

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED) BY BONNIE STRUSS, WATERTOWN, SOUTH) DAKOTA, AGAINST HOLD BILLING SERVICES) AND BUSINESS OPTIONS, INC. REGARDING) UNAUTHORIZED SWITCHING OF SERVICES)	ORDER DISMISSING COMPLAINT AND CLOSING DOCKET CT00-051
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On March 15, 2000, the Public Utilities Commission (Commission) received a complaint filed by Bonnie Struss, Watertown, South Dakota (Complainant), against HOLD Billing Services. By letter dated March 20, 2000, Complainant asked that Business Options, Inc. be added to her complaint. The Complainant alleges that her long distance service was switched without her authorization. The Complainant requested compensation.

On May 30, 2000, the Commission Staff received a letter from Complainant indicating that there had been a resolution of the matter and that the case should be considered closed.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13, and 49-31.

On May 30, 2000, at a regularly scheduled meeting, the Commission considered this matter. Upon recommendation of Commission Staff, the Commission voted to dismiss the complaint and close the docket. It is therefore

ORDERED, that the complaint shall be dismissed and the docket closed.

Dated at Pierre, South Dakota, this 6th day of June, 2000.

CERTIFICATE OF SERVICE	
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.	
By:	<i>Delaine Kelbo</i>
Date:	<i>6/6/00</i>
(OFFICIAL SEAL)	

BY ORDER OF THE COMMISSION:



JAMES A. BURG, Chairman



PAM NELSON, Commissioner



LASKA SCHOENFELDER, Commissioner