

## Natural Gas Orders - Issued 1997

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# BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF SOUTH DAKOTA

<b>IN THE MATTER OF THE INVESTIGATION OF THE SAFETY PROCEDURES OF MONTANA- DAKOTA UTILITIES CO.</b>	)  )  )	<b>ORDER OPENING DOCKET  NG97-011</b>
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On May 29, 1997, the Public Utilities Commission (Commission) received a complaint from a Montana-Dakota Utilities (MDU) customer against MDU. The complaint involved a gas leak. Specifically, the issues were the bill and the safety and well-being of the clients of MDU. The monetary portion of the bill was resolved between MDU and the customer, the safety issue was still a concern.

A regularly scheduled June 24, 1997, meeting, the Commission considered the matter, docketed as NG97-008, along with comments from MDU and the customer. Staff recommended that no probable cause be found and that NG97-008 be closed. Further, Staff recommended that a new docket be opened to investigate the safety procedures of MDU.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL 49- 34A.

The Commission unanimously voted to open a new docket to investigate the company-wide safety procedures of MDU. It is therefore

ORDERED that a docket be opened to investigate the company-wide safety procedures of MDU.

Dated at Pierre, South Dakota, this 2nd day of July, 1997.

### CERTIFICATE OF SERVICE

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.

By: \_\_\_\_\_

Date: \_\_\_\_\_

BY ORDER OF THE COMMISSION:

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JAMES A. BURG, Chairman

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PAM NELSON, Commissioner

(OFFICIAL SEAL)

LASKA SCHOENFELDER,  
Commissioner

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