

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED) ORDER CLOSING DOCKET
BY SUSAN SCHAMBER, FREEMAN, SOUTH)
DAKOTA, AGAINST DAKOTA) TC98-123
TELECOMMUNICATIONS GROUP, INC.)
REGARDING INTERNET SERVICES)

On June 9, 1998, Susan Chamber, Freeman, South Dakota, (internet subscriber), filed a complaint against Dakota Telecommunications Group, Inc. (DTG) regarding internet services. The Complaint alleged that as an internet customer of DTG since February 11, 1998, the internet subscriber had good service until the end of March, 1998. After March, 1998, internet service was repeatedly interrupted. Golden West is the telephone service provider for the internet subscriber. Internet subscriber asked for a solution to getting internet service and for certain billing adjustments.

This matter came before the South Dakota Public Utilities Commission (Commission) at its regularly scheduled July 23, 1998, meeting, and action on it was deferred pending possible mediation between the parties. Informal mediation was conducted by Commission Executive Director William Bullard between the parties and Golden West via teleconference on August 6, 1998.

This matter again came before the Commission on August 18, 1998, at its regularly scheduled meeting. The Commission was in receipt of a settlement agreement between internet subscriber and DTG and a separate letter from the internet provider indicating settlement had been reached. Staff counsel recommended closing the docket.

The Commission unanimously voted to close the docket. The Commission has jurisdiction over this matter pursuant to SDCL Chapters 49-13, 49-31 and ARSD Chapter 20:10:01. It is therefore

ORDERED that docket TC98-123 be closed.

Dated at Pierre, South Dakota, this 25th day of August, 1998.

CERTIFICATE OF SERVICE
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: <u><i>Delaine Kaabo</i></u>
Date: <u>8/25/98</u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner

Laska Schoenfelder
LASKA SCHOENFELDER, Commissioner