BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE COMPLAINT FILED) BY VESTA JENSEN, BROOKINGS, SOUTH) DAKOTA, AGAINST GLOBAL CROSSING) **TELECOMMUNICATIONS, INC., FORMERLY**) ALLNET COMMUNICATION SERVICES, INC.) D/B/A FRONTIER COMMUNICATIONS) SERVICES, TELTRUST COMMUNICATIONS SERVICES, INC. D/B/A TELTRUST AND D/B/A) TCS DSI/INN-TEL AND REGARDING) UNAUTHORIZED SWITCHING OF SERVICES) ORDER DISMISSING COMPLAINT AND CLOSING DOCKET

CT00-065

On April 20, 2000, the Public Utilities Commission (Commission) received a complaint filed by Vesta Jensen, Brookings, South Dakota (Complainant), against Global Crossing Telecommunications, Inc., formerly Allnet Communication Services, Inc. d/b/a Frontier Communications Services (Global) and Teltrust Communications Services, Inc. d/b/a Teltrust and d/b/a TCS (Teltrust) regarding unauthorized switching of services.

On April 25, 2000, the complaint was faxed to Global and Teltrust. Pursuant to ARSD 20:10:01:09, the companies were notified that they must satisfy the complaint or file answers in writing with the Commission by May 16, 2000. On May 4, 2000, the Commission received a letter from Teltrust. On May 5, 2000, the Commission received a Motion for Removal of Global Crossing Telecommunications, Inc. formerly Allnet Communications Services, Inc. dba Frontier Communication Services from Complaint. On May 12, 2000, the Commission received an answer from Global. This matter was deferred at the May 17, 2000, regular meeting. A hearing was scheduled for July 12, 2000. On June 29, 2000, Global filed a Motion for Continuance and Request that Commission Join DSI/Inn-Tel as a Party Respondent. At the July 6, 2000, Ad Hoc meeting, the Commission granted the Motion for Continuance.

At its July 13, 2000, meeting, the Commission considered Global's Request that Commission Join DSI/Inn-Tel as a Party Respondent. DSI/Inn-Tel did not object to being added as a party in this matter. The Commission voted to grant the request to join DSI/Inn-Tel as a party respondent. Commission Staff received word from the Complainant stating that the complaint against the companies had been resolved.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13, including 49-13-1 through 49-13-14, inclusive, and SDCL Chapter 49-31, including 49-31-3, 49-31-7, 49-31-7.1, 49-31-7.2, 49-31-7.3, 49-31-7.4, 49-31-10, 49-31-11, 49-31-38, 49-31-38.1, 49-31-38.2, 49-31-38.3, 49-31-89 through 49-31-97, inclusive, and ARSD Chapters 20:10:01 and 20:10:34.

On August 9, 2000, at a regularly scheduled meeting, the Commission considered this matter. Upon recommendation of Commission Staff, the Commission voted to dismiss the complaint and close the docket. It is therefore

ORDERED, that the complaint shall be dismissed and the docket closed.

Dated at Pierre, South Dakota, this _____ day of August, 2000.

| CERTIFICATE OF SERVICE | BY C |
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| The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon. | JAME |
| Date: 8/17/00 | PAM |
| (OFFICIAL SEAL) | |
| | LASK |

BY ORDER OF THE COMMISSION:

ES A. BURG, Chairman

PAM NELSON, Commissioner

A SCHOENFELDER, Commissioner

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