BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE COMPLAINT FILED BY JEANNE GREEN, SIOUX FALLS, SOUTH DAKOTA, AGAINST U S WEST COMMUNICATIONS, INC. REGARDING EXCESSIVE REPAIR CHARGES **ORDER CLOSING DOCKET**

CT99-025

On August 5, 1999, the Public Utilities Commission (Commission) received a complaint filed by Jeanne Green, Sioux Falls, South Dakota (Complainant), against U S WEST Communications, Inc. (U S WEST). The Complainant alleged that U S WEST charged an excessive amount for trouble isolation.

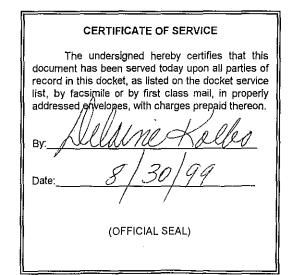
Pursuant to ARSD 20:10:01:08.01 and 20:10:01:09, if a complaint cannot be settled without formal action, the Commission shall determine if the complaint shows probable cause of an unlawful or unreasonable act, rate, practice or omission to go forward with the complaint.

On August 17, 1999, at a duly noticed meeting, the Commission considered this matter. It having been resolved, the Commission voted to close the docket.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13, including 49-13-1 through 49-13-14, inclusive, and SDCL Chapter 49-31, including 49-31-3, 49-31-7, 49-31-7.1, 49-31-7.2, 49-31-10, 49-31-11, 49-31-38, 49-31-38.1, 49-31-38.2, 49-31-38.3, 49-31-60 through 49-31-61, inclusive, and ARSD 20:10:01:07.01 through 20:10:01:15.01, inclusive. It is therefore

ORDERED, that the docket is hereby closed.

Dated at Pierre, South Dakota, this <u>26</u> day of August, 1999.



BY ORDER OF THE COMMISSION:

AMES A. BURG. Chairman

PAM NELSON Commissioner

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