

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE FILING BY)	ORDER APPROVING
NORTHWESTERN PUBLIC SERVICE FOR)	REVISED CUSTOMER
APPROVAL OF REVISED CUSTOMER)	INFORMATION HANDBOOK
INFORMATION HANDBOOK)	
)	GE99-004

On June 1, 1999, the Public Utilities Commission (Commission) received a filing from NorthWestern Public Service (NWPS) requesting approval of revised customer information handbooks distributed to new customers.

Pursuant to ARSD 20:10:16:02, a utility must submit a copy of customer information to the Commission for approval before it can be distributed.

NWPS proposed to completely revise its former information handbook. The new handbook was created with several changes made to make information easier for customers to understand. The matter was originally considered at the July 13, 1999, Commission meeting. At that time several changes were suggested and the matter was deferred.

At a duly noticed meeting of July 29, 1999, the Commission considered approval of the new handbook. Following NWPS' compliance with the proposed revisions, Commission Staff recommended approval.

The Commission has jurisdiction over this matter pursuant to SDCL 49-34A-4, 49-34A-6, 49-34A-8, 49-34A-10, 49-34A-11, and ARSD 20:10:16:02. The Commission voted unanimously to approve the new handbook. It is therefore

ORDERED, that NWPS' above mentioned revisions to its customer information handbooks are hereby approved and shall be effective on the date of this order.

Dated at Pierre, South Dakota, this 6th day of August, 1999.

CERTIFICATE OF SERVICE
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: <u>Debra Kaelo</u>
Date: <u>8/6/99</u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner

Laska Schoenfelder
LASKA SCHOENFELDER, Commissioner