

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED)	ORDER FINDING NO
BY BONNIE SLADE, FULTON, SOUTH)	PROBABLE CAUSE AND
DAKOTA, AGAINST NORTHERN STATES)	CLOSING DOCKET
POWER COMPANY CONCERNING OUTAGES)	EL98-023

On November 17, 1998, the Public Utilities Commission (Commission) received a complaint filed by Bonnie Slade, Fulton, South Dakota (Complainant), against Northern States Power Company (NSP). Complainant claims an unusually high number of electrical outages has caused great inconvenience and aggravated health conditions. Complainant asks that NSP upgrade its lines and substations.

Pursuant to ARSD 20:10:01:08.01 and 20:10:01:09, if a complaint cannot be settled without formal action, the Commission shall determine if the complaint shows probable cause of an unlawful or unreasonable act, rate, practice or omission to go forward with the complaint.

On December 14, 1998, at its regularly scheduled meeting, the Commission considered this complaint along with presentations by the Complainant, Jim Wilcox, a representative of Northern States Power Company, and the recommendation of Commission Staff. NSP stated that the problem was being worked on and work should be completed by spring. On April 24, 1999, NSP submitted a letter which indicated that there have been no outages in the Fulton area since November 10, 1998, and that with the installation of transformers in the first half of May 1999, the upgrade of the project will be complete. At its regularly scheduled meeting on April 26, 1999, Commission Staff reported that the Complainant had been informed of this and was requesting that the complaint be dismissed and the docket closed.

The Commission has jurisdiction over this matter pursuant to SDCL 49-34A-2, 49-34A-4, 49-34A-27, 49-34A-42, 49-34A-55, and ARSD 20:10:01:08.01, and 20:10:01:09. The Commission voted to dismiss the complaint and close the docket. It is therefore

ORDERED, that the complaint shall be dismissed and the docket shall be closed.

Dated at Pierre, South Dakota, this 5th day of May, 1999.

CERTIFICATE OF SERVICE
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: <u><i>Dilaine Kelbo</i></u>
Date: <u>5/6/99</u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

 _____ JAMES A. BURG, Chairman
 _____ PAM NELSON, Commissioner
 _____ LASKA SCHOENFELDER, Commissioner