

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE FILING BY )	ORDER GRANTING
MONTANA-DAKOTA UTILITIES CO. FOR )	APPROVAL
APPROVAL OF REVISIONS TO ITS )	
CUSTOMER INFORMATION BOOKLET )	GE03-001

On November 26, 2003, the Public Utilities Commission (Commission) received a filing from Montana-Dakota Utilities Co. (MDU) requesting approval of revisions to its Customer Information Booklet by reorganizing content, updating information regarding utility issues and providing information regarding additional services now being offered. The filing includes proposed tariff revisions denoting the new booklet and also the pamphlet containing information pertinent to South Dakota customers.

At its regularly scheduled meeting of January 6, 2004, the Commission considered MDU's request for approval of its revised customer information booklet and pamphlet. Commission Staff recommended approval with revisions recommended by Staff and agreed to by MDU.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapter 49-34A, specifically, 49-34A-3, 49-34A-4, 49-34A-27 and ARSD 20:10:16:02. Further, the Commission finds that the customer information booklet and pamphlet are in the public interest and shall be approved with Staff recommended revisions. It is therefore

ORDERED, that the customer information booklet and pamphlet are approved, as revised.

Dated at Pierre, South Dakota, this 16<sup>th</sup> day of January, 2004.

<b>CERTIFICATE OF SERVICE</b>
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: <u>Melaine Kalbo</u>
Date: <u>1/16/04</u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

Robert K. Sahr  
ROBERT K. SAHR, Chairman

Gary Hanson  
GARY HANSON, Commissioner

James A. Burg  
JAMES A. BURG, Commissioner