

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA**

<b>IN THE MATTER OF THE COMPLAINT FILED ) BY KATHY ROTTENBUCHER, NEWELL, SD, ) AGAINST STATELINE ) TELECOMMUNICATIONS, INC. REGARDING ) UNPUBLISHED ADDRESS )  )  )</b>	<b>ORDER FINDING PROBABLE CAUSE AND NOTICE REQUIRING ANSWER  TC97-107</b>
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On June 23, 1997, the South Dakota Public Utilities Commission (Commission) received a complaint from Kathy Rottenbucher (Complainant), Newell, SD, against Stateline Telecommunications, Inc. (Stateline) regarding an unpublished address. Complainant states that she specifically requested an unpublished address, but her address was published in the Rapid City telephone book for West River customers. Stateline provides customer information to U S WEST Communications, Inc. for the purpose of publishing telephone books. Complainant requested proof of written reprimands for all parties, proof that changes were made to avoid similar mistakes in the future, access to the Board of Directors, and one thousand dollars for violation of trust, emotional and mental anguish, duress, and inconvenience.

Pursuant to ARSD 20:10:01:08.01 and 20:10:01:09, if a complaint cannot be settled without formal action, the Commission shall determine if the complaint shows probable cause of an unlawful or unreasonable act, rate, practice or omission to go forward with the complaint.

On July 15, 1997, a duly noticed meeting, the Commission reviewed the complaint, as well as comments from Complainant and Stateline.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 49-13 and 49-31 and ARSD 20:10:01:08.01 and 20:10:01:09. The Commission voted unanimously to find probable cause. It is therefore

**ORDERED**, that there is probable cause of an unlawful or unreasonable act, rate, practice, or omission and that the complaint shall be forwarded to Stateline and Stateline shall file with the Commission its answer in writing within twenty (20) days of service of this order.

Dated at Pierre, South Dakota, this 29th day of July, 1997.

<p style="text-align: center;"><b>CERTIFICATE OF SERVICE</b></p> <p>The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.</p> <p>By: _____</p> <p>Date: _____</p> <p style="text-align: center;">(OFFICIAL SEAL)</p>	<p><b>BY ORDER OF THE COMMISSION:</b></p> <p>_____</p> <p><b>JAMES A. BURG, Chairman</b></p> <p>_____</p> <p><b>PAM NELSON, Commissioner</b></p> <p>_____</p> <p><b>LASKA SCHOENFELDER, Commissioner</b></p>
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