

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED)	ORDER DISMISSING
BY JOHN AND JEANIE ENDRES,)	COMPLAINT AND CLOSING
WATERTOWN, SOUTH DAKOTA, AGAINST)	DOCKET
AMERICA'S TELE-NETWORK CORP.)	
REGARDING UNAUTHORIZED SWITCHING OF)	CT00-029
SERVICES)	

On January 26, 2000, the Public Utilities Commission (Commission) received a complaint filed by John and Jeanie Endres, Watertown, South Dakota (Complainants), against America's Tele-Network Corp. The Complainants allege that their long distance service was switched to America's Tele-Network Corp. without their authorization. The Complainants are requesting reimbursement and the imposition of statutory remedies.

Pursuant to ARSD 20:10:01:08.01 and 20:10:01:09, if a complaint cannot be settled without formal action, the Commission shall determine if the complaint shows probable cause of an unlawful or unreasonable act, rate, practice or omission to go forward with the complaint. Probable cause was found by the Commission on February 15, 2000.

On April 18, 2000, the Commission Staff received a letter from Complainants indicating that there had been a resolution of the matter and that the case should be considered closed.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13, and 49-31.

On April 27, 2000, at a regularly scheduled meeting, the Commission considered this matter. Upon recommendation of Commission Staff, the Commission voted to dismiss the complaint and close the docket. It is therefore

ORDERED, that the complaint shall be dismissed and the docket closed.

Dated at Pierre, South Dakota, this 4th day of May, 2000.

<p>CERTIFICATE OF SERVICE</p> <p>The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.</p> <p>By: <u><i>Delaine Kalbo</i></u></p> <p>Date: <u>5/5/00</u></p> <p align="center">(OFFICIAL SEAL)</p>
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BY ORDER OF THE COMMISSION:

James A. Burg
 JAMES A. BURG, Chairman

Pam Nelson
 PAM NELSON, Commissioner

Laska Schoenfelder
 LASKA SCHOENFELDER, Commissioner