BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE COMPLAINT FILED BY 72 THOMAS, LLC, SIOUX FALLS, SOUTH DAKOTA, AGAINST NORTHERN STATES POWER COMPANY REGARDING UNAUTHORIZED TRANSFER OF ACCOUNT FOR ELECTRICAL SERVICE	))))))	**ORDER DISMISSING COMPLAINT AND CLOSING DOCKET** **CE99-004**

On December 15, 1999, the Public Utilities Commission (Commission) received a complaint filed by Steve Willis, on behalf of 72 Thomas, LLC, Sioux Falls, South Dakota (Complainant), against Northern States Power Company (NSP). Complainant alleges that NSP transferred outstanding balances of previous tenants to the limited liability company without approval. Complainant requested a detailed listing of account transfers, a credit for inappropriate transfers, and a review of NSP's transfer policy.

Pursuant to ARSD 20:10:01:08.01 and 20:10:01:09, if a complaint cannot be settled without formal action, the Commission shall determine if the complaint shows probable cause of an unlawful or unreasonable act, rate, practice or omission to go forward with the complaint.

On January 6, 2000, the Commission considered this matter. Steve Willis, on behalf of the Complainant, appeared via teleconference and explained his position. A representative of NSP appeared and stated NSP's position. Commission Staff recommended a finding of probable cause.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26 and 49-34A . The Commission voted unanimously to find probable cause. On June 16, 2000, Commission Staff was informed that settlement had been reached by the parties.

On July 13, 2000, at a regularly scheduled meeting, the Commission considered this matter. Upon recommendation of Commission Staff, the Commission voted to dismiss the complaint and close the docket. It is therefore

ORDERED, that the complaint shall be dismissed and the docket closed.

Dated at Pierre, South Dakota, this 20th day of July, 2000.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.

By: Delaine Kolbo

Date: 7/20/00

(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

James A. Burg

JAMES A. BURG, Chairman

Pam Nelson

PAM NELSON, Commissioner

Laska Schoenfelder

LASKA SCHOENFELDER, Commissioner