

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED)	ORDER DISMISSING
BY LEON L. LENGKEEK, BROOKINGS,)	COMPLAINT AND CLOSING
SOUTH DAKOTA, AGAINST CRUSADE)	DOCKET
COMMUNICATIONS AND BUSINESS)	
OPTIONS, INC. REGARDING UNAUTHORIZED)	CT00-074
SWITCHING OF SERVICES)	

On May 15, 2000, the Public Utilities Commission (Commission) received a complaint filed by Leon L. Lengkeek, Brookings, South Dakota (Complainant), against Crusade Communications (Crusade) and Business Options, Inc. (Business Options) regarding unauthorized switching of services.

On May 17, 2000, the complaint was faxed to Crusade and Business Options. Pursuant to ARSD 20:10:01:09, the companies were notified that they must satisfy the complaint or file an answer in writing with the Commission by June 6, 2000. The Commission has not received an answer from Crusade or Business Options to this complaint. A hearing in this matter was scheduled for July 6, 2000. By order dated July 5, 2000, the hearing was cancelled as Commission Staff received word from the Complainant stating that the complaint against Crusade and Business Options had been resolved.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13, including 49-13-1 through 49-13-14, inclusive, and SDCL Chapter 49-31, including 49-31-3, 49-31-7, 49-31-7.1, 49-31-7.2, 49-31-7.3, 49-31-7.4, 49-31-10, 49-31-11, 49-31-38, 49-31-38.1, 49-31-38.2, 49-31-38.3, 49-31-89 through 49-31-97, inclusive, and ARSD Chapters 20:10:01 and 20:10:34.

On July 20, 2000, at a regularly scheduled meeting, the Commission considered this matter. Upon recommendation of Commission Staff, the Commission voted unanimously to dismiss the complaint and close the docket. It is therefore

ORDERED, that the complaint shall be dismissed and the docket closed.

Dated at Pierre, South Dakota, this 21st day of July, 2000.

CERTIFICATE OF SERVICE	
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.	
By:	<u><i>Delaine Kelbo</i></u>
Date:	<u>7/24/00</u>
(OFFICIAL SEAL)	

BY ORDER OF THE COMMISSION:

Pam Nelson
PAM NELSON, Vice Chair

Laska Schoenfelder
LASKA SCHOENFELDER, Commissioner