

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED)	ORDER FOR AND NOTICE
BY CONVENIENT LOAN, SIOUX FALLS,)	OF HEARING
SOUTH DAKOTA, AGAINST XCEL ENERGY)	
REGARDING A BILLING DISPUTE)	CE10-001

On May 6, 2010, the Public Utilities Commission (Commission) received a complaint (Complaint) filed by Convenient Loan, Sioux Falls, South Dakota (Complainant), against Xcel Energy (Xcel) regarding a billing dispute.

On May 6, 2010, the Complaint was served electronically on Xcel. Pursuant to ARSD 20:10:01:09, Xcel was notified that it must satisfy the Complaint or file an answer in writing with the Commission by May 25, 2010. On May 10, 2010, the Commission received a letter from Commission Staff (Staff) stating the Complaint filed by Complainant was not filed properly and asked that the Complaint be administratively dismissed. On May 18, 2010, Staff notified the Commission that Complainant had resolved the issues with the original filing. On May 26, 2010, the Commission received an Answer from Xcel. On June 7, 2010, the Commission received a Letter and Notice of Appearance from Paul A. Bachand, representing Complainant.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26 and 49-34A.

PLEASE TAKE NOTICE that a hearing will be held on October 26, 2010, beginning at 1:30 P.M., in Room 413, State Capitol Building, 500 East Capital Avenue, Pierre, South Dakota.

The issue at the hearing is whether Xcel committed an unlawful or unreasonable act, rate, practice, or omission and, if so, what relief would be appropriate.

The hearing will be an adversary proceeding conducted pursuant to SDCL Chapter 1-26. All parties have the right to be present and to be represented by an attorney. All persons testifying will be subject to cross-examination by the other parties, and all parties will have the right to cross-examine the witnesses of other parties. These rights and other due process rights will be forfeited if not exercised at the hearing. If a party or his/its representative fails to appear at the time and place set for the hearing, the Final Decision may be issued by default pursuant to SDCL 1-26-20. After the hearing, the Commission will consider all evidence and testimony that was presented at the hearing. The Commission will then enter Findings of Fact, Conclusions of Law, and a Final Decision regarding this matter. As a result of the hearing, the Commission will determine whether Xcel committed an unlawful or unreasonable act, rate, practice, or omission and, if so, order any appropriate relief. The Commission's Final Decision may be appealed by the parties to the

state Circuit Court and the state Supreme Court as provided by law. It is therefore

ORDERED, that a hearing shall be held at the time and place specified above on the issue of whether Xcel committed an unlawful or unreasonable act, rate, practice or omission and, if so, what relief would be appropriate.

Pursuant to the Americans with Disabilities Act, this hearing is being held in a physically accessible location. Please contact the Public Utilities Commission at 1-800-332-1782 at least 48 hours prior to the hearing if you have special needs so arrangements can be made to accommodate you.

Dated at Pierre, South Dakota, this 6th day of October, 2010.

<p align="center">CERTIFICATE OF SERVICE</p> <p>The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, electronically.</p> <p>By: <u><i>Stephanie M. [Signature]</i></u></p> <p>Date: <u>10/06/10</u></p> <p align="center">(OFFICIAL SEAL)</p>
--

BY ORDER OF THE COMMISSION:

Dustin M. Johnson
DUSTIN M. JOHNSON, Chairman

Steve Kolbeck
STEVE KOLBECK, Commissioner

Gary Hanson
GARY HANSON, Commissioner