

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED)
BY SUSAN COBB AND VANESSA COBB,)
SIOUX FALLS, SD, AGAINST MIDAMERICAN)
ENERGY COMPANY REGARDING A PAYMENT)
PLAN)

ORDER FINDING NO
PROBABLE CAUSE AND
CLOSING DOCKET

NG97-018

On October 17, 1997, the Public Utilities Commission (Commission) received a complaint filed by Susan Cobb and Vanessa Cobb, 625 W. 20th, Sioux Falls, SD (Complainants) against MidAmerican Energy Company, Sioux Falls, SD (MidAmerican). Complainants allege that MidAmerican would not make payment arrangements on their gas bill because of complaints that were made against MidAmerican in the past.

Pursuant to ARSD 20:10:01:08.01 and 20:10:01:09, if a complaint cannot be settled without formal action, the Commission shall determine if the complaint shows probable cause of an unlawful or unreasonable act, rate, practice or omission to go forward with the complaint.

On December 2, 1997, at its duly noticed meeting, the Commission reviewed the complaint. The Commission finds that it has jurisdiction over this matter pursuant to SDCL 49-34A-2, 49-34A-4, and ARSD 20:10:01:08.01 and 20:10:01:09. The Complainants did not appear in person or by teleconference. The Commission voted unanimously to not find probable cause and to close the docket, it is therefore

ORDERED, that pursuant to ARSD 20:10:01:09, the Commission finds that there is no probable cause of an unlawful or unreasonable act, rate, practice, or omission and that the docket should be closed.

Dated at Pierre, South Dakota, this 12th day of December, 1997.

CERTIFICATE OF SERVICE
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: <u>Alaine Halbo</u>
Date: <u>12/12/97</u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner

Laska Schoenfelder
LASKA SCHOENFELDER, Commissioner