?					
What is their current address and phone number?					
By signing below, Iacknowledge that Idid not request s					
therefore, did not incur the charges. I have filed a police	e report and will prosecute the res	ponsible person			
YOUR PRINTED NAME					
TOOK TRINTED WAIVIE					
YOUR SIGNATURE					
NOTARY SIGNATURE AND SEAL					

Date Filed: March 25, 2019 Effective Date: May 2, 2019

EL19-014

Issued by: Jeff Decker, Specialist Regulatory

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NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENERGY SIOUX FALLS Section No. 6

5th Revised Sheet No. 6

Canceling 4th Revised Sheet No. 6



SOUTH DAKOTA

NWE Inte	rnal Use Only
Reference #	

Form No. 3574 03/12

LETTER OF AUTHORIZATION ADDING CO-RESPONSIBLE PARTY TO AN ACCOUNT

	autho	orize NorthWestern	n Energy to	add
(*NorthWestern Energy Customer Name)	17846116			
	as a (Co-Responsible Pa	arty to my N	IWE Account.
(Co-Responsible Third Party – please print)				
understand that as a Co-Responsible Third Party, _				_will be financially
esponsible for all billed services and fees provided b	y NorthWestern E	Energy for the pren	nise located	d at
		as o		Also, he/she
(Service Address)	(City)	(State)	(Date)	W 2007 30 A 7 G 7 G 17 G 7
ay request to be discontinued as a Co-Responsible	Third Party for th	is account at any t	ime. I furth	er understand all
o-Responsible Third Parties are authorized to make	changes to this a	account, including	but not limit	ted to making credit
Attended reservoir and a factorization of the contract of the				
(Signature of NWE Customer)	727	(Printed Name)		(Date)
Required to list one form of Account ID Informati	ion:			
circle ID Type) Social Security # Date of Birth Driver's	License # State ID)#		
The same of the sa	THE		accept	financial responsibility
(Co-Responsible Party – Please Print)	(Relations	ship to NWE Custome	r) .	5 5
r all billed services and fees provided by NorthWest	tern Energy for th	e premise located	at	
			as of	I furthe
(Service Address)	(City	(Stat	ie)	(Date) . I furthe
nderstand that I shall be held liable for such debt ac	crued until such ti	ime that I notify No	rthWestern	Energy that I am no
inger responsible.				
ingol responsible.				
(Signature of Co-Responsible Party)		(Printed Name)		(Date)
ist two forms of ID Information:				
		-		
circle ID Type) Social Security# Date of Birth Driver's	License # State ID) #		
Ihana Numbera: Work	Employee			
hone Numbers: Work	Employer			
Home				
OTE: Some of the information requested in this form is considered "s	sensitivo Bersensilivide	ntiffshie informaties (PH	1º Completed	forms must be stored in an

NOTE: Some of the information requested in this form is considered "sensitive Personally Identifiable Information (Pil)". Completed forms must be stored in an access-controlled environment. Once the form has been approved for destruction it must be shredded. Refer to the Records Management Policy for additional information regarding Pil.

Date Filed: March 25, 2019 Effective Date: May 2, 2019

EL19-014

Issued by: Jeff Decker, Specialist Regulatory

SAMPLE FORMS NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENERGY SIOUX FALLS Section No. 6 **SOUTH DAKOTA** 6th Revised Sheet No. 7 5th Revised Sheet No. 7 Canceling Form No. 8573 08/12 NorthWestern NWE Internal Use Only Internal # If you wish to have NorthWestern Energy release account information to another party on a one-time basis only, please fill out the information below. Please be sure to sign, date, and complete ID Information. ONE TIME RELEASE OF INFORMATION authorize NorthWestern Energy to release the following *NorthWestern Energy Customer Name/Authorized Agent (please print) Information to *Recipients Name (please print) *Mailing Address for the account(s)/service address(es) listed below. *Information to be Released: (please check the appropriate box - All information released includes Customer/Account Name - Acct # - Service Address) Usage Information - List dates within last 24 months: From _____ Billing Information - payments/monies owing Letter of Credit Reference Other Information as listed: ACCOUNT NAME: Select one of the options below: All Accounts or Specific Account Number(s): list specific account #(s) or Specific Service Addresses: (if account # unknown) list specific service address(es) (*Signature of NWE Customer/Authorized Agent) (Printed Name & Business Title) (Date) (If Applicable) *Required to list one form of Account ID Information: *(circle ID Type) Social Security # Federal Tax ID # Date of Birth State ID# Driver's License # NOTE: Some of the information requested in this form is considered "sensitive Personally identifiable information (Pil)". Completed forms must be stored in an access-controlled environment. Once the form has been approved for destruction it must be shredded. Refer to the Records Management Policy for additional information regarding Pil.

Date Filed: March 25, 2019 Effective Date: May 2, 2019

NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENERGY SIOUX FALLS SOUTH DAKOTA Sth Revised Sheet No. 8

5th Revised Sheet No. 8
Canceling 4th Revised Sheet No. 8

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NorthWestern
Energy

NWE Internal Use Only
Customer #_______
Internal #

LETTER OF AUTHORIZATION RESIDENTIAL ACCOUNTS

As a Residential customer with NorthWestern Energy, you may request that additional parties be authorized to act on your behalf with NorthWestern Energy for all your Residential accounts or just for the accounts as specified below.

There are two types of authorization that may be granted to your additional parties:

- Information Only NorthWestern Energy is authorized to release all account information as requested.
- Changes NorthWestern Energy is authorized to release all account information and to make modifications
 to account information, such as credit arrangements, changing a mailing address, disconnecting service, etc.

Third Parties listed will not be responsible for debt accrued on your account(s).

Select one of the options b All Accounts or		t Number(e):		_		
All Accounts of L	_ Specinc Account	i Number(s).				
		_				
		-				- 4
umma a quema.	-5 8559 SE 851V IV	L Drev News ee on	180000 27E1 100	223 62 83	541 S2000 In	
NorthWestern Energy is	s authorized to alle	ow the following in	dividuals the a	ppropriate authoriz	ations as specified:	
Relationship Example	s: Family, Room	mate, CaseWorker	, etc.			
Acceptable ID Types:	Social Security #	Date of Birth, Driv	er's License #	, State ID #		
					Information	Changes
Third Party Name	Relationship	ID Information* (*required)	ID Type* (*specify)	Phone #	Only (Check of	ne box only)
						0
	Control 11 The		10)		B 46521	5.50
			_		110	
(Signature of North	Western Energy C	ustomer)	_	(Printed Name)	300 300	(Date)
Chica Describeration (1990)				Total descriptions		
In order to process y	our request, plea	se provide one fo	orm of Accou	nt ID:		
(circle ID Type) Social Se	curity# Date of Bir	th Driver's License	# State ID #			
.n. : 11 ii 1 nt		-				
Required to list Phon	ne#: Home	_				
	Work					

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NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENERGY SIOUX FALLS

Section No. 6
SOUTH DAKOTA

8th Revised

Sheet No. 9

8th Revised Sheet No. 9
Canceling 7th Revised Sheet No. 9

UTILITY SERVICE CONSTRUCTION AGREEMENT

This Uti	lity Service	Constru	ction Agre	ement	the "Aa	greemen	t") is n	iade ar	nd entere	d into
effective as of _		, 20	by and b	etween	North	Western	Energy	(the "	Company	") and
	_ (the "Cus	tomer").	Capitalized	terms	have th	e mean	ing set	forth in	NorthW	estern
Energy's Electri	c Rate Sche	dule and	the North	Wester	n Energ	y Gas R	ate Sch	edule (collective	ely the
"Tariffs" and ind	ividually th	e "Gas Ta	riff" or "Ele	ctric Ta	riff"), w	hich set	s forth s	ervice,	installati	on and
contribution rul	es and regu	lations es	stablished	by the S	outh Da	akota Pu	ıblic Uti	lities C	ommissio	n (the
"Commission").	The Tarif	ffs are	available	at htt	p://ww	w.north	wester	nenerg	y.com/ac	count-
services/whats-	included-in	-your-tot	al-bill/tari	ffs-and-	rates/s	outh-da	kota-ta	riffs-an	d-rates.	

RECITALS

WHEREAS, Customer has applied for natural gas or electrical service from the Company; and WHEREAS, in accordance with the Tariffs, the Company and Customer are entering into this Agreement to clarify the rights and responsibilities of the parties related to the installation of the facilities required to provide service to Customer's premises;

NOW, THEREFORE, the parties agree as follows:

AGREEMENT

1.	SERVICE AND CONTRIBUTION REQUIREMENTS. Company	y agrees to install, operate and
mainta	ain facilities generally described as	and specifically described in
Quote	, which is incorporated herein by this reference (the	e "Quote"), to serve Customer at
	in accordance with the requirements of t	he Tariffs. Customer agrees to
compl	y with the terms and conditions of this Agreement and remit to	Company the total contribution
of \$, which may include a federal tax surcharge and adm	inistrative/engineering fees and
is mor	e fully described as follows:	

1.1 Service, Customer has requested the following service pursuant to the Tariffs:

ELECTRICAL

NATURAL GAS

Residential (Rate 10)	Residential Gas Service (Rate 81)
Residential with Space Heating (Rate 11)	General Gas Service (Rate 82)
Residential Space Heating and Cooling (Rate 14)	Commercial and Industrial Firm (Rate 84)
Residential Dual-Fuel and Controlled (Rate 15)	Commercial & Industrial Interruptible (Rate 85)
Interruptible Irrigation (Rate 16)	Commercial and Industrial Contract (Rate 86)
Irrigation (Rate 17)	Gas Transportation Customer (Rate 87)
General Service (Rate 21)	
Commercial Water Heating (Rate 23)	
Commercial Space Heating and Cooling (Rate 24)	
All-Inclusive Commercial (Rate 25)	
Commercial and Industrial (Rate 33)	
Large Commercial and Industrial (Rate 34)	
Point to Point Distribution Only (Rate 38)	
Controlled Off Peak (Rate 70)	
Reddy Guard (Rate 19)	
Street and Area Lighting System (Rate 56)	

1 Utility Service Construction Agreement

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NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENERGY SIOUX FALLS Section No. 6 SOUTH DAKOTA Original Sheet No. 9.1 1.2 Electrical. Company may elect to install overhead or underground facilities to extend service to Customer; provided, however, that the Customer may request underground service pursuant to the Electric Tariff. The parties agree to the following electrical service installation in accordance with the Electrical Tariff: Underground extension of 0-150 feet. For underground electric services, Company will install facilities to extend a service line without charge to the extent of 150 feet of cable along the shortest feasible route from the distribution line to the point of service Underground extension of 150-500 feet. For underground electric services requiring more than 150 feet of cable, Customer will make a non-refundable contribution of \$1.00 per foot exceeding the 150 feet. Overhead extension of 0-500 feet. For services with overhead extension lengths of 0-500 feet, Company will install facilities to extend a service line without charge along the shortest feasible route from the distribution line to the point of service attachment. Underground and overhead extensions over 500 feet, For services with primary and/or secondary extension lengths over 500 feet, a contribution in aid of construction ("CIAC") may be required, based on the economics of the service. 1.3 Natural Gas. The parties agree to the following natural gas service installation in accordance with the Gas Tariff: Residential - Primary Heating Source. Residential customers using natural gas as their primary heating source and for water heating will be charged a \$90 connection fee for the first 150 feet of service pipe. If the distance is beyond 150 feet, a CIAC may be required upon completion of an economic feasibility study. The distance is Residential - Other Use. For residential customers using natural gas for space heating only, fireplace only, water heating only, natural gas grill only, or any combination other than primary space heating and water heating, as described above, a CIAC may be required upon completion of an economic feasibility study. The distance is Mobile Home. Mobile Home customers using natural gas as their primary heating source and for water heating will be charged a \$75 connection fee for the first 50 feet of service pipe. If the distance is beyond 50 feet, a CIAC may be required upon completion of an economic feasibility study. The distance is Commercial and Industrial Customers, An economic feasibility study is required. A CIAC may be required upon completion of the study. The distance is Whenever an economic feasibility study is required by this Section 1.3, the Company will take into consideration the total cost of serving the Customer and the expected revenue. If the Company determines the extension of service to the Customer is not economically feasible, the Company may require a CIAC in accordance with Section 1.4 below. 1.4 Contribution in Aid of Construction - Electrical and Natural Gas. In consideration of the Company's agreement to install service, Customer agrees to pay a CIAC in the sum of for construction of the facilities identified in the Quote. If the value entered is zero, no CIAC was required by the Company. In all instances where a CIAC is required, Company will subsequently review the three-year average use. If actual volumes vary from projected volumes by 20% or more, Company will charge or credit Customer for the variance, without interest, in projected CIAC. CONDITIONS TO INSTALLATION. 2. 2.1 Payment. Company may require payment of a Customer contribution or the CIAC prior to scheduling a construction start date. Company must receive contribution or the CIAC (if prior Utility Service Construction Agreement

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NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENERGY SIOUX FALLS

Section No. 6
SOUTH DAKOTA

Original

Sheet No. 9.2

payment is required) and satisfactory evidence of required permits and right-of-way authority prior to ordering materials, scheduling crews or starting construction.

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- 2.2 <u>Right-of-Way and Access.</u> Company has the right of access to the Customer's premise, including right-of-way, at all reasonable times for the purpose of installing, reading, inspecting, or repairing any service lines, meters, devices and other equipment and facilities used in connection with furnishing of any or all service, including any necessary repairs and maintenance, or for the purpose of removing its property and for all other proper purposes.
- 2.3 Permits. Customer shall provide all required permits from appropriate governmental agencies for the construction work and installation of the Company's facilities and Customer's equipment on Customer's premises and the property of third parties. The Company shall obtain required permits for work in the right-of-way. Copies of all permits must be provided to the Company.
- 2.4 Additional Costs, If Customer requests facilities be installed in frozen, rocky or hard ground, the Customer may be responsible for additional charges for installation. Company will notify the Customer of these charges prior to installation when feasible, and otherwise when encountered during the installation work. If Company requires additional charges prior to installation, and the basis for such extra cost is not encountered during the performance of the work, Company shall refund such charges to Customer.
- 2.5 Storm Water. Customer is solely responsible for compliance with all South Dakota Department of Environment and Natural Resources storm water regulations. All soil disturbing activities deemed necessary by the Company for the installation, operation and maintenance of the facilities must be incorporated by Customer in the Storm Water Pollution Prevention Plan. Customer shall operate and maintain all storm water best management practices at all times.
- 2.6 <u>Underground Facilities</u>. Prior to construction, all customer-owned, rented or leased underground facilities (including but not limited to sprinkler systems, septic systems propane tanks and associated lines, and communication and electric lines) must be properly identified and physically marked by Customer. Company is not responsible for damages resulting from mismarked or unidentified customer facilities. Contact the Company's Construction Department with questions related to appropriately marking Customer-owned facilities.
- 2.7 <u>Customer's Equipment.</u> Customer shall install Customer's facilities in accordance with the Company's "New Service Guide" and "Electric Service Requirements & Guidelines." The location of Customer's meter must be approved by Company prior to the installation of equipment owned by the Customer. Customer shall provide service entrance and termination points as specified by the Company's installation standards in effect at the time construction begins.
- 2.8 Trenching. Backfilling and Meter Set. For underground electric services, Customer shall arrange and pay for required trenching and backfilling, consistent with Company specifications required for installation of the service line. Customer shall provide conduit at the meter base and if required by Company, conduit in the trench. Company will not install a service line in an open trench or in Customer-supplied conduit unless the meter base for service is ready for connection, energization and installation of the meter.
- 2.9 <u>Restoration and Grading</u>. Company will make a reasonable attempt to preserve private roadways and landscaping, but Customer is responsible for final compaction and restoration

3 Utility Service Construction Agreement

Date Filed: March 25, 2019 Effective Date: May 2, 2019

	FALLS H DAKOTA	Section No. 6 Original Sheet No. 9.3
	Company will not install facilities until permanent established elevation. Shoul	including the removal of excess spoil piles. The the surface has been graded to within six inches of a d changes to grade be made in the future that result or lowered, Customer is responsible for the costs
3.	GENERAL CONDITIONS.	
3.1		th herein are subject to modification resulting from ulations, ordinances, scope of project, and laws that ute of this Agreement.
3.2		in a reasonable period due to any action, omission or ill be reviewed for any changes in the cost.
3.3		ner must be relocated or modified at the request of nall pay the costs of moving Company facilities.
3.4	equipment passes inspection by the state will proceed with the survey, design as using its existing work force (Compar sources. Installation will be performed reschedule the work to achieve effice materials, weather conditions, froze	rithin a reasonable period of time after Customer's te and local authorities as required by law. Company and construction of its facilities in a normal manner may employees or contractors) and material supply during normal working hours and Company may lient workload of Company forces. Availability of en ground, access, or obtaining permits from any cause delays beyond the control of Company or
3.5	Customer and Company. Customer is r Company-owned lights. Company will	lities will be placed in a location agreeable to both esponsible for notifying Company of any outage of make repairs and replace defective or damaged notice of any outage, but Company does not patrol the operating condition at all times.
3.6	In the event of a conflict between the to the Tariffs prevail.	erms of this Agreement and the Tariffs, the terms of
4.	ADDITIONAL CONDITIONS.	
_		
dupli	IN WITNESS WHEREOF, the parties hav cate as of the day and year first above writ	e caused this Agreement to be duly executed in ten.
	NORTHWESTERN ENERGY	CUSTOMER
Print	ed Name:	Printed Name:
		Title: Date:

4 Utility Service Construction Agreement

Date Filed: March 25, 2019 Effective Date: May 2, 2019

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NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENERGY SIOUX FALLS Section No. 6 **SOUTH DAKOTA**

5th Revised Sheet No. 10

Canceling 4th Revised Sheet No. 10

{varid=CUSTNAME} {var id=ACCTADDRI} {varid=ACCTADDR2} {varid=ACCTADDR3} {varid=ACCTADDR4}

Account Number: {varid=ACCOUNT}-{var id=ACCTCKDGT}

Service Address: {varid=SVCADDR}

Dear {varid=CUSTNAME},

Thank you for your interest in NorthWestern Energy's EZ Pay Program.

Please review the terms and conditions of the EZ Pay Program listed on the attached authorization form. Complete the form, sign it, and return it to NorthWestern Energy. You can mail the form or fax it to 406-497-4950. If you would like to choose a Preferred Due Date, you may pick a day from this range {var id=COMMENTI}-{var id=COMMENT2}.

Our EZ Pay Program works well in conjunction with our Budget Billing and our E-bill programs. If you are interested in more information on any of these programs, visit us at www.northwesternenergy.com.

If you have questions, please call our Contact Center as follows:

Montana and Wyoming: 888-467-2669 South Dakota and Nebraska: 800-245-6977

Customer service representatives are available Monday-Friday, 7:00 a.m. - 6:00 p.m.

Sincerely,

NorthWestern Energy **Customer Care Department**

Date Filed: March 25, 2019 Effective Date: May 2, 2019

NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENERGY SIOUX FALLS SOUTH DAKOTA Canceling 2nd Revised Sheet No. 10.1

Review the following Terms and Conditions:

- I authorize NorthWestern Energy to electronically deduct from my bank account (i) my monthly utility bill on the due date of my bill and (ii) my final utility bill promptly upon any change in the status of my utility account to inactive.
- I understand each month I will receive my bill which will display the amount that will be deducted from my bank account and the date on which it will be deducted. I understand that EZ-Pay Program payments for my account will not start until my bill reflects that the bank draft will occur. In the meantime, I understand that I will need to continue making my payments.
- I understand my monthly due date may vary slightly. If the due date falls on a weekend or a holiday my payment will be deducted the following business day.
- I have the option of choosing a preferred due date that is compatible with my billing cycle. You may obtain the due date range you are eligible for by contacting NorthWestern Energy at the Customer Service numbers listed below.
- I understand if my payment is dishonored, NorthWestern Energy retains the right to collect the dishonored payment along with service charges if applicable.
- I understand that I may discontinue my participation in the EZ-Pay Program at any time by notifying NorthWestern Energy Customer Service (contact information below). I understand that my request to discontinue EZ-Pay Program participation must be received at least three business days in advance of the due date of my current bill to stop the EZ-Pay Program payment on such due date. I understand that a request received less than three business days before the due date will be processed in the next billing cycle following that due date.
- I understand that, if at any time my utility account is rendered inactive, my participation in the EZ-Pay Program will automatically end.
- I agree to be bound by the Terms and Conditions on this page.

Please complete this form, sign and return it by mail or fax with the information provided below. Once North Western Energy receives your information we will begin the process of setting up your plan and verifying the information you provided. Please print a copy of the completed page for your records

NorthWestern Energy Account Number:	
Service Address, City and State:	
Bank Name:	
Bank Account Holder Name:	
Bank Account Type: (Checking or Savings)	
Bank Routing Number: (9 digit number)	
Bank Account Number:	
Preferred Due Date: (Optional)	
Bank Account Holder Signature:	Date:
Joint Account Holder Signature:	Date:

For any questions about your enrollment, please retain a copy of this form and call or email customer service for your area.

 Mail Form To:
 Customer Service MT:
 Customer Service SD/NE:

 NorthWestern Energy
 (888) 467-2669
 (800) 245-6977

 c/o EZ-Pay
 custserv@northwestern.com
 advocate@northwestern.com

 40 E Broadway St
 Fax: (406) 497-4950
 Fax: (406) 497-4950

 Butte, MT 59701
 Fax: (406) 497-4950

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NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENERGY SIOUX FALLS Section No. 6

Sheet No. 11

Canceling 3rd Revised

4th Revised

Sheet No. 11



SOUTH DAKOTA

Form No. 3966 03/16

THIRD PARTY NOTIFICATION

Please enroll the following customer for NorthWestern Energy's Third Party Notification service.

Third Party Notification service provides notification to another party in the event an account receives a notification of termination of services. A notification of termination of services is issued when utility services are in jeopardy of being disconnected.

The customer name and account number below must match the customer's information with NorthWestern Energy. The Third Party is not responsible for energy charges for the customer.

Customer Information Completing this form authorizes NorthWestern Energy to provide a copy of the customer's notification of termination of services, not to include verbal notices or door tags left at premises. All fields are required. The form will not be processed if not completed in its entirety. You are not required by law, administrative rule, or NorthWestern Energy to complete this form to receive utility service. It is your responsibility to notify NorthWestern Energy regarding Third Party changes, to include removing Third Parties. Customer Name ___ NorthWestern Energy Account Number I agree and authorize NorthWestern Energy to provide notifications of termination of services to the party listed below. This form will only be used for notification of pending termination of services and does not allow the Third Party any additional access or details of the account or additional details regarding the information on the notification. Customer Signature Date This request will not be accepted without the Customer's signature. I acknowledge that as a customer I can contact NorthWestern Energy to remove Third Parties from my account. Third Party Information Mail termination of service notices to the Third Party listed below. Third Party Name ______ Phone_____ Mailing Address _____ ____ Apartment/Unit Number_____ _____ State ____ ZIP___ City ___ Third Party Signature _____ Date

This request will not be accepted without the Third Party's signature.

NorthWestern Energy will make every effort to send a copy of the notice of termination of services to the Third Party specified, NorthWestern Energy is not responsible if the Third Party fails to receive or act upon the notice. The Third Party Notification service does not modify in any way NorthWestern Energy's flability, if any, for property damage that may result from disconnection of utility service.

A new form must be completed by the customer and Third Party if any of the Third Party information above changes. The Third Party information within is specific to the account number listed above and will not be associated to any other customer accounts or Third Party records.

Please retain a copy for your records and return completed form to NorthWestern Energy at <u>custserv@northwestern.com</u>, fax 406-497-4950, or mail Attention: Customer Service 11 E Park St, Butte, MT 59701.

Visit NorthWesternEnergy.com for more information.

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NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENERGY SIOUX FALLS Section No. 6 SOUTH DAKOTA 5th Revised Sheet No. 12

5th Revised Sheet No. 12 Canceling 4th Revised Sheet No. 12

NorthWestern[®] Energy

NorthWestern Internal Use Only
Customer #
Internal #
Reference #

CONTINUOUS SERVICE AGREEMENT

This Continuous Service Agreement ("Agreement") is entered into by and between NorthWestern d/b/a NorthWestern Energy ("NorthWestern") and _____ ("Responsible Party") and is effective as of the date processed by NorthWestern.

- Service Options. NorthWestern offers two continuous service agreement options:
 Move Out / Non Payment: Services are automatically transferred to the Responsible Party upon tenant's request to discontinue service or nonpayment of service. This applies even if the tenant remains in the property.
 Move Out Only: Services are automatically transferred to the Responsible Party only upon tenant's request to discontinue service.
- 2. NorthWestern's Obligations. As of the effective date services are discontinued in accordance with the option selected above, NorthWestern will: (i) transfer responsibility for utility charges into the name of the Responsible Party; and (ii) attempt to notify the Responsible Party of this change. If the Responsible Party requests NorthWestern to discontinue service, and another party does not assume responsibility, NorthWestern will disconnect utility service. NorthWestern is not obligated to transfer service if the Responsible Party is past due on any financial obligation to NorthWestern for services on any account
- 3. Responsible Party Obligations. Responsible Party shall notify NorthWestern of any changes to the Property List, ID Information for the Responsible Party and Authorized Parties, and contact information.
- 4. <u>Authorization</u>. Responsible Party may authorize users to obtain information and conduct business on behalf of the Responsible Party. To add a user, Responsible Party must register for the Property Management Portal (Continuous Service Agreement Corner) at www.northwesternenergy.com. Responsible Party will then be able to add or remove authorized parties through the online portal.

There are two levels of authorization that can be granted to users: Information Only and/or Full Authorization. An Information-Only user may receive, but not modify, account information. Full Authorization allows a user to modify account information (including payment arrangements), change a mailing address, discontinue billing, terminate service, establish new accounts, or remove properties from this Agreement

- 5. <u>Disconnection</u>. NorthWestern may discontinue any utility service covered under this Agreement in accordance with the tariffs, rules and regulations of the applicable state utility commission.
- 6. <u>Suspension and Termination</u>. This Agreement may be suspended or terminated as follows:
 - 6.1 <u>Suspension</u>: This Agreement may be suspended by NorthWestern if past due monies are owed by the Responsible Party for property listed, or previously listed, on this Agreement. If the current tenant requests discontinuance of service and this Agreement is suspended, NorthWestern will make a reasonable attempt to notify the Responsible Party that utility services will be disconnected as a result of the suspension of this Agreement. Prior to removing the suspension, all past due balances must be paid.
 - 6.2 <u>Termination</u>: This Agreement may be terminated for cause by NorthWestern upon a breach of this Agreement or the failure of Responsible Party to pay balances for property listed, or previously listed, on this Agreement. NorthWestern may terminate this Agreement if past due balances are more than 90 days. If terminated pursuant to this paragraph, NorthWestern will make a reasonable attempt to notify the Responsible Party. If this Agreement has been terminated, the Responsible Party must cure the breach or pay past due balances on all NorthWestern accounts before reactivating this Agreement. NorthWestern may also terminate this Agreement: (i) at any time upon 30 days prior written notice; and (ii) without further notice if written notifications to the Responsible Party are returned undelivered and NorthWestern is unable, after reasonable effort, to identify current contact information for the Responsible Party. Termination does not relieve Responsible Party of the obligation to pay for utility services incurred.

Responsible Party may terminate this Agreement at any time by providing written or verbal notice to NorthWestern.

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Date Filed: April 21, 2023 Effective Date: June 1, 2023

NORTHWESTERN ENERGY PUBLIC SERVICE CO	DRPORATION	d/b/a NORTHWE	STERN ENERGY
SIOUX FALLS			Section No. 6
SOUTH DAKOTA		4th Revised	Sheet No. 12.1
	Canceling	3rd Revised	Sheet No. 12.1

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- 7. <u>Conflicts</u>. In the event of a conflict between the terms of this Agreement and NorthWestern's gas or electric tariffs, rules and regulations established by the applicable state utility commission, the terms of the tariffs, regulations or rules prevail. All terms of this Agreement are subject to modification upon notice by NorthWestern if required as a result of changes in applicable tariffs, rules and regulations and laws amended or enacted after the date of this Agreement.
- 8. <u>Information</u>. This Agreement does not authorize the Responsible Party or Authorized Parties to any information of a NorthWestern customer at a property subject to this Agreement, other than the average annual utility usage.
- 9. <u>Connect Fees.</u> Responsible Party is not required to pay connect fees when responsibility for services are transferred to Responsible Party. If the Responsible Party requests services be disconnected, connect fees (if applicable) will be charged when services are resumed in the Responsible Party's name.
- 10. <u>Limitation of Liability</u>. NorthWestern's liability under this Agreement is limited to direct actual damages of the Responsible Party in amounts not to exceed \$500. Neither party is liable to the other party for special, incidental, punitive or consequential damages of any kind.
- Miscellaneous. Responsible Party shall not assign this Agreement without the prior written consent of NorthWestern. A waiver by either party of any right or conditions of this Agreement will not limit the right of a party to enforce such right or conditions at a later date. If any portion of this Agreement is held to be void or unenforceable, the balance will continue to be effective. Except as permitted by Sections 3 and 4 to allow for the periodic updating of the Property List and Authorized Parties, this Agreement will not be modified, amended or changed in any respect except by a written document signed by the parties. This Agreement constitutes the entire agreement of the parties. Covenants or representations not contained or incorporated therein are not binding upon the parties. Handwritten revisions to this Agreement are of no effect and are not binding against the parties.

The parties understand and acknowledge that this Agreement will be effective on the date that NorthWestern processes a completed Agreement.

Signature of Responsible Party

Printed Name & Business Title

Date

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Date Filed: April 21, 2023 Effective Date: June 1, 2023

PROPERTY LIST Please confirm the account name, phone number(s), email and mailing address listed below are appropriate for all accounts covered by this Agreement. Please note: In addition to verifying the Authorized Party ID listed above, Authorized Parties with Full Authorization with feel to know your Account ID information listed on your accounts such as federal tax id, social security number, date birth, state id, driver's license, etc. We do not list your Account ID information in order to protect your privacy. Account Name:				<u>inal</u>	Sheet No. 12.2
need to know your Account ID information listed on your accounts such as federal tax id, social security number, date birth, state id, driver's license, etc. We do not list your Account ID information in order to protect your privacy. Account Name: Email Address: Street Address: City: State: Zip Code: Additional Phone #: Street Address, Unit ID (if appropriate), City, State, and Service Agreement Option must be listed below for all properties you wish to have covered by this Agreement. Street Address Unit ID City and State Service Agreement Option ex. 123 Main ST Nove Out / Non Payment or		me, phone number(s), em		sted below are	e appropriate for all
Mailing Address: Street Address: Phone #: City: State: Zip Code: Additional Phone #: Street Address, Unit ID (if appropriate), City, State, and Service Agreement Option must be listed below for all properties you wish to have covered by this Agreement. Street Address	need to know your Account ID	information listed on your	accounts such as federa	I tax id, social	security number, date of
Street Address: State: Zip Code: Additional Phone #: Street Address, Unit ID (if appropriate), City, State, and Service Agreement Option must be listed below for all properties you wish to have covered by this Agreement. Street Address	Account Name:		Email Address:		
Street Address, Unit ID (if appropriate), City, State, and Service Agreement Option must be listed below for all properties you wish to have covered by this Agreement. Street Address Unit ID City and State ex. 123 Main ST ex. apartment ex. Butte MT Move Out / Non Payment or	3		Phone	#:	
properties you wish to have covered by this Agreement. Street Address ex.123 Main ST Unit ID ex. apartment ex. Butte MT Service Agreement Option Move Out / Non Payment or	City:	State:Zip Code	e: Addition	nal Phone #:	
ex.123 Main ST ex. apartment ex. Butte MT Move Out / Non Payment or	Street Address, Unit ID (if approperties you wish to have co	ropriate), City, State, and svered by this Agreement.	Service Agreement Optio	n <u>must</u> be liste	ed below for all
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NORTHWESTERN ENERGY PUBLIC SERVICE CORPORATION d/b/a NORTHWESTERN ENERGY SIOUX FALLS SOUTH DAKOTA 2nd Revised Sheet No. 13 Canceling 1st Revised Sheet No. 13

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