

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE APPLICATION OF ) VOLUNTEER & INFORMATION CENTER FOR ) THE ASSIGNMENT OF THE N11 DIALING ) CODE OF 211 TO PROVIDE FREE ) INFORMATION AND REFERRALS TO ) COMMUNITY SERVICE ORGANIZATIONS )	ORDER DISMISSING AND CLOSING DOCKET  TC00-057
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On March 9, 2000, the Public Utilities Commission received an application from the Volunteer & Information Center (VIC) for the assignment of the 211 dialing code to VIC's HELPLine. HELPLine is a 24-hour information/crisis telephone line that provides the general public with access to community resources. VIC proposes that this service would be available for the following Sioux Falls center office codes: 241, 321, 322, 330, 331, 332, 333, 334, 335, 336, 338, 339, 351, 357, 359, 360, 361, 362, 366, 367, 370, 371, 373, 430, 444, 575, 929, 940, 978, 988.

On March 23, 2000, the Commission electronically transmitted notice of the filing and the intervention deadline of April 7, 2000, to interested individuals and entities. Gemini Companies, Inc. (Gemini) filed to intervene on April 3, 2000, the South Dakota Independent Telephone Coalition (SDITC) filed a Petition to Intervene on April 4, 2000, and U S WEST Communications, Inc. (U S WEST) filed a Petition to Intervene on April 7, 2000. On April 13, 2000, the Commission found that the petitions to intervene were timely filed and demonstrated good cause to grant intervention.

At its regularly scheduled meeting of September 26, 2000, the Commission heard from the parties as to how this matter should proceed. VIC, SDITC, and Qwest all agreed that based upon the FCC's Third Report and Order and Order for Reconsideration, CC Docket No. 92-105, released July 31, 2000, this docket should be dismissed and the matter closed. Pursuant to the FCC's order, VIC may contact the provider of telecommunications services directly to request the use of 211 for access to community information and referral services.

The Commission has jurisdiction in this matter pursuant to SDCL Chapters 1-26 and 49-31 and ARSD 20:10:01:15.05. It is therefore

ORDERED, that the docket shall be dismissed and closed.

Dated at Pierre, South Dakota, this 29th day of September, 2000.

<b>CERTIFICATE OF SERVICE</b>
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: <u><i>Alaina Kelbo</i></u>
Date: <u>9/29/00</u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

*James A. Burg*  
JAMES A. BURG, Chairman

*Pam Nelson*  
PAM NELSON, Commissioner

*Laska Schoenfelder*  
LASKA SCHOENFELDER, Commissioner