

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED)	ORDER DISMISSING
BY PHYLLIS BREUER, SIOUX FALLS, SOUTH)	COMPLAINT AND CLOSING
DAKOTA, AGAINST HOLD BILLING)	DOCKET
SERVICES, SPRINT COMMUNICATIONS)	
COMPANY L.P. AND BUSINESS OPTIONS,)	CT00-071
INC. REGARDING UNAUTHORIZED)	
SWITCHING OF SERVICES)	

On May 3, 2000, the Public Utilities Commission (Commission) received a complaint filed by Phyllis Breuer, Sioux Falls, South Dakota (Complainant), against HOLD Billing Services, Sprint Communications Company L.P. and Business Options, Inc. regarding unauthorized switching of services. Complainant requests credit of all charges and compensation for inconvenience.

On May 31, 2000, the Commission Staff received word from the Complainant stating that the complaint against the parties had been resolved.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13, including 49-13-1 through 49-13-14, inclusive, and SDCL Chapter 49-31, including 49-31-3, 49-31-7, 49-31-7.1, 49-31-7.2, 49-31-7.3, 49-31-7.4, 49-31-10, 49-31-11, 49-31-38, 49-31-38.1, 49-31-38.2, 49-31-38.3, 49-31-89 through 49-31-97, inclusive, and ARSD Chapters 20:10:01 and 20:10:34.

On June 20, 2000, at a regularly scheduled meeting, the Commission considered this matter. Upon recommendation of Commission Staff, the Commission voted unanimously to dismiss the complaint and close the docket. It is therefore

ORDERED, that the complaint shall be dismissed and the docket closed.

Dated at Pierre, South Dakota, this 28th day of June, 2000.

<p>CERTIFICATE OF SERVICE</p> <p>The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.</p> <p>By: <u><i>Alaine Kalbo</i></u></p> <p>Date: <u><i>6/29/00</i></u></p> <p align="center">(OFFICIAL SEAL)</p>

BY ORDER OF THE COMMISSION:

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner

Laska Schoenfelder
LASKA SCHOENFELDER, Commissioner