

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED)	ORDER DISMISSING
BY CHARLOTTE L. HANSEN, RAPID CITY,)	COMPLAINT AND CLOSING
SOUTH DAKOTA, AGAINST SPRINT)	DOCKET
COMMUNICATIONS COMPANY L.P. AND)	
QWEST CORPORATION REGARDING)	CT00-095
UNAUTHORIZED SWITCHING OF SERVICES)	

On August 4, 2000, the Public Utilities Commission (Commission) received a complaint filed by Charlotte L. Hansen, Rapid City, South Dakota (Complainant), against Sprint Communications Company L.P. (Sprint) and Qwest Corporation (Qwest) regarding unauthorized switching of services.

On August 8, 2000, the complaint was faxed to Sprint and Qwest. Pursuant to ARSD 20:10:01:09, Sprint and Qwest were notified that they must satisfy the complaint or file answers in writing with the Commission by August 28, 2000. On August 28, 2000, the Commission received a letter from Sprint stating that it would not be filing an answer since it had been informed that the complaint had been resolved. On August 28, 2000, the Commission received an answer from Qwest. Commission Staff received word from the Complainant stating that the complaint against Sprint and Qwest had been resolved.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13, including 49-13-1 through 49-13-14, inclusive, and SDCL Chapter 49-31, including 49-31-3, 49-31-7, 49-31-7.1, 49-31-7.2, 49-31-7.3, 49-31-7.4, 49-31-10, 49-31-11, 49-31-38, 49-31-38.1, 49-31-38.2, 49-31-38.3, 49-31-89 through 49-31-97, inclusive, and ARSD Chapters 20:10:01 and 20:10:34.

On September 13, 2000, at a regularly scheduled meeting, the Commission considered this matter. Upon recommendation of Commission Staff, the Commission voted to dismiss the complaint and close the docket. It is therefore

ORDERED, that the complaint shall be dismissed and the docket closed.

Dated at Pierre, South Dakota, this 19th day of September, 2000.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.

By: Alaine Kelbo

Date: 9/20/00

(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner

Laska Schoenfelder
LASKA SCHOENFELDER, Commissioner