BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE COMPLAINT FILED) ORDER DISMISSING BY BANNER ASSOCIATES, INC.,) COMPLAINT AND CLOSING BROOKINGS, SOUTH DAKOTA, AGAINST) DOCKET NOS COMMUNICATIONS, INC. REGARDING) BILLING ISSUES) CT00-008

On December 30, 1999, the Public Utilities Commission (Commission) received a complaint filed by Banner Associates, Inc., Brookings, South Dakota (Complainant), against NOS Communications, Inc. (NOS). The Complainant alleged faulty billing practices.

Pursuant to ARSD 20:10:01:08.01 and 20:10:01:09, if a complaint cannot be settled without formal action, the Commission shall determine if the complaint shows probable cause of an unlawful or unreasonable act, rate, practice or omission to go forward with the complaint. Probable cause was determined at the Commission's regularly scheduled January 18, 2000, meeting.

On February 11, 2000, the Commission Staff received a letter from Complainant indicating that there had been a resolution of the matter and that the case should be considered closed.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13 and 49-31.

On February 29, 2000, at a regularly scheduled meeting, the Commission considered this matter. Upon recommendation of Commission Staff, the Commission voted to dismiss the complaint and close the docket. It is therefore

ORDERED, that the complaint shall be dismissed and the docket closed.

Dated at Pierre, South Dakota, this <u>bth</u> day of March, 2000.

CERTIFICATE OF SERVICE	BY ORDER OF THE COMMISSION:
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly	Jumes a. Burg
addressed envelopes, with charges prepaid thereon.	MES A. BURG, Chairman
By: Allaine Kalbo	Dam Nelson
Date: <u>3/8/00</u>	PAM NELSON, Commissioner
(OFFICIAL SEAL)	aha Muenfille
	LASKA SCHOENFELDER, Commissione
	(/