# BEFORE THE PUBLIC UTILITIES COMMISSION

## **OF THE STATE OF SOUTH DAKOTA**

#### IN THE MATTER OF THE COMPLAINT FILED BY ADAM HEADRICK, SIOUX FALLS, SD, AGAINST MIDAMERICAN ENERGY COMPANY REGARDING A BILL

#### ) ORDER FINDING PROBABLE CAUSE AND NOTICE ) REQUIRING ANSWER

NG97-006

)

On May 2, 1997, the Public Utilities Commission (Commission) received a complaint filed by Adam Headrick, Sioux Falls, South Dakota, against MidAmerican Energy Company (MidAmerican) regarding a bill for services which Mr. Headrick claims he did not receive. According to the complaint, MidAmerican is charging Mr. Headrick for natural gas services which were incurred at Mr. Headrick's previous address after he had both notified MidAmerican to disconnect services and moved from that address. Mr. Headrick is asking the Commission to remove his name from the account at the old address.

Pursuant to SDCL 49-34A-4 and ARSD 20:10:01:08.01, 20:10:01:09, 20:10:01:10, and 20:10:01:11.01, if a complaint cannot be settled without formal action, the Commission shall determine if the complaint shows probable cause of an unlawful or unreasonable act, rate, practice or omission to go forward with the complaint and serve it upon MidAmerican.

On May 13, 1997, a regularly scheduled meeting, the Commission considered the complaint. Mr. Headrick explained the complaint. Karen Huzenga, a representative of MidAmerican, presented MidAmerican's position.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL 49-34A-2, 49-34A-4, and ARSD 20:10:01:08.01 and 20:10:01:09. The Commission voted unanimously to find probable cause, it is therefore,

ORDERED that pursuant to ARSD 20:10:01:09, the Commission finds that there is probable cause of an unlawful or unreasonable act, rate, practice or omission and the complaint shall be forwarded to MidAmerican and MidAmerican shall file with the Commission its answer in writing within twenty (20) days of service of this order.

Dated at Pierre, South Dakota, this 21st day of May, 1997.

### **CERTIFICATE OF SERVICE**

BY ORDER OF THE COMMISSION:

The undersigned hereby certifies that this document has

been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first	JAMES A. BURG, Chairman
class mail, in properly addressed envelopes, with charges prepaid thereon.	
By:	PAM NELSON, Commissioner
Date:	
(OFFICIAL SEAL)	LASKA SCHOENFELDER, Commissioner

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