BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE COMPLAINT FILED	)	<u>AMENDED</u> ORDER FOR
BY FR. YVON SHEEHY, SCJ, ON BEHALF OF	)	AND NOTICE OF HEARING
ST. MARY'S CATHOLIC CHURCH, LOWER	)	
BRULE, SOUTH DAKOTA, AGAINST	)	CT00-085
BUSINESS OPTIONS, INC. REGARDING	)	
UNAUTHORIZED SWITCHING OF SERVICES	)	
AND UNAUTHORIZED BILLING FOR	)	
SERVICES	)	

On July 13, 2000, the Public Utilities Commission (Commission) received a complaint filed by Fr. Yvon Sheehy, SCJ, on behalf of St. Mary's Catholic Church, Lower Brule, South Dakota (Complainant), against Business Options, Inc. (Business Options) regarding unauthorized switching of services and unauthorized billing for services.

On July 14, 2000, the complaint was faxed to Business Options. Pursuant to ARSD 20:10:01:09, Business Options was notified that it must satisfy the complaint or file an answer in writing with the Commission by August 3, 2000. The Commission has not received an answer from Business Options to this complaint.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13, including 49-13-1 through 49-13-14, inclusive, and SDCL Chapter 49-31, including 49-31-3, 49-31-7, 49-31-7.1, 49-31-7.2, 49-31-7.3, 49-31-7.4, 49-31-10, 49-31-11, 49-31-38, 49-31-38.1, 49-31-38.2, 49-31-38.3, 49-31-89 through 49-31-97, inclusive, and ARSD Chapters 20:10:01 and 20:10:34.

A hearing shall be held on ~~September 7~~ October 11, 2000, <u>beginning at 1:30 P.M.,</u> in Room ~~LCR1~~ 412 of the State Capitol Building, 500 E. Capitol, Pierre, South Dakota~~, immediately following the hearing for Dockets CT00-068 and CT00-084, which is scheduled to begin at 8:30 A.M~~. All persons testifying will be subject to cross-examination by the parties.

The issue at the hearing is whether Business Options committed an unlawful or unreasonable act, rate, practice or omission and, if so, what relief would be appropriate.

The hearing shall be an adversary proceeding conducted pursuant to SDCL Chapter 1-26. All parties have the right to be present and to be represented by an attorney. These rights and other due process rights shall be forfeited if not exercised at the hearing. If you or your representative fail to appear at the time and place set for the hearing, the Final Decision will be based solely on the testimony and evidence provided, if any, during the hearing or a Final Decision may be issued by default pursuant to SDCL 1-26-20. After the hearing, the Commission will consider all evidence and testimony that was presented at the hearing. The Commission will then enter Findings of Fact,

Conclusions of Law, and a Final Decision regarding this matter. As a result of the hearing, the Commission shall determine whether Business Options committed an unlawful or unreasonable act, rate, practice, or omission and, if so, order any appropriate relief. The Commission's Final Decision may be appealed by the parties to the state Circuit Court and the state Supreme Court as provided by law. It is therefore

ORDERED, that a hearing shall be held at the time and place specified above on the issue of whether Business Options committed an unlawful or unreasonable act, rate, practice or omission and, if so, what relief would be appropriate.

Pursuant to the Americans with Disabilities Act, this hearing is being held in a physically accessible location. Please contact the Public Utilities Commission at 1-800-332-1782 at least 48 hours prior to the hearing if you have special needs so arrangements can be made to accommodate you.

Dated at Pierre, South Dakota, this _17th_ day of August, 2000.

BY ORDER OF THE COMMISSION:

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JAMES A. BURG, Chairman

_____
PAM NELSON, Commissioner

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LASKA SCHOENFELDER, Commissioner

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