

January 23, 2026

VIA OVERNIGHT DELIVERY & E-FILING

E-MAIL: PUC@state.sd.us

Leah Mohr
Executive Director
South Dakota Public Utilities Commission
Capitol Building, 1st floor
500 E. Capitol Ave.
Pierre, SD 57501-5070

Re: LiveVox, Inc. – Notice of Surrender of Interconnected VoIP Authority

Dear Sir or Madam,

LiveVox, Inc. ("LiveVox" or "the Company"), through undersigned counsel, hereby requests that the Public Service Commission of South Dakota cancel its Interconnected VoIP Registration, submitted on or about November 29, 2023, effective as soon as possible. The Company no longer provides IVoIP services in South Dakota.

The public convenience and necessity will not be adversely affected by the action described herein. No customer is currently receiving Interconnected VoIP Service from the Company, and therefore, no customer will have service interruptions or disconnections. All former customers have already been moved to other providers. To the best of its knowledge, the Company is current on all reporting and fee remittance obligations.

Any questions you may have regarding this filing should be directed to my attention at (703) 300-2893 or by email to adr@commlawgroup.com. Thank you for your assistance in this matter.

Respectfully submitted,



Allison D. Rule